

MCO Manual Revision Log

| Publish Date | Section Reference | Description |
|--------------|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| 12/30/2020 | NA | Baseline version for MCO emergency contract, effective 1/1/2020 |
| 3/5/2021 | Part 2: Administration ... > Legal Compliance > AJ v. LDH | Extended home health (EHH) overtime modifiers |
| 3/5/2021 | Resources | DOJ Agreement Compliance Guide resource link |
| 4/19/2021 | Part 2: Administration ... > Public Records' Request Protocol | Public records request protocol |
| 4/19/2021 | Part 4: Services > Professional Services > "Incident to" Services | "Incident to" services policy |
| 4/19/2021 | Part 9: Third Party Liability | TPL Pay and Chase and Wait and See policies |
| 5/7/2021 | Part 4: Services > Professional Services > Obstetrics | Obstetric ultrasounds |
| 5/7/2021 | Part 11: Program Integrity | Overpayment recovery and reporting |
| 7/9/2021 | Part 4: Services > Medical Transportation > Ambulance | Certification of Ambulance Transportation application |
| 7/9/2021 | Part 4: Services > Professional Services > Obstetrics | Tobacco cessation counseling during pregnancy policy |
| 7/27/2021 | Part 7: Provider Services > Enrollee Reassignment Policy | Enrollee reassignment policy updates |
| 9/14/2021 | Part 4: Services > Professional Services > Genetic Counseling and Testing | Genetic counseling policy |
| 9/21/2021 | Part 4: Services > Professional Services > Physician Administered Medication | Physician administered medication included on the PDL |
| 9/21/2021 | Part 9: Third Party Liability > Liens (Trauma Recovery) | Trauma recovery subrogation vendor and process change protocol |
| 9/27/2021 | Part 4: Services > Professional Services > Early and Periodic Screening, Diagnostic, and Treatment Preventive Services Program | EPSDT preventive services policy updates |
| 11/9/2021 | Part 4: Services > Professional Services > Skin Substitutes for Chronic Diabetic Lower Extremity Ulcers | Skin substitutes policy |
| 12/21/2021 | Part 2: Administration ... > Legal Compliance > AJ v. LDH | Crisis response team (CRT) report frequency change from weekly to monthly |
| 12/21/2021 | Part 4: Services > Professional Services > Cochlear Implant | Cochlear implant policy updates |
| 12/21/2021 | Part 4: Services > Professional Services > Cardiovascular Services | Cardiovascular services policy |
| 1/5/2022 | Part 7: Provider Services > Enrollee Reassignment Policy > LDH Notification | Reporting deadline revision to align with contract standards |

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| 2/2/2022 | Part 4: Services > Professional Services > Sinus Procedures | Sinus procedures policy |
| 2/24/2022 | Part 4: Services > Personal Care Services | Electronic visit verification requirements for behavioral health personal care services |
| 2/24/2022 | Part 4: Services > Pharmacy > Brand Name and Generic Drugs | Pharmacy brand name and generic drugs dispense at written (DAW) codes |
| 2/24/2022 | Part 4: Services > In Lieu of Services | In lieu of services (ILOS) policy (introduction and physical health services) |
| 3/4/2022 | Part 4: Services > In Lieu of Services > Behavioral Health Services | Behavioral health ILOS |
| 4/12/2022 | Part 2: Administration ... > Legal Compliance > AJ v. LDH | Guidelines for communicating with the Crisis Response Team (CRT), including but not limited to referral acceptance |
| 4/12/2022 | Part 4: Services > Professional Services > Obstetrics > Remote Patient Monitoring | Remote patient monitoring policy |
| 5/2/2022 | Part 2: Administration ... > Legal Compliance > AJ v. LDH > Settlement Implementation > Crisis Response Team | Clarification that the Crisis Response Team section references services provided to <i>AJ v. LDH</i> class members |
| 5/2/2022 | Part 4: Services > Medical Transportation | Non-emergency medical transportation (NEMT) and ambulance policy updates |
| 5/10/2022 | Part 4: Services > Laboratory Services > Urine Drug Testing | Definitive and universal drug testing policy updates |
| 6/21/2022 | Part 4: Services > Professional Services > Allergy Testing and Allergen Immunotherapy | Allergy testing and allergen immunotherapy policy updates, including coverage limits which align with FFS |
| 6/21/2022 | Part 4: Services > Medical Transportation | NEMT insurance requirement updates; treatment-in-place ambulance service policy clarifications |
| 6/30/2022 | Part 4: Services > Professional Services > Community Health Workers | Addition of Community Health Workers (CHW) policy |
| 6/30/2022 | Part 4: Services > Professional Services > "Incident to" Services | Inclusion of CHWs as a provider of "incident to" services |
| 9/2/2022 | Part 4: Services > Professional Services > Allergy Testing and Allergen Immunotherapy | Clarification of dosage limitations for consistency with FFS guidance |
| 9/13/2022 | Part 4: Services > Medical Transportation > Non-Emergency Medical Transportation | Guidance regarding profit and non-profit provider requirements for driver background checks |
| 9/27/2022 | Part 4: Services > Professional Services > Routine Care Provided to Enrollees Participating in Clinical Trials | Addition of Routine Care Provided to Enrollees Participating in Clinical Trials policy |
| 9/27/2022 | Part 4: Services > MCO Covered Services | Update of covered services listing to align with policies previously added to the Manual |
| 10/7/2022 | Part 11: Program Integrity | Addition of prepayment review policy |

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| 10/7/2022 | Resources > Manuals and Guides | Inclusion of the Crisis Response System Companion Guide; corrections to broken links |
| 10/17/2022 | Part 4: Services > Hospital Services (introduction) | Addition of reference to hospital directed payments and the State Directed Payment Program Manual |
| 10/17/2022 | Resources > Manuals and Guides | Inclusion of the State Directed Payment Program Manual |