



## Precertification/prior authorization requirement updates — Carelon Medical Benefits Management

Louisiana | Healthy Blue | Medicaid Managed Care

Effective dates of service on or after [[MMDDYYYY]], the following codes will require precertification/prior authorization through Carelon Medical Benefits Management.

### Sleep

<u>CPT® code</u>	<u>Description</u>
<u>E0486</u>	<u>Oral device/appliance used to reduce upper airway collapsibility, adjustable or nonadjustable, custom fabricated, includes fitting and adjustment</u>
<u>K1027</u>	<u>Oral device/appliance used to reduce upper airway collapsibility, without fixed mechanical hinge, custom fabricated, includes fitting and adjustment</u>

As a reminder, ordering and servicing providers may submit precertification/prior authorization requests to Carelon Medical Benefits Management in one of the following ways:

- Access Carelon Medical Benefits Management’s portal directly at <https://providerportal.com>:
  - Online access is available 24/7 to process orders in real-time and is the fastest and most convenient way to request authorization.
- Access Carelon Medical Benefits Management via Availity Essentials at <https://Availity.com>.

For questions related to guidelines, please contact Carelon Medical Benefits Management via email at [MedicalBenefitsManagement.guidelines@Carelon.com](mailto:MedicalBenefitsManagement.guidelines@Carelon.com). Additionally, you may access and download the current and upcoming guidelines [here](#).