


AETNA BETTER HEALTH® d/b/a Aetna Better Health of Louisiana Policy		 Aetna Better Health® of Louisiana	
Policy Name:	Itemized Bill Review	Page:	1 of 2
Department :	Reimbursement	Policy Number:	ABHLA-RP-A00X
Subsection:		Effective Date:	
Applies to:	Aetna Better Health of Louisiana		

PURPOSE:

To establish reimbursement guidelines for out-of-state inpatient hospital stays. All out-of-state inpatient claims payable at \$50,000 or greater may be subject to an independent review by Optum, a contracted vendor. This policy will become effective upon receipt of LDH's approval.

STATEMENT OF OBJECTIVE/OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

For all inpatient OOS hospital stays, providers are required to provide ABHLA with an itemized list of billed charges. Providers who have entered into a Single Case Agreement (SCA) must also include the SCA with their claim. All inpatient OOS hospital claims payable at \$50,000 or greater may be subject to an independent review completed by Optum.

Please note the following requirements for electronic and paper claims submission for OOS inpatient hospital stays:

Electronic Claims

Initially, an electronic claim cannot be submitted with an itemized list. To submit an electronic claim for an OOS inpatient hospital stay:

ADMINISTRATION

AETNA BETTER HEALTH®
d/b/a Aetna Better Health of Louisiana
Policy



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1. Submit the claim via your electronic clearinghouse.
2. Wait for the clearinghouse to provide the 277CA, which includes your Claim ID.
3. When you receive the 277CA, locate the claim using the Claim ID and attach the itemized list and your SCA (if any) to the claim.

Paper Claims

Paper submissions must include the itemized list with the claim. A claim for an OOS inpatient hospital stay submitted without an itemized list and an SCA (where necessary) will be denied and must be resubmitted as a corrected claim. To submit a paper claim for an OOS inpatient hospital stay:

Mail the claim, the itemized list, and the SCA (if any) to:

ABHLA at Aetna Better Health of Louisiana

P.O. Box 61808 Phoenix, AZ 85082-1808

Exclusions

Please note that exclusions may apply, including but not limited to:

1. Single Case Agreements that dictate a per diem rate
2. Prior executed contracts with specific out-of-state facilities

Review/Revision History	