

Log in to the Self-Service Portal (SSP)

- First click on Partner
- Next, click on Login & Enrollment



If you need to submit a renewal and have questions, Click here for help. Are you having difficulty linking a case to your account? Click here for help. Are you ANNOUNCEMENTS having difficulty with the system logging you out? Click here for help. Application Center Login & Enrollment LOGIN User ID: I forgot my User ID I forgot my Password Resend Confirmation Email. LOGIN **ENROLL AN APPLICATION CENTER** Click here to enroll an Application Center and its satellite locations. **ENROLL AS A TRUSTED USER** To enroll as an Application Center Representative, Manager, or CEO/CFO you must first create a Trusted User account. Click here to create your Trusted User Account. If you would like to apply by mail to be an Application Center or an Application Center Representative, the required forms can be found here. BACK TO HOME PAGE

Application Center Login & Enrollment

- Enter your User ID
- Enter you Password
- Click Login



My Application Center



APPLICATIONS

Start new applications, finish-incomplete applications, or review your submitted applications



REPORT A CHANG

Provide case creder tals and submit, a change report



DESCRIPTION OF THE PARTY.

Update information for your profile such as your phone number and email address



MARKAGE MY ACCOUNT

Link to your Application Centerbit, change or reset your password, PNI, and other account information.

My Application Center: Trusted User

- Submit Applications
- Report Changes
- Update Profile
- Manage My Account.



My Application Center



APPLICATIONS

Start new applications, finish incomplete applications, or review your submitted applications.



REPORT A CHANGE

Provide case credentials and submit a change report



UPDATE APPLICATION CENTER, LOCATION AND REPRESENTATIVE PROFILES

Update information for the Application Center, its location(s), and its representative(s) such as their phone number.



PAYMENT HISTORY

Review your Application Center Location's payments by Application Center Representative.



MANAGE MY ACCOUNT

Link to your Application Center(s), change or reset your password, PIN, and other account information.

My Application Center: Managers & CEO/CFO

- Submit Applications
- Report Changes
- Update Profile
- Manage My Account
- Payment History
- Update Application Center Location and Representative Profiles



Applications

START AN APPLICATION

Click here or on the "Apply Now" button to start a new application for health coverage. If you have already started an application but have not yet submitted it, you may continue that application by clicking the "Continue" link in the section below.



INCOMPLETE APPLICATIONS

If you have started an application but have not yet submitted it, a "Continue" link will be displayed below. You can click on that link to return to your application.



SUBMITTED APPLICATIONS

The table below displays applications you have submitted within the past 5 years. You can check the status of an application if it was submitted in the past 60 days.

You do not have any applications submitted in the past 5 years.								
LOCATION NAME/ID		APPLICATION CENTER REPRESENTATIVE NAME/ID		APPLICATION NUMBER	s	UBMIT DATE	PRIMARY CONTACT	APPLICATION AND PAYMENT STATUS
Month:	May	*	* Year:	2021	*	FILTER »		

BACK TO MY ACCOUNT

Applications

- Start an Application
- Incomplete Applications
- Submitted Applications



Start an Application

Applications

START AN APPLICATION

Click here or on the "Apply Now" button to start a new application for health coverage. If you have stready started an application but have not yet submitted it, you may continue that application by clicking the "Continue" link in the section below.



- Individual is not currently receiving Medicaid.
- Click the Apply Now button to start a new application



Incomplete Applications

INCOMPLETE APPLICATIONS

If you have started an application but have not yet submitted it, a "Continue" link will be displayed below. You can click on that link to return to your application.



Please keep in mind, you have 24 hours to complete and submit any incomplete applications. If an application is not submitted within 24 hours, it will be deleted and you will need to start a new application.

LOCATION NAME/ID

APPLICATION CENTER REPRESENTATIVE NAME/ID START DATE

PRIMARY CONTACT/APPLICATION SUBMIT BY

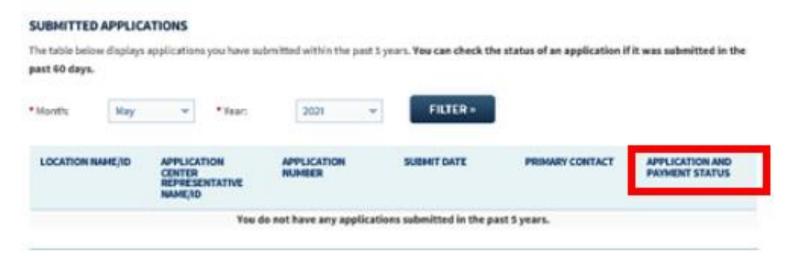
CONTINUE

You do not have any incomplete applications.

Click on the Continue hyperlink to navigate to the last screen saved on the selected application



Submitted Applications



Click on the Application and Payment Status hyperlink for information about the selected application.



Start an Application

Applications

START AN APPLICATION

Click here or on the "Apply Now" button to start a new application for health-coverage. If you have already started an application but have not yet submitted it, you may continue that application by clicking the "Continue" link in the section below.



- Individual is not currently receiving Medicaid.
- Click the Apply
 Now button to start
 a new application



Apply For Assistance

You are ready to start your application. Here are some helpful hints.

WHO CAN USE THIS APPLICATION

- · Apply even if you or your child already has health coverage. You could be eligible for lower-cost or free coverage
- Families that include immigrants can apply. You can apply for your child even if you aren't eligible for coverage. Applying won't affect your immigration status or chances of becoming a permanent resident or citizen

WHAT YOU WILL NEED

When you apply for coverage you'll need to provide some information about you and your household, including income, any insurance you currently have, and some additional items. Information you give us will be used to help determine benefit levels.

Please have the following items while completing your application:

- Social Security Numbers
- · Citizenship or immigration information
- · Income information for every member of your household
- · Policy numbers for any current health insurance plans covering members of your household
- · Medical bills from the past 3 months

If anyone in your household is claiming a disability or over age 65, you may also be asked for the following information:

- · Power of attorney, Curator or Interdiction Documents
- Account Information for all Bank Accounts, Annuities, Certificates of deposit (CDs), IRAs, 401-Ks, Keoghs and Retirement accounts
- List of Safe-deposit box items
- Stock and Bonds information
- Vehicle Registration or Titles
- · Property Owned or inherited property
- Life and Burial Insurance Policies
- Burial or Funeral Accounts including Pre-arranged Burial Contracts with Funeral Homes Burial Space Homs
- Trust Documents
- · Act of Donation and Bill of Sale Items

HOW TO COMPLETE THE APPLICATION

- It may take between 30-60 minutes to complete the application.
- . You may use the "Previous" and "Next" buttons at the bottom of each page to go through the application
- Your information is automatically saved every time you click "Next".
- You can start and then save your application. You can log back in to continue and complete your application(s).
- . Once you have answered all the questions click the "Submit" button at the end of the application
- . We will contact you if more information is needed regarding your application
- . Fields noted with an asterisk (*) are required.

Click the "Next" button to save your information and continue.

WHO TO INCLUDE ON THE APPLICATION

Who do you need to include on this application?

Tell us about all the family members who live with you. If you file taxes, we need to know about everyone on your tax return. (You don't need to file taxes to get health coverage.)

Do Include:

- Vourself
- Vour spouse
- Your children under 21 who live with you
- · Your unmarried partner who needs health coverage · Anyone you include on your tax return, even if they don't live with you
- · Anyone else under 21 who you take care of and lives with you

- · Your unmarried partner who doesn't need health coverage
- · Your unmarried partner's children
- · Your parents who live with you, but file their own tax return (if you're over
- · Non-relatives that will not be included as a dependent when you file

Apply for assistance

- Informational screen
- Click Next to continue



Who Can Use this Application

- Anyone
- Parents
- Families of Immigrants

WHO CAN USE THIS APPLICATION

- · Use this application for anyone needing health care assistance.
- Apply even if you or your child already has health coverage. You could be eligible for lower-cost or free coverage.
- Families that include immigrants can apply. You can apply for your child even
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If anyone in your household is claiming a disability or over age 65, you may also be asked for the following information:

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- Succession documents
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- · List of Safe-deposit box items
- · Stock and Bonds information
- · Vehicle Registration or Titles
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- Trust Documents
- Act of Donation and Bill of Sale Items



How to Complete the Application

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DO Include:

- Yourself
- Your spouse
- Your children under 21 who live with you
- Your unmarried partner who needs health coverage
- Anyone you include on your tax return, even if they don't live with you
- Anyone else under 21 who you take care of and lives with you

You DON'T have to include:

- Your unmarried partner who doesn't need health coverage
- Your unmarried partner's children
- Your parents who live with you, but file their own tax return (if you're over 21)
- Other adult relatives who file their own tax return



Privacy Policy

Privacy Policy

We won't share your information, unless the law says we have to. We'll only use your answers to see if you are eligible for Medicaid or help paying for coverage. We'll check your answers using information we already have and information from other state and federal agencies. If it doesn't match, we may ask you to send us proof.

People who don't want coverage won't be asked about citizenship or immigration status.

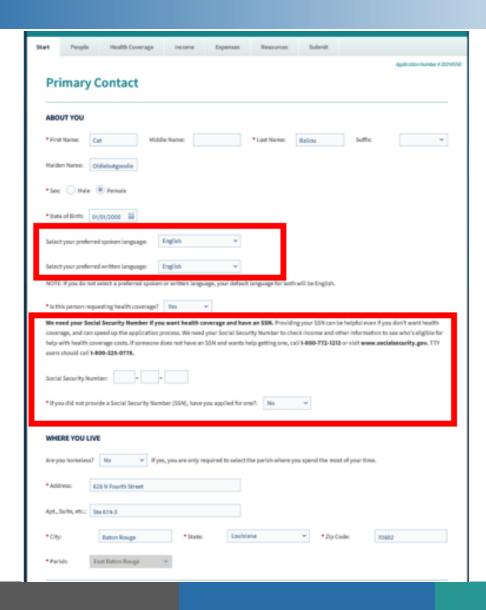
IMPORTANT: To see if you are eligible, we may need to get information from the Internal Revenue Service (IRS), Social Security Administration (SSA), the Department of Homeland Security, and/or a consumer reporting agency. We need this information to give you the best service possible. We may also check your information later to make sure it is up to date. We'll let you know if we find something has changed.

Learn more about your data and Privacy Act Statement

*I agree to have my information checked with the sources listed above and used for this application. Everyone I listed on the application also agrees.

• PREVIOUS NEXT =





Primary Contact

- Adult household member completing interview.
- Language preference is important.
- SSN
 - May be requested but not required
 - Don't make them up!

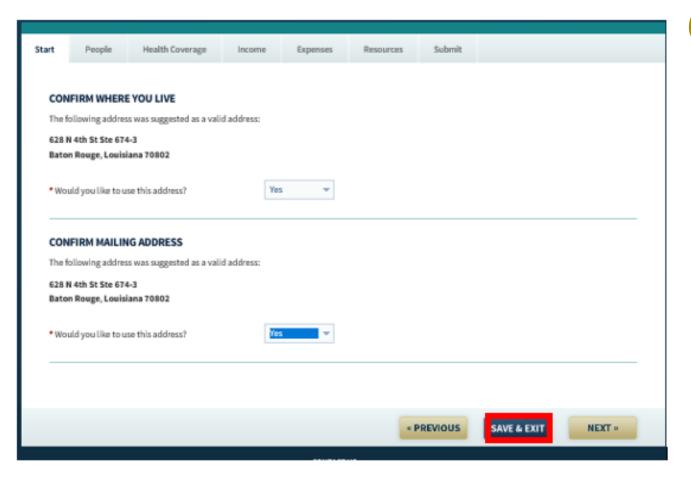


MAILING ADDRESS						
Is your mailling address the same as your home address above?						
* Address:	628 N Fourth Street					
Apt., Suite, etc.:	Ste 674-3					
*City:	Baton Rouge	* State: L	pulsiana 💌	* Zip Code:	70802	
CONTACT INFO	DRMATION age you to enter at least one phon	se number so that you	ran he contacted about this a	onlication if necessary		
NOTE: PERIOD	age you to enter at least one prior	ni naman sa mat yaa	tan be comacted about this a	ppression i mecasiny.		
Home Phone:						
Work Phone:	-					
Mobile Phone:	-					
Other Phone:	225 = 219 =	0942				
Personal Email Ar	ddress: licationcenter.service	n@la.gov				
Work Email Address: licationcenter.service@la.gov						
AUTUODITED REDRECENTATIVE						
AUTHORIZED REPRESENTATIVE You can give someone you trust permission to help us with this application. They would be able to: talk with us, see your information and act for you (do						
things like provide information we ask for or sign the application for you). This person is called an "authorized representative". If you ever need to change your authorized representative, you may either report a change through your account or contact Medicaid.						
* Do you want to name someone as an authorized representative?						

Mailing Address

- Adult household member
- Address and contact info
- AR designation, if requested

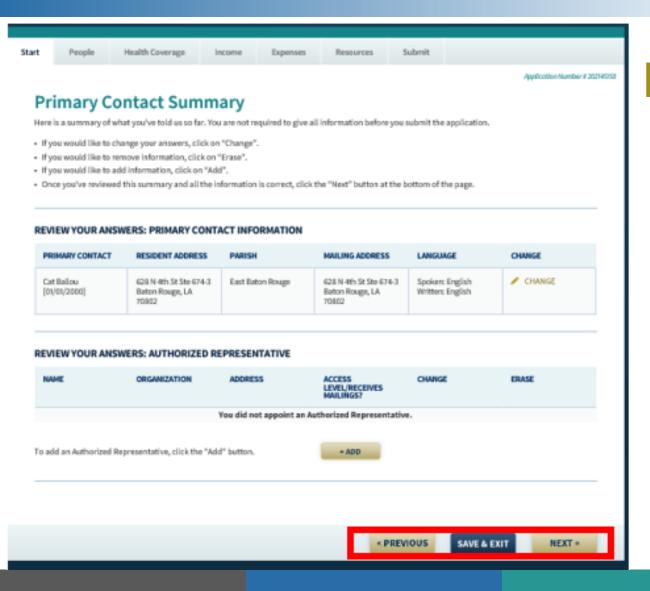




Confirm

- Physical Address Correct?
- Mailing Address Correct?

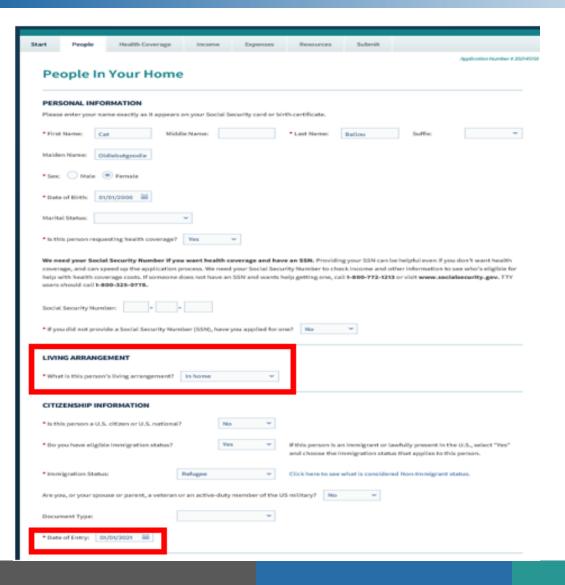




Primary Contact Summary

- Allow applicant to review
- Options
 - 1. Previous
 - 2. Save and Exit
 - 3. Next





People in Your Home: Primary Contact

- Taxable Household
- Important
 - Living arrangement
 - Date of Entry



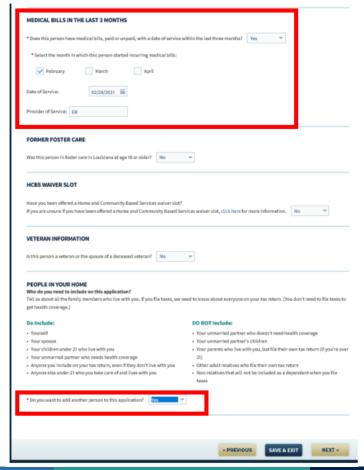
Ethnicity and Race

ETHNICITY					
If this person is of Hispanic, Latino, o	r Spanish origin, chec	k all that apply. [optional]			
Puerto Rican	Mexican	Mexican American	Chicano/a		
Cuban	✓ Other	Unknown			
RACE					
Select this person's race, Check all th	at apply. (optional)				
American Indian/Alaska Nativ	e	Guamanian or Chamorro	Other Pacific Islander		
Asian Indian		Japanese	Samoan		
Black or African American		Korean	Vietnamese		
Chinese		Native Hawailan	White		
Filipino		Other Asian	✓ Other		
* American Indians and Alaska Native	is may not have to pa	y cost sharing and may get special enrollment p	periods. Are you an American Indian, Alaska		
Native, or someone who is eligible to receive or has ever received services at Indian Health Services, tribal health providers, or urban Indian health					
providers?					
No w					

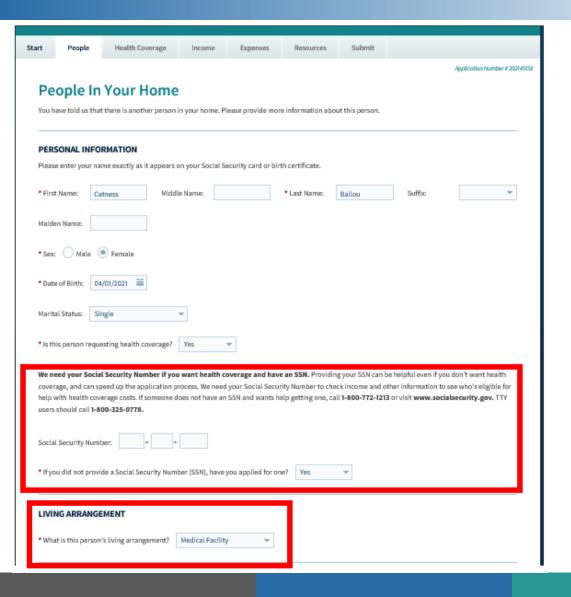
MEDICAL DILLCIM THE LACT 2 MANTHE



Medical Bills and Family Members







People in Your Home

- Personal information
- SSN request
- Living Arrangement

DO NOT refuse assistance because

SSN or verifications are unavailable



People in Your Home

CITIZENSHIP INFORMATION		
* Is this person a U.S. citizen or U.S. national?	Yes	
* Is this person a naturalized or derived citizen?	No w	
ETHNICITY If this person is of Hispanic, Latino, or Spanish origin, ch	ack all that apply (potional)	
Puerto Rican Mexican	Mexican American	Chicano/a
Cuban Other	Unknown	
RACE Select this person's race. Check all that apply. (optional) American Indian/Alaska Native Asian Indian Black or African American Chinese	Guamanian or Chamorro Japanese Korean Native Hawaiian	Other Pacific Islander Samoan Vietnamese White
Filipino	Other Asian	✓ Other
* American Indians and Alaska Natives may not have to p Native, or someone who is eligible to receive or has ever providers?		



People in Your Home

MEDICAL BILLS IN THE LAST 3 MONTHS			
* Does this person have medical bills, paid or unpaid, with a date of service wit	hin the last three months? Yes ~		
* Select the month in which this person started incurring medical bills:			
February March April.			
Date of Service: 04/01/2021 🚞			
Provider of Service: womans hospital			
FORMER FOSTER CARE			
Was this person in foster care in Louisiana at age 18 or older?	v		
HCBS WAIVER SLOT			
Have you been offered a Home and Community Based Services waiver slot? If you are unsure if you have been offered a Home and Community Based Servi	ces walver slot, click here for more information.		
VETERAN INFORMATION			
Is this person a veteran or the spouse of a deceased veteran? No	v		
PEOPLE IN YOUR HOME			
Who do you need to include on this application? Tell us about all the family members who live with you. If you file taxes, we nee get health coverage.)	d to know about everyone on your tax return. (You don't need to file taxes to		
Do Include:	DO NOT Include:		
Your spilet Your spilet Your shildren under 21 who live with you Your unmarried partner who needs health coverage Anyone you include on your tax return, even if they don't live with you Anyone else under 21 who you take care of and lives with you	Your unmarried partner's children Your unmarried partner's children Your unmarried partner's children Your parents who line with you, but file their own tax return (if you're over 21) Other adult relatives who file their own tax return Non-relatives that will not be included as a dependent when you file taxes		
* Do you want to add another person to this application?]		



Former Foster Care

Application Number # 202145358:



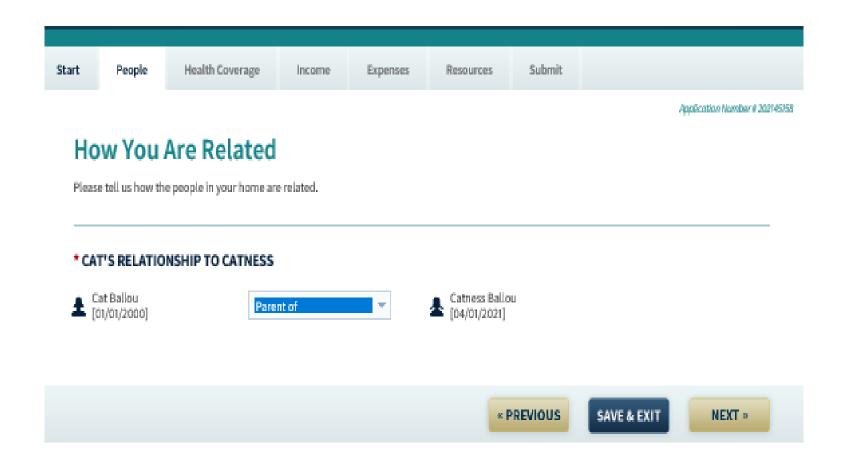
BEFORE YOU GO TO THE NEXT PAGE:

 Error: This individual is under the age of 18, so they do not need to provide answers to the Foster Care questions below. Please update the age or change your answer.

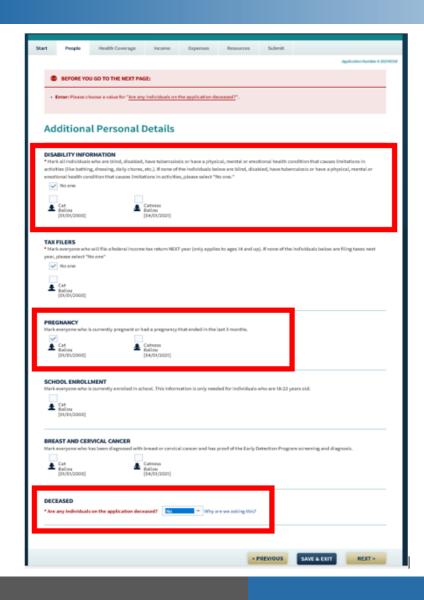
People In Your Home



How Are You Related





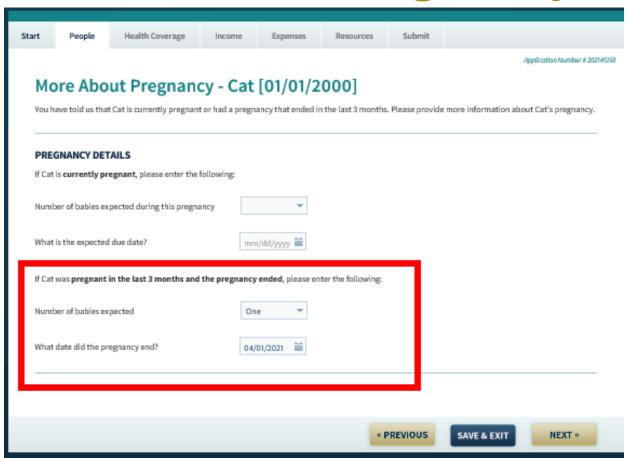


Additional Personal Details

- Disability
- Tax Filers
- Pregnancy
- School enrollment
- Breast and Cervical Cancer
- Deceased

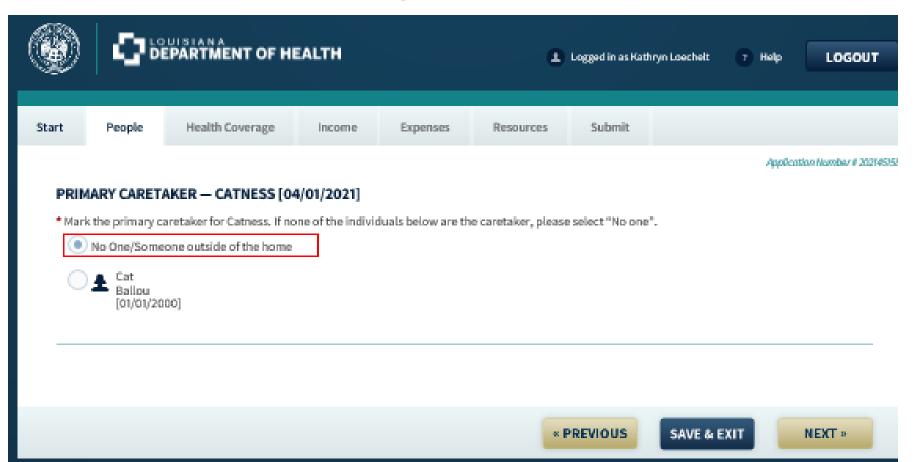


More About Pregnancy

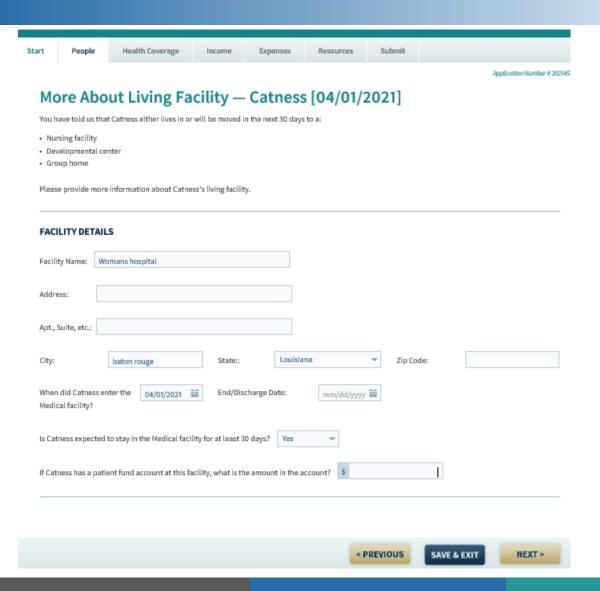




Primary Caretaker





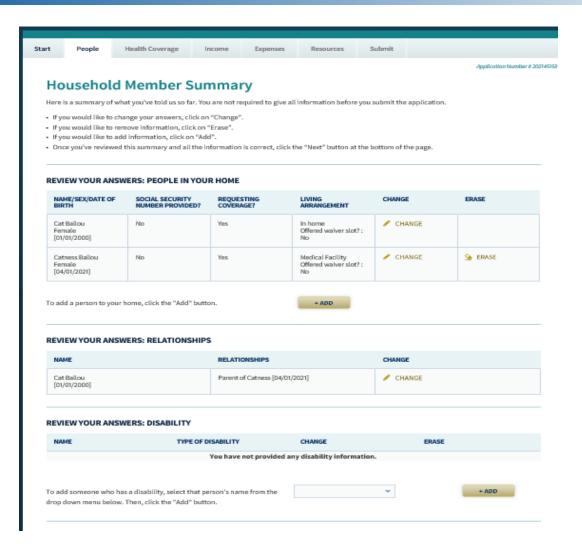


More About Living Facility

Provide Facility Information:

- Type
- Name
- Address
- Dates of residence
 - Date entered
 - Date Discharged
- 30 Days?
- Patient Fund Account?





Household Member Summary

Review to ensure accuracy of information entered up to this point!

- People in your home
- Relationships
- Disability



REVIEW YOUR ANSWERS: TAX INFORMATION TAX FILER FILING JOINTLY? DEPENDENTS CHANGE ERASE You have not provided any tax filing information. To add someone who files taxes, select that person's name from the drop down menu below. Then, click the "Add" button. REVIEW YOUR ANSWERS: PREGNANCY CURRENT PREGNANCY: RECENT PREGNANCY: CHANGE ERASE NUMBER OF BABIES DUE DATE END DATE ERASE Cat Ballou Number of Babies: Number of Babies Expected: [01/01/2000] Due Date: End Date: 04/01/2021 + ADD To add someone who is pregnant, select that person's name from the drop down menu below. Then, click the "Add" button. REVIEW YOUR ANSWERS: SCHOOL ENROLLMENT FULL TIME/PART TYPE OF SCHOOL GRADUATION DATE ERASE You have not provided any school enrollment information for individuals ages 18-22. To add someone who is enrolled in school, select that person's name from the drop down menu below. Then, click the "Add" button. REVIEW YOUR ANSWERS: PRIMARY CARETAKER CHANGE CHILD PRIMARY CARETAKER Catness Ballou No One/Someone outside of the home CHANGE [04/01/2021]

Household Member Summary

- Tax Information
- Pregnancy
- School Enrollment
- Primary Caretaker



REVIEW YOUR ANSWERS: FACILITY

NAME	NAME OF FACILITY	ADDRESS	END/DISCHARGE DATE	PATIENT FUND ACCOUNT AMOUNT	CHANGE
Catness Ballou [04/01/2021]	Womans hospital	628 N Fourth Street ste 674-3 baton rouge, LA 70902	End/Discharge Date:		✓ CHANGE

To add or remove someone who lives in a facility, you must return to the person's People in Your Home screen and update where they live.

REVIEW YOUR ANSWERS: DECEASED INFORMATION

NAME	DATE OF DEATH	CHANGE	ERASE
	You have not provided an	ny deceased information.	
To add someone who is deceased, se drop down menu below. Then, click t		•	+ ADD

* PREVIOUS

SAVE & EXIT

NEXT »

Household Member Summary

- Facility
- Deceased



ракционтивным в дате:

Information About Health Coverage

Information about current health coverage for the following individuals, whether from a job or another source, may be needed in order to complete your application. You may still qualify for health benefits even if you already have health coverage.

EMPLOYER SPONSORED HEALTH COVERAGE

Mark everyone who is offered health coverage through an employer, even if they are not enrolled.



PRIVATE HEALTH INSURANCE

* Mark everyone who has private health insurance. If no one has private health insurance, please mark "No one".



OTHER HEALTH COVERAGE

* Mark everyone who has health coverage through Medicaid, CHIP, Tricare, Medicare, Veteran Affairs, the Peace Corps or other insurance. If no one has other health coverage, please mark "No one".







Information about Health Coverage

- Employer Sponsored
- Private Health Insurance
- Other Health Coverage



Health Coverage Summary

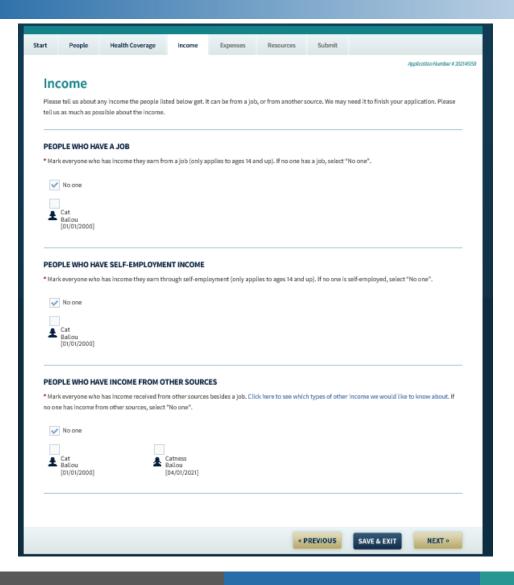
Here is a summary of what you've told us so far. You are not required to give all information before you submit the application.

- · If you would like to change your answers, click on "Change".
- . If you would like to remove information, click on "Erase".
- . If you would like to add information, click on "Add".
- · Once you've reviewed this summary and all the information is correct, click the "Next" button at the bottom of the page.

ISWERS: EMPLOYER HE ENROLLED? You d	EMPLOYER NAME	WHO IS ELIGIBLE	CHANGE	ERASE
			CHANGE	ERASE
You d	lid not provide any Emple			
	no not provide any Empte	oyer Health Coverage info	ormation.	
			*	+ ADD
ISWERS: PRIVATE HEAL	TH INSURANCE			
INSURANCE NAME	POLICY NUMBER	START DATE/END DATE	CHANGE	ERASE
Yo	u did not provide Private	Health Insurance inform	nation.	
n insurance, select that perso hen, click the "Add" button.	n's name from the drop		*	+ ADD
SWERS: OTHER HEALT	H COVERAGE			
TYPE	MEDICARE TYPE	START DATE/END DATE	CHANGE	ERASE
Υ	ou did not provide Other	Health Coverage informa	ation.	
coverage, select that person's hen, click the "Add" button.	s name from the drop		*	+ ADD
	ISWERS: PRIVATE HEAL INSURANCE NAME Insurance, select that person hen, click the "Add" button. ISWERS: OTHER HEALT TYPE Y	You did not provide Private in insurance, select that person's name from the drop hen, click the "Add" button. ISWERS: OTHER HEALTH COVERAGE TYPE MEDICARE TYPE You did not provide Other coverage, select that person's name from the drop	ISWERS: PRIVATE HEALTH INSURANCE INSURANCE NAME POLICY NUMBER START DATE/END DATE You did not provide Private Health Insurance inform Insurance, select that person's name from the drop hen, click the "Add" button. ISWERS: OTHER HEALTH COVERAGE TYPE MEDICARE TYPE START DATE/END DATE You did not provide Other Health Coverage informs.	ISWERS: PRIVATE HEALTH INSURANCE INSURANCE NAME POLICY NUMBER START DATE/END CHANGE You did not provide Private Health Insurance information. Insurance, select that person's name from the drop hen, click the "Add" button. ISWERS: OTHER HEALTH COVERAGE TYPE MEDICARE TYPE START DATE/END CHANGE DATE You did not provide Other Health Coverage information.

Health Coverage Summary

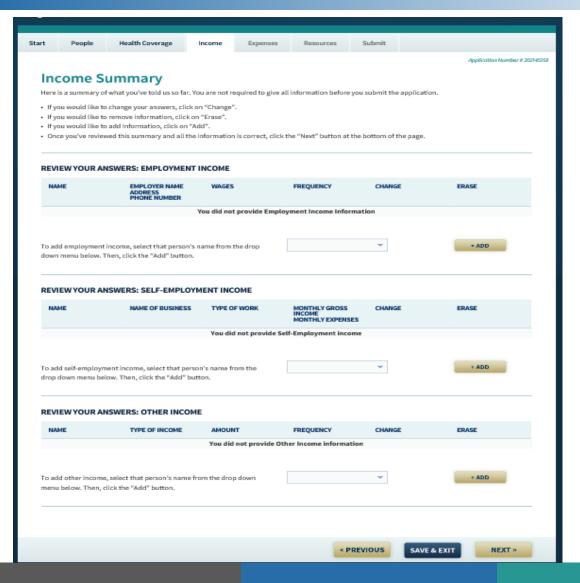




Income

- People who have a job
- People who have self-employment income
- People who have income from other sources

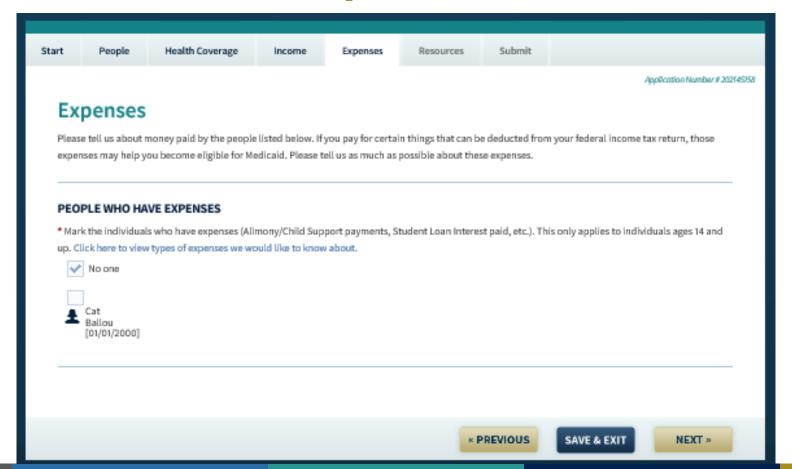




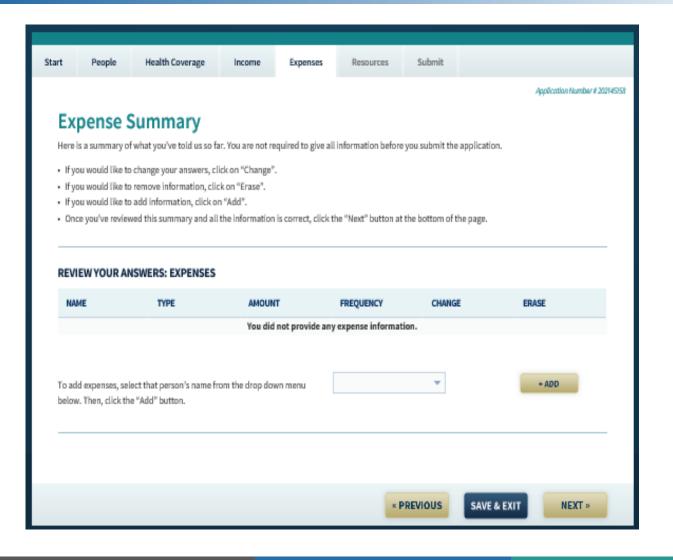
Income Summary



Expenses

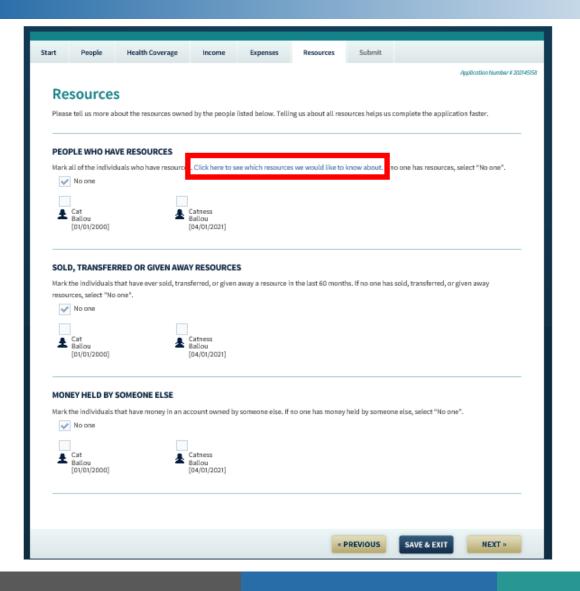






Expense Summary

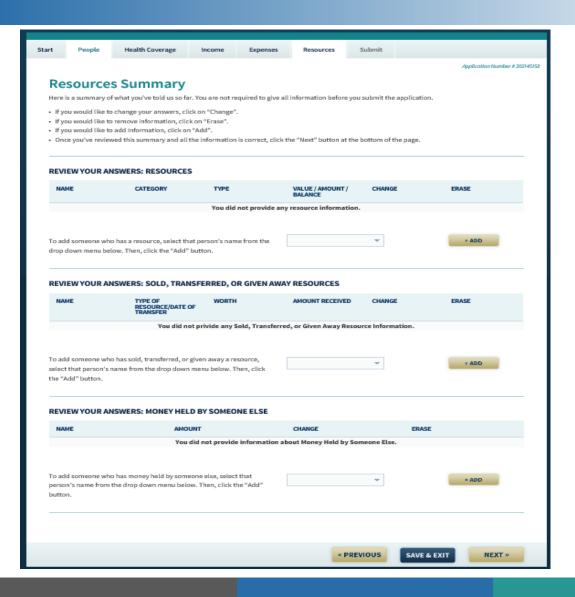




Resources

- People who have resources
- Sold, Transferred, or Given away resources
- Money held by someone else





Resource Summary





Application Number # 202145358

Health Plan Information

Most people with Medicaid need to choose a Health Plan. A Health Plan is a group of doctors, nurses, and other staff who work together to provide health care. You can look at information about the different Health Plans by clicking here.

HEALTH PLAN SELECTION

The Health Plans listed below only apply to Louisiana Medicaid. If you are referred to Health Insurance Marketplace for health coverage, you will have to select another plan.

Health Plan for Cat [01/01/2000]: Aetna Better Health of Louisiana

Health Plan for Catness [04/01/2021]: UnitedHealthcare Community Plan



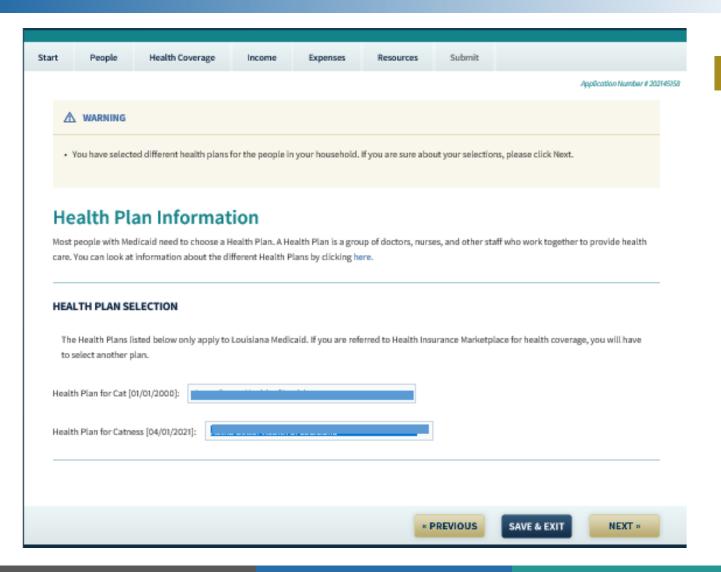




Health Plan Information

- Compare health plans
- Applicant may select a plan for each individual





Health Plan: Warning

Please review your selections.

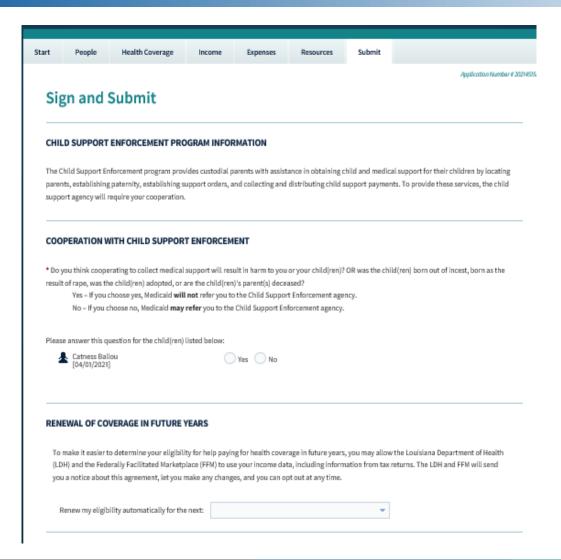


Start	People	Health Coverage	Income	Expenses	Resources	Submit	
							Application Humber # 202145158
Dental Plan Information							
Most people with Medicaid need to choose a Dental Plan. You can look at more information about the different Dental Plans by clicking here.							
DEN	TAL PLAN SE	LECTION					
The Dental Plans listed below only apply to Louisiana Medicaid.							
Dental Plan for Cat [01/01/2000]:							
Dent	al Plan for Catno	ess [04/01/2021]:					
					* F	PREVIOUS	SAVE & EXIT

Dental Plan Information

- 1. Compare dental plans
- 2. Applicant may select a plan for each individual





Sign And Submit

- 1. Child Support Enforcement Program Information
- 2. Cooperation with Child Support Enforcement
- 3. Renewal of Coverage in Future Years



Privacy Option

PRIVACY OPTION

If you or anyone on this application is a victim of domestic violence or abuse, you have the opportunity to make your application and case information private so that it cannot be viewed online. If you are a victim of domestic violence or fear for your safety, you may also call the Louisiana Domestic Hotline at 1-888-411-1333 for free, confidential 24-hour assistance. Even if you are not a victim of domestic violence or abuse, you may still choose to make your case private and not viewable online.

By selecting "Yes", you or others will not be able to view case information, renew your benefits, or report changes online. I would like my case to be marked as private, so that my information cannot be viewed online.

Yes No



RIGHTS AND RESPONSIBILITIES

By signing and submitting this application, I state that I have permission from all of the people listed on the application to both submit their information to LDH, and receive any information about their eligibility and healthcare coverage. I understand that if anyone on this application enrolls in Medicaid, I am giving LDH our rights to any money owed to us by any other health insurance, legal settlement, a spouse or parent, or other third party.

WHAT THE LOUISIANA DEPARTMENT OF HEALTH (LDH) HAS THE RIGHT TO EXPECT OF YOU (the person applying for health care assistance)

CITIZENSHIP AND IMMIGRATION STATUS: You state that the information about citizenship and immigration status given at the beginning of this application from it true and correct.

REPORTING THE TRUTH: You state that the information you give on this application form is true and correct. You understand if you purposely give information that is not true or if you purposely do not tell information that you are supposed to, you may get health benefits that you should not get. If that happens, you can by law be punished for fraud. Also, you may have to pay money back to LDH for the bills it paid by mistake.

VERIFICATION OF INFORMATION: You understand that LDM is authorized to gather the information requested in this application and any supporting documentation, including social security numbers, under the Patient Protection and Affordable Care Act (Public Law No. 111-148), as amended by the Health Care and Education Reconciliation Act of 2010 [Public Law No. 111-132], and the Social Security Act.

You understand that providing the requested information (including social security numbers) is voluntary. However, failing to provide it may delay or prevent you from getting health coverage through Medicaid or any other insurance affordability program.

You understand that LDH will check the information you give us to make sure it is correct. You give LDH permission to contact any outside source(s) necessary to check this information, process your application, determine eligibility, and otherwise operate the Medicaid program. These outside sources may include:

- Federal agencies (such as the Internal Revenue Service, Social Security Administration, and Department of Homeland Security), other state agencies, and/or local government agencies.
- · Banks, financial institutions, and consumer reporting agencies.
- Employers identified on applications for eligibility determinations.
- · Doctors or other medical providers.
- Applicants/enrollees, and authorized representatives of applicants/enrollees.
- . LDH contractors engaged to perform a function for the Medicald program.
- · Anyone else as required or allowed by law.

You give these outside sources permission to give LDH any information about you, or any person necessary for this application, that it may request. You understand that this permission will end when this application is denied, when your Medicaid eligibility ends, or when you submit a written statement to LDH cancelling this permission, whichever comes first. A cancellation may prevent you from being found to be eligible for Medicaid.

SOCIAL SECURITY NUMBERS: You understand the social security numbers will only be used to get information from these outside sources to verify income, make eligibility determinations, or for other purposes directly connected to the administration of the Medicaid program.

PAYMENT OF MEDICAL CARE BY A THIRD PARTY: You understand by accepting health care assistance, the Department has the right to get money received by you from other sources like insurance payments or lawsuit settlements for services that LDH has paid for you.

REPORTING CHANGES: You agree to tell LDH within 10 days of these changes: 1) If you move out of state; 2) changes in mailling or home address; 3) If anyone moves in or out of your home; 4) changes in health insurance and premiums; and 5) changes in income.

WHAT YOU (the person applying for health care assistance) HAVE THE RIGHT TO EXPECT FROM THE LOUISIANA DEPARTMENT OF HEALTH (LDH)

RIGHT TO A FAIR HEARING: You understand that you can ask for a Fair Hearing if you think any decision made on the case is unfair, incorrect, or made too late

NO DISCRIMINATION: Inow that under federal law, discrimination isn't permitted on the basis of race, color, national origin, sex, age, sexual orientation, gender identity, or disability. I can file a complaint of discrimination by visiting www.hhs.gov/ocr/office/file, calling the US DHHS Regional Office for Civil Rights at 1-800-564-1019, or writing to the LDH at PO Box 4818, Batton Rouge, Louisiana 70821.

ESTATE RECOVERY: You understand that Estate Recovery rules require the Department to recover the cost of certain health care assistance payments from your estate. These costs include the total amount of payments for facility services, waiver services, hospital care, and prescription drugs received at age 55 or older by Long Term Care and/or Horne and Community Based Services recipients. The Department will not make a claim against the estate while you or your legal spouse is still living or if you have a dependent child who is under age 21, blind, or disabled. Collection may not be made if it is not cost effective for the Department to do so, or if your heirs apply for a hardship waiver after your death and the hardship waiver is granted by the Department. A hardship may exist if the estate property is the only source of income for the heirs, if that income is limited, or other extensioning circumstances.

Rights and Responsibilities READ THEM



VOTER REGISTRATION OPTIONS

Voter Registration Options

If you are not registered to vote when	e you live	now, would you	like to register to vote here t	oday?
LANCE WAS A STATE OF THE STATE				

Yes No

You may also apply to register to vote online at www.geauxvote.com. A valid Louisiana driver's license or ID card is required.

You may click here to print and mail the Mail Voter Registration Application.

A Mail Voter Registration Application will be mailed to you.

IF YOU DO NOT CHECK EITHER BOX YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.

Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.

If you would like help in filling out the voter registration application form, we will help you. You may call us toll-free at 1-888-342-6207. The decision whether to seek or accept help is yours. You may fill out the application form in private.

If you choose to register to vote at this time, the information about the location where you completed the application to register will remain confidential and will only be used for voter registration purposes. If you choose not to register to vote, that information will also be kept confidential.

If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with:

Louisiana Secretary of State Commissioner of Elections P.O. Box 94125 Baton Rouge, LA 70804-9125 Phone: (toll-free) 1-800-883-2805

Wish to register?

- Geauxvote.com
- Apply by Mail



ELECTRONIC SIGNATURE

I certify under penalty of perjury that the information I have given on this application is true, complete, and correct to the best of my knowledge, including the information I have given regarding the U.S. citizenship or immigration status of all household members. I understand that I and any adult household member will be subject to disqualification and prosecution and will be required to repay ineligible benefits or services if we knowingly give false, incorrect, or incomplete information in order to obtain or try to obtain health care assistance. By signing this application, I give permission for the release of information to the Louisiana Department of Health by any persons or agencies who have knowledge of my circumstances.

• Are you a LDH	employee, or are you related to	a LDH employee?	Yes No				
*Please check this box to let us know that you have read your rights and responsibilities							
*Please check this box to let us know that you have read the "Electronic Signature Agreement"							
Please select the correct description of the person signing this application: I am the applicant signing for myself I am signing on the applicant's behalf							
First Name:		* Last Name:		• User PIN:			

SUBMIT

Electronic Signature

- Final step
- Read the statement as written
- Attestations



Confirmation

Confirmation

You have completed this application and your information has been sent to the department mentioned below for review.

APPLICATION INFORMATION

Application

If you would like to review the summary of the application you submitted and print or save a copy of your application for your files, please click the Print PDF button below. If you decide to print or save, please keep in mind that your application has your private, personal information on it.

PRINT PDF

Keep in mind that you'll need to have a program called Adobe Acrobat Reader to see and print the summary. If you don't have this program on your computer, you may install it for free by clicking on the button below:



LOUISIANA DEPARTMENT OF HEALTH

Your information has been sent to the department mentioned below:

Louisiana Medicaid/LACHIP

P.O. Box 91283

Baton Rouge, LA 70821-9278

Customer Service Number: 1-888-342-6207

Fax Number: 1-877-523-2987 Email: MyMedicaid@la.gov

Print a copy for the applicant





Helpful Links and Contact Information

AC Resource Library

https://ldh.la.gov/index.cfm/page/1274

Contact Information



Application Centers (AC)

- ApplicationCenter.Service@la.gov
- **•** (225) 342 6312
- Valerie McManus

Customer Service Unit (CSU)

- Phone (888) 342 6207
- Fax (877) 523 2987

EPO Programs Manager

- Kathryn.Loechelt@la.gov
- **•** (225) 219 0912

Medicaid Outreach

MedicaidOutreach@la.gov

Medical Eligibility Determinations Team (MEDT)

- MEDT@la.gov
- **(225)** 219 7873
- Miranda Winters

Newborn Eligibility Unit (NEU)

- NEU@la.gov
- **337-447-4145**
- Shauna Meche

Optional State Supplement (OSS)

- OSS@la.gov
- **(225)** 342 1646
- Paige Logan

Outstation

- Outstation@la.gov
- **•** (225) 342 1646
- Paige Logan



Questions

