

Eagle Transit, LLC.

<b>Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment</b>	
<b>RFI Question</b>	<b>Response</b>
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	I would recommend using one no more than two brokers to manage the contracts. Having multiple brokers makes it nearly impossible to provide good customer service for the members. Each Broker works independent of each other, therefore this causes routing conflicts which trickle down to the members.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	No comment