

Essential Care Services

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	I do think you need changes. I believe you have too many brokers, you don't need more than two. It's too many different processes. Everything need to be standardized. There need to be one central inspection that all broker need to accept. The rates have to increase.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	I don't have any recommendations on this model