

Evangeline Council on Aging

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	Less Brokers. Right now my organization is dealing with 6 different companies that send us requests for trips for clients. That means providing each one of these companies all the documentation required for vehicles, drivers and organization. That also means having to bill separately to each company and keep up with payments from each company. This is really putting a strain on the providers. It also causes many problems for the clients. Each time a company is changed, it causes a lot of confusion and stress on the clients.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	No comment