

Hattie Lawton

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	One stop call. Limit the number of pickups per vehicle. One client spent 4 hours waiting on someone else and was late to the sober house.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	not familiar with this portion