

James Campbell

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	Medicaid transportation sucks. If you need to go to an appointment that is more than 30 miles from your house, they make you jump through hoops to arrange your own transportation ride that either you pay out of pocket for or you have to find a transportation company willing to transport you and then call them back. This is apparently a recent change in the way that they are doing things. If an appointment is over 30 miles from your home, then a prior authorization request should automatically be submitted for approval by the transportation phone person.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	No comment