

**Louisiana Community Pharmacy Enhanced Service Network**

<b>Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment</b>	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	N/A
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	<p>Please consider adding language that allows the state to leverage the power of community pharmacy in ways that have proven successful in other states. Specifically, enhanced services provided by community-based outpatient pharmacy providers delivered in coordination with care management, patient-centered medical home, or other programs and models of whole-person care delivery, typically for patients with multiple complex or co-morbid conditions. Pharmacies that are contracted with the managed care plan (MCO) or the State as an outpatient pharmacy provider (dispensing pharmacy) and who elect to provide Medication Use Support Services may contract with the MCO for the provision of those services. Pharmacies who are contracted to be an outpatient pharmacy provider (dispensing pharmacy) are not required to provide medication use support services, but may elect to contract with the MCO to provide those services at the next available opportunity to contract as determined by the MCO. Examples of enhanced services that are provided by pharmacies working with other healthcare team members include initial assessments of health concerns, patient goals, and comprehensive medication reviews with identification of drug therapy problems. Pharmacies construct a patient specific care plan that documents all findings and follows the patient over time. Where appropriate, patients are offered medication synchronization, adherence packaging and medication delivery. Members of the patient’s healthcare team can be readily notified of the findings and specific steps enacted to assist patients. Programs and services can be constructed to address specific disease states such as diabetes, high blood pressure or opioid therapy as well as others.</p>