

Rep. Rodney Lyons

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
<p>If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?</p>	<p>The changes I described in HR 68(2020),</p> <p>Allow for at least two Brokers with one based with a call center in state , two would be optimum based on diligence in case one would fail.</p> <p>The Broker needs to have age limits (5 years) to vehicles due to the patients age and conditions.</p> <p>Brokers need to have a unified system to move to one computer system for dispatching.</p> <p>A compliance program needs to be in place that provides oversight to said broker.</p> <p>A fair system needs to be setup that provides attention to no shows, back pay for missed trips and Provider pay.</p> <p>Brokers need to be able to provide variables that adjust pay rates for Provider's based on conditions and mileage.</p> <p>In addition, Brokers need to have the flexibility to partner with companies to provide compliance and to follow and build best practices in the Industry. ie (no shows, Provider assignments)</p>
<p>If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?</p>	<p>None</p>