

Pointe Coupee Council on Aging

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	One broker system that is 100% in Louisiana such as MediTrans their knowledge with how Louisiana transportation operates is a bonus. Having people out of state only relying on google maps for assigning trips and times doesn't work well. Dealing with 5 brokers and trying to keep up with all different billing and different credentialing requirement is very costly to providers.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	N/A