

### Resilient Transportation L3C

<b>Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment</b>	
<b>RFI Question</b>	<b>Response</b>
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	I would recommend that you make the process of becoming a provider more accessible to minorities, disabled and disadvantage. I myself and am, I was helped to create my business with a state run grant by LRS. Due to not being able to onboard with any other broker besides Southeastrans, and getting very few transports in my area. It is extremely difficult to keep afloat as a new business owner. The insurance is extremely high which makes cost higher than profit and maintaining employment almost impossible.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	N/A