

Tori Rouyer

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	Does not apply. It's easier not to use this service than to use it.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	Easy access to pharmacy billing numbers. We pay out of pocket for multiple medications because the billing numbers aren't available. Pharmacist is told we need to request the information. We are told the pharmacist needs to request the information.