

Self

| <b>Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM)<br/>Request for Comment</b>                         |  |
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| <b>RFI Question</b>  | <b>Response</b>  |
| If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend? | PLEASE FOR THE LOVE OF GOD mandate that these old people do not have to wait over 2 hours for pick up and drop offs. So many Medicaid patients refuse to go see the doctors that they do desperately need to see due to transportation issues and the transportation to and from the doctors office takes literally ALL DAY!! Please don't make it so easy for companies to become a vendor. So many questionable companies apply and they do not care for the members. Just another body in a seat. |
| If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?                               | No comment   |