

Southeasterns

Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment	
RFI Question	Response
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	Either 1-2 brokers for the entire state OR single brokers for each region. With all the brokers working on top of one another, it makes it very hard to cover trips because the providers will "dump" trips at the last minute if a more lucrative trip becomes available.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	n/a