

**United Health Group**

<b>Non-Emergency Medical Transportation (NEMT) and Pharmacy Benefits Manager (PBM) Request for Comment</b>	
<b>RFI Question</b>	<b>Response</b>
If Medicaid were to change its current broker model for non-emergency medical transportation (NEMT), what changes would you recommend?	Using a vendor that is more efficient in processing requests for transportation, someone who actually answers the phone and returns calls and information on line to schedule pick ups such as a portal versus having to speak with a person.
If Medicaid were to change its current pharmacy benefit manager model, what changes would you recommend?	None suggested at this time.