

CHAPTER 43: SUPPORTS WAIVER

APPENDIX C: CONTACT INFORMATION

CONTACT INFORMATION

Office for Citizens with Developmental Disabilities and Local Governing Entities

Contact information for the central office and the regional local governing entities (LGEs) is found on the Office for Citizens with Developmental Disabilities (OCDD) website at:

<http://dhh.louisiana.gov/index.cfm/page/134/n/137>.

Appeals

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Louisiana Department of Health (LDH) Health Standards Section	Office to contact to report changes that affect provider license	Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (225) 342-0138 Fax: (225) 342-5073
Division of Administrative Law – Health and Hospitals Section	Office to contact to file an appeal request	Division of Administrative Law - Health and Hospitals Section P. O. Box 440334189 Baton Rouge, LA 7080470821-40334189 (225) 342- 581800 Fax: (225) 342-1812219-9823
Gainwell Technologies (formerly Molina) Provider Enrollment Section	Office to contact to report changes in agency ownership, address, telephone number or account information affection <u>affecting</u> electronic funds transfer	Gainwell Technologies Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370
Gainwell Technologies (formerly Molina) Provider Relations Unit	Office to contact to obtain assistance with questions regarding billing information	Gainwell Technologies Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783 or 225-924-5040
Department of Children and Family Services – Local Child Protection Hotline	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary under the age of 18	Refer to the Department of Children and Family Services website at: https://www/dcfs.louisiana.gov under the “Report Child Abuse/Neglect” link

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Adult Protective Services	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary aged 18-59 or an emancipated minor	Louisiana Department of Health Office of Aging and Adult Services 1-800-898-4910
Elderly Protective Services	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary aged 60 or older	Governor’s Office of Elderly Affairs http://goea.louisiana.gov