

LOUISIANA DEPARTMENT OF HEALTH, BUREAU OF HEALTH SERVICES FINANCING (BHSF)

RFP # 3000017943

External Quality Review Organization (EQRO)

Addendum # 2

Part 2: RFP Revisions

| Revision No. | RFP Document Reference | RFP Section Number/Attachment | RFP Section Heading | Page Number in RFP Referenced Document | Revised Provisions | Q&A Cross Reference |
|--------------|-------------------------|-------------------------------|-------------------------------|--|---|---------------------|
| 1 | 3000017943 RFP Document | 1.7.2 | Proposer Inquiries | 19 | Electronic copies of material relevant to this RFP will be posted at the following web address(s): https://ldh.la.gov/index.cfm/newsroom/detail/6369 https://wwwcfprd.doa.louisiana.gov/osp/lapac/pubmain.cfm | |
| 2 | 3000017943 RFP Document | 2.15.4.5.8 | Innovative Concepts | 31 | Innovative Concepts section in the RFP document number revised from 2.15.4.5.8 to 2.15.4.5.9 | 31 |
| 3 | 3000017943 RFP Document | 2.15.4.7.6 | Required Attachments | 32 | 2.15.4.7.6. Proposer should demonstrate participation in the Veteran Initiative and Hudson Initiative Small Entrepreneurship Program (Attachment VII), or provide explanation if not applicable (See Section 2.15.5). | 34 |
| 4 | 3000017943 RFP Document | 5.36 | Security | 60 | 5.36.1 Cybersecurity Training In accordance with La. R.S. 42:1267(B)(3) and the State of Louisiana’s Information Security Policy, if the Contractor, any of its employees, agents, or Subcontractors will have access to State government information technology assets, the Contractor’s employees, agents, or Subcontractors with such access must complete cybersecurity training annually, and the Contractor must present evidence of such compliance annually and upon request. The Contractor may use the cybersecurity training course offered by the Louisiana Department of State Civil Service without additional cost. or may use any alternate course approved in writing by the Office of Technology Services. | 40 |
| 5 | 3000017943 RFP Document | 6.2.4 | Provider Satisfaction Surveys | 71-72 | 6.2.4 Provider Satisfaction Surveys Louisiana Medicaid uses Provider Satisfaction Surveys to monitor the performance of its Medicaid Managed Care Program. The Contractor will may be required to select and/or develop a survey instrument, administer the survey, validate and analyze the survey data, and prepare reports of survey findings for the State. If LDH requires the Contractor to conduct Provider Satisfaction Surveys, the Contractor must perform the following general requirements in collaboration with LDH: | 8 |

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| 6 | 3000017943 RFP Document | 6.2.5.3 | Performance Improvement Project Validation | 73 | 6.2.5.3 Using the standardized tool developed in 6.2.5.2, develop a scoring methodology that will be used to determine if the PIPs are valid and to rate the percentage of compliance with CMS' PIP protocols. Refer to the External Quality Review Protocols September 2012 located at: https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/quality-of-care-external-quality-review/index.html | 86 |
| 7 | 3000017943 RFP Document | 6.2.15 | Assessment and Evaluation Activities for 1115 Demonstration Waivers | 85 | LDH currently has an agreement with CMS to operate a Section 1115 demonstration waiver titled the Healthy Louisiana Substance Use Disorder (SUD) 1115 Demonstration. Section 1115 demonstration waivers require an independent party to conduct assessment and evaluation activities per 42 CFR § 431.424. Additionally, CMS may require other activities as outlined in each waiver's Special Terms and Conditions (LA 1115 SUD Approval is incorporated herein and made part hereof by reference. A copy of the current Terms and Conditions for the SUD 1115 Demonstration will be available at the following websites: https://ldh.la.gov/index.cfm/newsroom/detail/6369 https://wwwcfprd.doa.louisiana.gov/osp/lapac/pubmain.cfm | |
| 8 | 3000017943 RFP Document | 7.3.1.a | Monetary Penalties/ Liquidated Damaged | 95 | 7.3.1.a. Late submission of any required report five hundred dollars (\$800) (\$500) per working day, per report. | 25 |
| 9 | 3000017943 RFP Document | Attachment IV | Proposal Compliance Matrix | 106 | Attachment IV: Proposal Compliance Matrix_ Revised | 28, 31,60,62 |
| 10 | 3000017943 RFP Document | Attachment V | Cost Proposal Template | 108 | Attachment V: Cost Proposal Template_ Revised | 42,44,54,63,83 |
| 11 | 3000017943 RFP Document | Attachment VII | Hudson and Veteran Initiative Response Template | 114 | Attachment VII Hudson and Veteran Initiative Response Template- This attachment will be available at: https://ldh.la.gov/index.cfm/newsroom/detail/6369 https://wwwcfprd.doa.louisiana.gov/osp/lapac/pubmain.cfm | 34 |