

## Bradley Wellons

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**From:** Healthy Louisiana  
**Sent:** Tuesday, December 29, 2020 7:45 AM  
**To:** MCO3.0Feedback  
**Subject:** FW: MCO RFP 21

-----Original Message-----

From: Scott Bx [mailto:psscottbx@yahoo.com]  
Sent: Monday, December 28, 2020 10:08 PM  
To: Healthy Louisiana <Healthy@la.gov>  
Subject: Re: MCO RFP 21

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Sir and/or Madam:

As a Maternal-Fetal Medicine physician, I have provided care to Medicaid patients in Louisiana for 19 years. Since the introduction of the managed care program in Medicaid, my staff has spent a great deal of time resubmitting claims and fighting claim denials. The services I provide are to highest risk pregnant women of Louisiana, most of whom need time intensive case management services. Unfortunately, it has often been the case that rather than the health plans offering support for these patients, we fight on behalf of our patients for speciality referrals, diabetic strips, home health, prescription medications and reimbursement for medical interventions to support healthy babies. All this time spent for the good of the patients is unreimbursable time.

I volunteer my time to the Medicaid Quality Committee subcommittee, the Pregnancy Associated Mortality Review committee, the Louisiana Commission on Perinatal Care and Prevention of Infant Mortality and various projects within LDH to improve the care and outcomes for women and children in Louisiana. I feel I am very much aware of many problems in our state and especially with the care of our pregnant patients.

My observations are that improvements to the managed care program would be 1. limit the number of different health plans. Each plan has different policies, different specialty pharmacies and different hurdles for us to overcome. 2. redesign the care and case management component of the program to reimburse providers for their work and financially invest in those physicians (or other provider types) who are best suited to support their patients. 3. require the health plans to not just have referral sources on paper, but actually be able to assist patients in obtaining appointments to critical services like neurology and ENT, rheumatologists, dermatologists etc.

This would only be a start but a crucial one

Thank you for your consideration.

Respectfully,

P Scott Barrilleaux, MD

Sent from my iPhone Bx