DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Dallas Regional Office 1301 Young Street, Suite 833 Dallas, Texas 75202



#### DIVISION OF MEDICAID & CHILDREN'S HEALTH - REGION VI

October 8, 2015

Our Reference: LA SPA 15-0016 MMDL

Ms. Ruth Kennedy, State Medicaid Director Department of Health and Hospitals Bienville Building 628 North 4<sup>th</sup> Street Post Office Box 91030 Baton Rouge, LA 70821-9030

Attn: Darlene Budgewater

Jodie Hebert

Dear Ms. Kennedy:

We have reviewed the proposed amendment to your Medicaid State Plan submitted under Transmittal Number 15-0016. This Medicaid Modernized Data Lab (MMDL) state plan amendment (SPA) proposes to amend the provisions in the Louisiana Medicaid State Plan governing Federally Facilitated Marketplace (FFM) eligibility determinations to become an "assessment" state and only accept eligibility assessment from the FFM rather than accepting Medicaid eligibility determinations made by the FFM.

Transmittal Number 15-0016 is approved with an effective date of November 1, 2015 as requested. A copy of the HCFA-179, Transmittal No. 15-0016 dated July 15, 2015 is enclosed along with the approved plan pages.

If you have any questions, please contact Ford Blunt III at <u>ford.blunt@cms.hhs.gov</u> or by phone at (214) 767-6381.

Sincerely,

Bill Brooks

Bill Broke

Associate Regional Administrator

Enclosures

### Medicaid State Plan Eligibility: Summary Page (CMS 179)

	Louisiana  Number (TN) in the format ST-YY-0000 where ST= the state abbreviation, YY = th  D = a four digit number with leading zeros. The dashes must also be entered.	ne last two digits oj
LA-15-0016		
Proposed Effective Date 11/01/2015	(mm/dd/yyyy)	
Federal Statute/Regulation C		
42 CFR 431.10, 42 CFR 4	131.11	
Federal Budget Impact		
Federal	Fiscal Year Amount	
First Year 2016	\$[0.00	
Second Year 2017	\$ 0.00	
Governor's Office Review  Governor's office  Comments of Gov	ot provisions to become an assessment state and only accept eligibility a accepting Medicaid eligibility determinations made by the FFM.  reported no comment vernor's office received	issessments
Describe:		
Other, as specified Describe:	within 45 days of submittal d s not review State Plan material.	
Signature of State Agency Of	ficial	
Submitted By:	Karen Barnes	
Last Revision Date:	Oct 7, 2015	
Submit Date:	Jul 15, 2015	

Date Received: 15 July, 2015 Date Approved: 8 October, 2015 Signature of Approving Official:

Printed Name and Title:

Bill Brooks, Associate Regional Administrator

Division of Medicaid and Children's Health



State Name: Louisiana	OMB Control Number: 0938-1148	
Transmittal Number: LA - 15 - 0016 Expiration date: 10/31/20		
State Plan Administration	A1	
Designation and Authority	State: Louisiana	
42 CFR 431.10	Date Received: 7/15/15	
	Date Approved: 10/8/15	
Designation and Authority	Date Effective: 11/1/15	
State Name: Louisiana	Transmittal Number: 15-0016	
following state plan for the medical assistance program, and hereb	Social Security Act, the single state agency named below submits the by agrees to administer the program in accordance with the provisions and all applicable Federal regulations and other official issuances of	
Name of single state agency: Department of Health and Hosp	oitals (DHH)	
Type of Agency:		
○ Title IV-A Agency		
<ul><li>Health</li></ul>		
C Human Resources		
Other		
The above named agency is the single state agency designated to administer or supervise the administration of the Medicaid program under title XIX of the Social Security Act. (All references in this plan to "the Medicaid agency" mean the agency named as the single state agency.)		
The state statutory citation for the legal authority under which the single state agency administers the state plan is:		
LA R.S. 36:254D		
The single state agency supervises the administration of the state p	olan by local political subdivisions.	
○ Yes    No		
The certification signed by the state Attorney General identifying the single state agency and citing the legal authority under which it administers or supervises administration of the program has been provided.		
An attachm	ent is submitted.	
The state plan may be administered solely by the single state agen-	cy, or some portions may be administered by other agencies.	
The single state agency administers the entire state plan under title it).	e XIX (i.e., no other agency or organization administers any portion of	
○ Yes		
Waivers of the single state agency requirement have been 1968.	granted under authority of the Intergovernmental Cooperation Act of	

Date Effective: 11/1/15 Supersedes TN: 13-0052

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TN: LA 15-0016 Date Approved: 10/8/15



	ne following information for each waiver:	
		Remov
Da	ate waiver granted (MM/DD/YY): 06/18/14	State: Louisiana
	The type of responsibility delegated is (check all that apply):	
	Determining eligibility	Date Approved: 10/8/15
	○ Conducting fair hearings	Date Effective: 11/1/15
	Other	Transmittal Number: 15-0016
	Name of state agency to which responsibility is delegated:	
	Division of Administrative Law (DAL)	
	Describe the organizational arrangement authorized, the nat- administration delegated to the above named agency, and the utilized in administration of the plan:	
	DHH delegates its authority to conduct fair hearings to the I conduct the entire Medicaid fair hearing function and issue a beneficiary, and provider appeal cases as defined in a writte. In the MOU, the DAL also agrees to comply with any and a contained in the Code of Federal Regulations 42 CFR Section the rules properly promulgated there under) and the Louisian	a recommended decision regarding all applicant, in Memorandum of Understanding.  all federal / state notice and hearing requirements on 431, subpart E, the Louisiana Revised Statutes (a)
	DHH retains the right to review all DAL Medicaid recipient	annuals. The Statele review will be limited to the
	proper application of Federal and State Medicaid law and re appeal decision will be made only pursuant to a conclusion State Medicaid law and regulations.	egulations; any changes to any such DAL recipient
	appeal decision will be made only pursuant to a conclusion	egulations; any changes to any such DAL recipient of law regarding the proper application of Federal and and impartial decision-maker on behalf of the Medica that will comply with all applicable federal and state
	appeal decision will be made only pursuant to a conclusion of State Medicaid law and regulations.  DAL acknowledges and agrees that it will act as a neutral aragency in recommending decisions for all Medicaid cases the	egulations; any changes to any such DAL recipient of law regarding the proper application of Federal are and impartial decision-maker on behalf of the Medica that will comply with all applicable federal and state the Medicaid program.
	appeal decision will be made only pursuant to a conclusion of State Medicaid law and regulations.  DAL acknowledges and agrees that it will act as a neutral aragency in recommending decisions for all Medicaid cases the laws, rules, regulations, policies, and guidance governing the The methods for coordinating responsibilities among the age	egulations; any changes to any such DAL recipient of law regarding the proper application of Federal and impartial decision-maker on behalf of the Medica nat will comply with all applicable federal and state the Medicaid program.  encies involved in administration of the plan under the process to monitor the entire appeals process,

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State: Louisiana

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## **Medicaid Administration**

The entity or entities that have responsibility for determinations of eligibility for families, adults, and for individuals under 21 are:
☐ The Medicaid agency
Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
☐ An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
The entity that has responsibility for determinations of eligibility for the aged, blind, and disabled are:
☐ The Medicaid agency
Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
☐ An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
□ The Federal agency administering the SSI program
Indicate which agency determines eligibility for any groups whose eligibility is not determined by the Federal agency:
Medicaid agency     Medicaid agency
☐ Title IV-A agency
An Exchange
The entity or entities that have responsibility for conducting fair hearings with respect to denials of eligibility based on the applicable modified adjusted gross income standard are:
Medicaid agency     Medicaid agency
☐ An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
☐ An Exchange appeals entity, including an entity established under section 1411(f) of the Affordable Care Act
The agency has established a review process whereby the agency reviews appeals decisions made by the Exchange or Exchange appeals entity or other state agency, but only with respect to conclusions of law, including interpretations of state or federal policies.
● Yes ○ No
State Plan Administration A2
Organization and Administration
42 CFR 431.10 42 CFR 431.11
Organization and Administration
Provide a description of the organization and functions of the Medicaid agency.
The Department of Health and Hospitals (DHH) is the single State agency designated to administer the Medicaid Program under title XIX of the Social Security Act. The Bureau of Health Services Financing (BHSF) is the agency within DHH that is responsible for administering the State's Medicaid program and is responsible for determining the following: 1) eligibility policy and criteria, service coverage, and payment policies for the Medicaid and CHIP programs; 2) ensuring the State's health care programs maximize federal funding to finance health care services for the indigent; 3) developing effective methods for managing

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## **Medicaid Administration**

the utilization of health care services and the cost of care in the State's programs; and 4) analyzing existing health care financing policies to ensure that they promote efficient, effective, and economical provisions of care.

BHSF is headed by the State Medicaid Director, who with an executive management team of five (5) Deputy Directors and two (2) Medical Directors, provide management, policy direction, strategic and financial planning for the agency as well as disseminating work assignments and coordinating operations for attainment of agency goals and objectives. The five Deputy Directors are as follows:

#### 1) Medicaid Deputy Director - Financial:

Responsible for the oversight and management of the financial aspects of the Medical Vendor Administration (the budgetary operations for BHSF) including the Medical Vendor Payments and Administration budgets; managed care finance; contracts; rate setting and audits.

- 2) Medicaid Deputy Director Eligibility Systems Section; MMIS; Recovery & Premium Assistance: Responsible for system administration pertaining to payment of claims, Medicaid eligibility data, and administration of Third Party Liability programs and systems. Responsibilities include management of the Fiscal Intermediary contract, Eligibility Systems maintenance and support contract, Third Party Liability and other administrative contracts.
- 3) Medicaid Deputy Director Eligibility Field Operations; Medicaid Member Support:
  Responsible for the initial determination and redetermination of eligibility for all Medicaid and CHIP populations, except those determined by the single state IV-A agency and the Federal agency administering the SSI program, at office locations throughout the State; maintains a customer support call center; administers the Medicaid Eligibility Quality Control program; and handles Eligibility Field Operations which is divided into eight regional divisions specializing in certain eligibility functions such as initial eligibility determination of MAGI, Non-MAGI, or Long-term care groups and redetermination of eligibility. These regional divisions are state employees within DHH.
- 4) Medicaid Deputy Director Policy and Compliance; Program Supports and Waivers:
  Responsible for maintaining the Medicaid State Plan and Administrative Rules governing eligibility, scope of benefits, and reimbursement policies; developing policy for programs administered and/or monitored by DHH; as well as ensuring coordination and consistency among health care reimbursement policies developed by the various administrative sections within DHH; and ensuring compliance with State and Federal regulations. Responsibilities also include oversight and management of all aspects of the Medicaid supports and waiver programs.
- 5) Medicaid Deputy Director Medicaid Benefits & Services; Medicaid Quality Management; Medicaid Managed Care: Responsible for ensuring the efficient, effective delivery of quality health care services to individuals served by programs administered by BHSF through informed benefit design; utilization management; continuous program evaluation, quality measurement and improvement practices. These responsibilities encompass preventive, acute, and chronic/long-term care services delivered through both the managed care and fee-for-service delivery systems.

DHH's Administrative Review Unit (ARU) is the section within DHH responsible for reviewing legal conclusions for appeal decisions made by the DAL. Additionally, the head of the ARU is the liaison with the DAL. DHH actively works with the DAL to ensure all aspects of the Medicaid fair hearing process comply fully with all federal and state regulations and policy. The relationship between DHH and the DAL is very professional and cooperative, with common goals of protection of the individual's fair hearing rights and full compliance with the 90 day federal time limit for issuance of a final decision.

Upload an organizational chart of the Medicaid agency.

#### An attachment is submitted.

Provide a description of the structure of the state's executive branch which includes how the Medicaid agency fits in with other health, human service and public assistance agencies.

The state's executive branch consist of the governor and nine other state elected officers. Under the governor there are 14 departments/divisions which carry out day-to-day operations of state government and/or provide services to Louisiana citizens.

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## **Medicaid Administration**

These make up the governor's Cabinet. The Cabinet leaders are appointed by (with the approval of the legislature), and report directly to, the governor.

DHH, the single state Medicaid agency, provides health and medical services for uninsured and medically indigent persons. The Division of Administration, which includes the Division of Administrative Law (DAL), is responsible for conducting Medicaid fair hearings and is the central management and administrative support agency for the State. The Department of Children and Family Services (DCFS), which is the state's Title IV-A agency, administers social services programs such as the food stamp program, child welfare, and other public assistance programs. All of these entities are in the governor's Cabinet.

Entities that determine eligibility other than the Medicaid Agency (if entities are described under Designation and Authority)

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1/	CI	щ	w	C

Type of entity that determines eligibility:

- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- The Federal agency administering the SSI program

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

The Department of Children and Family Services is the single state agency under Title IV-A. Within DCFS, the Child Welfare Division make eligibility determinations for Medicaid.

The Child Welfare Division determines adoption assistance and foster care payments for children under Title IV-E of the Social Security Act and for whom Medicaid must be provided under 42 CFR 435.145, Children with Non-IV-E Adoption Assistance group under 42 CFR 435.227, and Reasonable Classification of Individuals under Age 21 placed in foster care homes by public agencies under 42 CFR 435.222.

Remove

Type of entity that determines eligibility:

- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- The Federal agency administering the SSI program

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

Pursuant to a 1634 agreement, the Social Security Administration determines Medicaid eligibility for Supplemental Security Income recipients.

Add

Entities that conduct fair hearings other than the Medicaid Agency (if are described under Designation and Authority)

Remove

Type of entity that conducts fair hearings:

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<ul> <li>○ An Exchange that is a government agency established under sections 1311(b)(1)</li> <li>○ An Exchange appeals entity, including an entity established under section 1411(f)</li> </ul>	
Provide a description of the staff designated by the entity and the functions they perform	
Trovide a description of the start designated by the citaty and the falleds is they perform	in earlying out their responsionity.
	Add
Supervision of state plan administration by local political subdivisions (if described under De	esignation and Authority)
Is the supervision of the administration done through a state-wide agency which uses local po	olitical subdivisions?
○ Yes • No	
The types of the local subdivisions that administer the state plan under the supervision of	f the Medicaid agency are:
Counties	State: Louisiana
○ Parishes	Date Received: 7/15/15
○ Other	Date Approved: 10/8/15
Are all of the local subdivisions indicated above used to administer the state plan?	Date Effective: 11/1/15
O Yes O No	Transmittal Number: 15-001
State Plan Administration	4.2
Assurances	A3
42 CFR 431.10 42 CFR 431.12 42 CFR 431.50	
Assurances	
The state plan is in operation on a statewide basis, in accordance with all the requirement	ts of 42 CFR 431.50.
✓ All requirements of 42 CFR 431.10 are met.	
There is a Medical Care Advisory Committee to the agency director on health and medic meeting all the requirements of 42 CFR 431.12.	al services established in accordance with
The Medicaid agency does not delegate, to other than its own officials, the authority to su policies, rules, and regulations on program matters.	upervise the plan or to develop or issue
Assurance for states that have delegated authority to determine eligibility:	
There is a written agreement between the Medicaid agency and the Exchange or any othe delegated authority to determine eligibility for Medicaid eligibility in compliance with 42	er state or local agency that has been 2 CFR 431.10(d).
Assurances for states that have delegated authority to conduct fair hearings:	
There is a written agreement between the Medicaid agency and the Exchange or Exchange authority to conduct Medicaid fair hearings in compliance with 42 CFR 431.10(d).	ge appeals entity that has been delegated

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When authority is delegated to the Exchange or an Exchange appeals entity, individuals who have requested a fair hearing are given the option to have their fair hearing conducted instead by the Medicaid agency.
Assurance for states that have delegated authority to determine eligibility and/or to conduct fair hearings:
The Medicaid agency does not delegate authority to make eligibility determinations or to conduct fair hearings to entities other than government agencies which maintain personnel standards on a merit basis.

#### PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

V.20141203

State: Louisiana

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# STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM

State	of	Louisiana
ATTORNE	Y G	ENERAL'S CERTIFICATION
I certi:	fy	that:
L	oui	siana Department of Health and Hospitals is the
s	ing	le State agency responsible for:
$\boxtimes$	<b>1</b> a	administering the plan.
		The legal authority under which the agency administers the plan on a Statewide basis is:
		LA R.S. 36:254D
		(Statutory citation)
	] :	supervising the administration of the plan by local political subdivisions.
		The legal authority under which the agency supervises the administration of the plan on a Statewide basis is contained in
	,	(Statutory citation)
		The agency's legal authority to make rules and regulations that are binding on the political subdivision administering the plan is
<u> 7-1</u> DATE	-	Signature James D. "Buddy" Caldwell ATTORNEY GENERAL State of Louisiana
*		
TN No.:	15	5-0016 Approval Date: 10-08-15 Effective Date: 11-01-15
Superse	des	3: <u>13-0052</u>

State: Louisiana

Date Received: 7/15/15 Date Approved: 10/8/15 Date Effective: 11/1/15

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