

STATE OF LOUISIANA

METHODS AND STANDARDS FOR ESTABLISHING PAYMENT RATES--OTHER TYPES OF CARE OR SERVICE LISTED IN SECTION 1905(a) OF THE ACT THAT ARE INCLUDED IN THE PROGRAM UNDER THE PLAN ARE DESCRIBED AS FOLLOWS:

CITATION
1915(g) of the
Social Security Act

Medical and Remedial Care and Services
Item 19

The Department utilizes a broker model of case management in which beneficiaries are referred to other agencies for specific services they need. These services are determined by individualized planning with the beneficiary and/or the beneficiary's family, and other persons/professionals deemed appropriate and provided according to a written comprehensive plan of care that includes measurable person centered outcomes.

Case Management Supervisor

Staff who provide supervision of case management services shall meet the following criteria for education and experience qualifications:

1. Bachelor's or master's degree in social work from a program accredited by the Council on Social Work Education and two years of paid post degree experience in providing support coordination services; or
2. Currently licensed registered nurse (RN) with at least two years of paid nursing experience, or
3. Bachelor's or master's degree in a human services related field, which includes, but is not limited to, psychology, education, counseling, social services, sociology, philosophy, family and consumer sciences, and criminal justice. Degrees other than those listed must be approved by the Office for Citizens with Developmental Disabilities (OCDD) and the Bureau of Health Services Financing (BHSF), or
4. Bachelor's degree in liberal arts or general studies with concentration of at least 16 hours in one of fields listed in number 3 above and two years of paid post degree experience in providing support coordination services.

The provider shall ensure that there is only one primary case manager for each eligible beneficiary.

Electronic Visit Verification

Case management providers identified by the Department shall use an electronic visit verification (EVV) system designated by the Department for verifying in-home or face-to-face visit requirements for case management service.

STATE OF LOUISIANA

AMOUNT DURATION AND SCOPE OF MEDICAL AND REMEDIAL CARE AND SERVICES PROVIDED
LIMITATIONS OF THE AMOUNT, DURATION, AND SCOPE OF CERTAIN ITEMS OF PROVIDED
MEDICAL AND REMEDIAL CARE AND SERVICES ARE DESCRIBED AS FOLLOWS:

Standards for Participation

Case management agencies shall comply with the following:

1. licensure and certification requirements,
2. provider enrollment requirements,
3. case management manual, and
4. specific terms of individual contractual performance agreements, when applicable.