EPSDT Support Coordination Timeline - Beneficiary Contacts

Linkage to Support Coordination

Within 3 working days:

Intake contact with beneficiary

Within 10 calendar days:

Face-to-face in-home visit with beneficiary for Initial Assessment

Within 35 calendar days:

Complete and submit an *approvable* CPOC to SRI

Case Maintenance

As Needed Contact:

Beneficiary contact must be made as needed until each service included on the CPOC is fully implemented, including receipt of all prior authorized services.

Monthly Contacts

To assure implementation of requested services.

Quarterly Review

SC must complete EPSDT CPOC Quarterly Review with the beneficiary each quarter.

Two virtual visits are allowed annually if meet criteria AND the visits are not the Initial or Annual CPOC meeting.

Annual CPOC

90 calendar days prior to CPOC expiration:

First date you can hold in-person Annual CPOC meeting with beneficiary.

35 calendar days prior to CPOC expiration:

Complete and submit an approvable CPOC to SRI