

**LOUISIANA DEPARTMENT OF HEALTH
BUREAU OF HEALTH SERVICES FINANCING
Early and Periodic Screening, Diagnostic and Treatment (EPSDT) –
Targeted Population Support Coordination
FACT SHEET**

Appendix H

<u>Description</u>	EPSDT targeted support coordination is a Medicaid State Plan Service. Support coordination is a service that can assist beneficiaries with gaining access to the full range of needed services including medical, social, education and other services. This includes all services that beneficiaries under age 21 may be entitled to receive with a Medicaid Card. The support coordinator will review all available services and assist with making referrals for the services they may be eligible to receive. These <u>MAY</u> include services such as medical equipment, occupational, physical or speech therapy, Personal Care Service (PCS), Home Health and EPSDT screening. Support coordinators will assure families will also be informed of any new services in the future that may help their children. EPSDT services are not waiver services.
<u>Level of Care</u>	Beneficiaries who have multiple medical needs or who meet the definition of a person with special needs. (See eligibility requirements below.)
<u>Population</u>	Age → 3 through 20 years old
<u>Eligibility</u>	<ul style="list-style-type: none"> • Individuals on the Developmental Disabilities Request for Services Registry (DD RFSR) or those that meet the definition of a person with special needs; <ul style="list-style-type: none"> ○ Placement on the DD Request for Services Registry on or after October 20, 1997 and have passed the OCDD Diagnosis and Evaluation (D&E) process by the later of October 20, 1997 or the date they were placed on the DD RFSR; ○ Placement on the DD Request for Services Registry (DD RFSR) on or after October 20, 1997 but who did not have a D&E by the later of October 20, 1997 or the date they were placed on the DD RFSR. Those in this group who subsequently pass or passed the D&E process are eligible for these targeted support coordination services. For those who do not pass the D&E process or who are not undergoing a D&E, they may still receive support coordination services if they meet the definition of a person with special needs; ○ Medicaid beneficiaries under the age of 21 who are not on the DD RFSR, may still receive support coordination services if it is determined medically necessary, with documentation from Medicaid to substantiate that they meet the definition of a person with special needs (e.g., receipt of special education services through state or local education agency, receipt of regular services from one or more physicians, receipt of or application for financial assistance such as SSI because of medical condition or the unemployment of the parent due to the need to provide specialized care for the child, a report by the beneficiary's physician of multiple health or family issues that impact the participants ongoing care or a determination of developmental delay based upon the Parent's Evaluation of Pediatric Status, the Brigrance Screens, the Child Development Inventories, Denver Developmental Assessment, or any other nationally recognized diagnostic tool). • Under the age of 21; AND • Are Medicaid Eligible.
<u>Follow-up & Monitoring</u>	The support coordinator will follow-up with the beneficiary at least monthly regarding all approved services, to ensure they are receiving services in the amount approved and at the times requested. If the beneficiary is not satisfied, the support coordinator will follow-up with the provider. The support coordinator will meet face-to-face with the beneficiary & family at least one time per quarter. The Health Standards Section (HSS) will conduct complaint investigations for all Support Coordination Agencies. HSS will also conduct annual monitoring for EPSDT Targeted Population Support Coordination Agencies utilizing a 5% sample.

****Requests for EPSDT Targeted Population Support Coordination should be directed to the
BHSF/SRI toll-free Help Line at 1-800-364-7828**

For information regarding all Medicaid State Plan Services, visit <http://ldh.la.gov/page/319>.