

Opting In and Disenrolling from Medicaid Managed Care for Physical Health Services for Chisholm Class Members

Chisholm class members are children up to age 21 who currently receive or are eligible for Medicaid, and who are on the Developmental Disabilities Request for Services Registry (DD RFSR). Members included in the Chisholm class and Home and Community Based Services (HCBS) waivers participants are required to enroll in a Managed Care Organization for specialized behavioral health services and Non-Emergency Medical Transportation (NEMT). Members included in the Chisholm class and HCBS waiver participants who do not have Medicare have the opportunity to proactively opt-in for physical health services or they can choose to stay with Legacy Medicaid for their physical health services.

To Voluntary Opt-in to Medicaid Managed Care for Physical Health Services:

Members can call Medicaid Managed Care at 1-855-229-6848 or go online at www.healthy.la.gov to enroll in a Managed Care Organization. Members have until the 2nd to last business day of the month to enroll with Medicaid Managed Care for the effective date to be the first of the following month. For example, if you call Medicaid Managed Care on April 8th, the effective date of enrollment for the Managed Care Organization will be May 1st. If you call Medicaid Managed Care on April 30th, the effective date of enrollment for the Managed Care Organization will be June 1st.

Disenrolling from Medicaid Managed Care for Physical Health Services:

Chisholm class members can return to Legacy Medicaid for their physical health services at any time effective the earliest possible month that the action can be administratively taken, but will have to stay enrolled in Medicaid Managed Care for their behavioral health services and for non-emergency medical transportation. Members can call Medicaid Managed Care at 1-855-229-6848 or go online at www.healthy.la.gov to disenroll from Medicaid Managed Care. Members have until the 2nd to last business day of the month to disenroll with Medicaid Managed Care for the effective date to be the first of the following month. For example, if you call Medicaid Managed Care on April 8th, the effective date of disenrollment from the Managed Care Organization will be May 1st. If you call Medicaid Managed Care on April 30th, the effective date of disenrollment for the Managed Care Organization will be June 1st. Members who have previously disenrolled from Medicaid Managed Care may reenroll in Medicaid Managed Care only during the annual open enrollment period effective the earliest possible month the action can be administratively taken.