

EPSDT Support Coordination Timelines - Beneficiary Contacts

◇ Linkage to Support Coordination

<i>Deadline</i>	<i>Action</i>
Within 3 working days of linkage	Intake contact with beneficiary to determine if they accept SC.
Within 10 calendar days of linkage	In-home Initial CPOC meeting with the beneficiary.
Within 35 calendar days of linkage	Complete & submit an <i>approvable</i> Initial CPOC to SRI.

◆ Case Maintenance

<i>Deadline</i>	<i>Action</i>
As Needed	Contact the beneficiary as needed until all services are in place (actually being received). Revise the CPOC as needed – open Interim CPOCs to make revisions.
Monthly	Contact the beneficiary at least monthly to check on services, satisfaction and needs.
Quarterly	Conduct Quarterly Visits with the beneficiary to assess service status and satisfaction. SC must complete EPSDT CPOC Quarterly Review/Checklist and Progress Summary in LSCIS. Note: Maximum of two telehealth Quarterly Visits per year; must meet virtual visit criteria AND at least one quarterly must be held in-person; cannot hold Initial/Annual CPOC meetings via telehealth.

◇ Annual CPOC

<i>Deadline</i>	<i>Action</i>
90 calendar days before CPOC expiration	First day you may hold your in-home Annual CPOC meeting with the beneficiary.
35 calendar days before CPOC expiration	Complete & submit an <i>approvable</i> Annual CPOC to SRI.