

Early and Periodic Screening, Diagnostic and Treatment – Targeted Population Support Coordination (EPSDT SC) Fact Sheet

WHAT IS EPSDT SUPPORT COORDINATION?

EPSDT Support Coordination (SC) is a Louisiana Medicaid service that helps children and youth under age 21 gain access to needed medical, social, school, and other services. This includes all services that beneficiaries under age 21 may be entitled to receive with a Medicaid Card and can include things like medical equipment, occupational, physical or speech therapy, Personal Care Service (PCS), Home Health, and EPSDT screening services. SCs also keep families informed of any new services that may help their child in the future.

EPSDT SC is a Medicaid State Plan Service. EPSDT services are not waiver services.

HOW DO I REQUEST EPSDT SUPPORT COORDINATION?

Call Statistical Resources, Inc. (SRI) toll-free at 1-800-364-7828. EPSDT SC is optional. If a beneficiary stops EPSDT SC, they can still get Medicaid services. To resume EPSDT SC services or to change SC agencies, contact SRI.

WHO CAN QUALIFY?

Individuals who meet ALL of the following criteria:

- Meet Louisiana Medicaid eligibility **AND**
- Under the age of 21 **AND**
- On the Developmental Disabilities Request for Services Registry (RFSR)

OR any Medicaid beneficiary age 3-20 for whom support coordination is medically necessary (“Special Needs”).

SPECIAL NEEDS SUPPORT COORDINATION

For individuals not on the RFSR, they may still receive support coordination services if it is determined medically necessary by Medicaid with documentation to substantiate the need (e.g., receipt of special education services through state or local education agency, receipt of regular services from one or more physicians, receipt of or application for financial assistance such as SSI because of medical condition or the unemployment of the parent due to the need to provide specialized care for the child, a report by the beneficiary’s physician of multiple health or family issues that impact the participants ongoing care or a determination of developmental delay based upon the Parent’s Evaluation of Pediatric Status, the Brigrance Screens, the Child Development Inventories, Denver Developmental Assessment, or any other nationally recognized diagnostic tool).

COVERED SERVICES

A support coordinator (SC) helps you make a list of services your child needs and then helps you get them. This may include medical, school or community help. The primary elements of support coordination are (1) comprehensive assessment, (2) the development of a person-centered care plan, (3) referral to appropriate health and other services, and (4) monitoring and follow-up activities.

The SC will:

- check-in with the beneficiary at least monthly to see how services are going,
- meet face-to-face with the beneficiary at least one time per quarter to review the beneficiary’s care plan,
- provide support until all services are in place,
- follow-up with providers if the beneficiary is not satisfied with a service, and
- make sure services fit the beneficiary’s changing needs and update the plan of care as needed.

MONITORING

The Health Standards Section (HSS) will conduct complaint investigations for all Support Coordination Agencies. HSS will also conduct annual monitoring for EPSDT Targeted Population Support Coordination Agencies utilizing a 5% sample. To make a complaint, contact HSS at 1-800-660-0488.

RESOURCES

Medicaid State Plan Services: <https://ldh.la.gov/medicaid/medicaid-services>

EPSDT SC Website: <https://ldh.la.gov/page/4981>