

MCO	Contacts	Claims Contact Person	How will PAs issued before January 1, 2019 be handled?
Aetna	<p align="center">Kelly Gay Phone: (959) 299-6416 Email: GayK4@Aetna.com</p>	<p align="center">Laura Habetz Phone: (504) 667-4467 Email: HabetzL@aetna.com</p>	<p><i>We will convert the units authorized for dates of service in 2019 based on the number of units that the member was receiving weekly for each cpt code.</i></p>
LHCC	<p align="center">Albert Hart Phone: (225) 663-5768 Email: Albert.h.hart@louisianahealthconnect.com</p>	<p align="center">Jennifer Pinkins Phone: (225) 201-8571 Email: Jennifer.p.pinkins@louisianahealthconnect.com</p>	<p><i>All ABA authorizations on file with the 2018 CPT/HCPCS codes will be converted to the new 2019 codes. Please continue to follow all Correct Coding Conventions and requirements when submitting claims for these services with 2019 dates of service.</i></p>
ACLA	<p align="center">Stacie Zerangue Phone: (225) 300-9157 Email: szerangue@amerihealthcaritasla.com</p>	<p align="center">Tamika Kehoe Phone: (225) 300-9161 Email: tkehoe@amerihealthcaritasla.com</p>	<p><i>ACLA will systematically convert existing PA's. ACLA's Prior Authorization system contains a field that will accommodate the 2019 codes and facilitate claims processing. No additional outreach is needed by the provider nor is there a need to create a new prior authorization until current PA has ended.</i></p>
Healthy Blue	<p align="center">Shari Moody Phone: (504) 834-1271, Ext. 106-122-4108 Email: Shari.Moody@healthybluela.com</p>	<p align="center">Naomi Devoe Phone: (225) 819.4893, Ext. 1061239056 Email: Naomi.devoe@healthybluela.com</p>	<p><i>A provider notification will be sent to the providers advising them on the steps they will need to take so we can update current authorizations. We have also pulled our current authorization list and will edit the units to reflect the change. Configuration of our system is on track and will be completed timely.</i></p>
UHC	<p align="center">Tiffany Hodges Email: tiffany.hodges@optum.com Stephanie Kurivial Email: stephanie.kurivial@optum.com</p>	<p align="center">Marcus Randolph Email: marcus.randolph@optum.com Jennifer Cardner Email: jennifer.carder@optum.com</p>	<p><i>On 12/19/2018 the ABA staff will begin splitting authorizations between the old codes and new codes based on services date. An authorization report will be created showing any active authorization with remaining units spanning into 2019. The CSP Auth Entry team will load new authorizations with the new codes using an effective date of 01/01. These authorizations will be in the system by 01/01.</i></p>