

The Nursing Facility becomes aware of an incident and/or allegation of abuse, neglect, misappropriation of property, exploitation, or other reportable incidents or allegations *that are required to be reported, as determined by the Nursing Facility.*

Does the incident or allegation involve abuse, with or without serious bodily harm, or neglect, exploitation, injury of unknown source, or other reportable incident that results in *serious bodily harm* (an injury involving extreme physical pain; involving substantial risk of death; involving protracted loss or impairment of the function of a bodily member, organ, or mental faculty; requiring medical intervention; or an injury resulting from criminal sexual abuse)?

↓ YES

Report immediately to the Administrator, and to law enforcement as applicable, but not later than 2 hours to the HSS.

AND

Does the incident or allegation involve neglect, exploitation or other reportable incident that poses a threat to the resident's health and safety but does not result in *serious bodily harm*?

YES

Report immediately to the Administrator, but not later than 24 hours to the HSS.

AND

Take immediate action to ensure resident's safety pending a complete and thorough investigation.

AND

Document the facility's appropriate corrective action(s) implemented and the facility's referrals, as applicable, to the appropriate authorities/agencies.

AND

Complete final report with investigation findings to the HSS within 5 working days of the initial discovery date.