



State of Louisiana
Department of Health and Hospitals
Bureau of Health Services Financing

June 3, 2010

Norm Nichols
Executive Account Manager
Molina Medicaid Solutions
P.O. Box 3396
Baton Rouge, Louisiana 70821

FIMS #: 1686 /crc

Dear Mr. Nichols:

Please include the following in the Remittance Advice messages beginning **June 8, 2010**, and run the message for three consecutive weeks. It should also be included on the website homepage and ClaimCheck link. If you have questions, please contact Cindy Caroon at 342-0490.

'ClaimCheck' Denials Related to Modifier -51

Providers who have received ClaimCheck denials for error 934 (Modifier 51 Required-ClaimCheck) and 938 (Modifier 51 Invalid-ClaimCheck) are asked to briefly delay resubmission of these claims to prevent inadvertent additional denials. The necessary updates to the claims processing system that will allow the resubmitted claims to properly process are being addressed and tested. It is anticipated that these updates will be complete in the next few weeks. Providers will be notified when claims for these errors can be resubmitted. Please use the blue ClaimCheck link on the Medicaid website, www.lamedicaid.com for the most current information on ClaimCheck. For questions related to this matter, please contact Molina Medicaid Solutions Provider Relations at (800) 473-2783 or (225) 924-5040.

Thank you for your assistance in this matter.

Sincerely,

Handwritten signature of Kyle Viator in black ink.

Kyle Viator
Medicaid Deputy Director

KV/crc

cc: Program Operations FIMS File
MMIS Section Chief-FIMS copy
Karen Barnes