

Mailings
2009 - 2010

MAILINGS -- PRIOR AUTHORIZATION LETTERS

Number of Provider/Recipient Prior Authorization Letters Mailed

On Coinserver, there is a monthly report (PA-0-10) listed in PA type order and it details the number of approved and denied cases resolved within that month by the Prior Authorization staff at Molina Medicaid Solutions. The information in the column labeled "*# Prov/Recip Letters*" comes from report PA-0-10. Since Molina only resolves certain PA types, the figures on the *Mailings report* for prior authorizations are equal to the total number of PA's approved and denied for the types resolved by Molina. In the PA process, letters are generated and mailed to the recipients and providers for all approvals and denials.

Molina authorizes the following PA types:

01 - Outpatient procedures performed on the 1st or 2nd days of admission in a state operated facility.

05 - Outpatient Rehabilitation Services

06 - Home Health

07 - Air Ambulance

09 - DME

11 - Dental EPSDT (Molina staff does not work these, but they do mail the letters on site; therefore, they are included in the totals.

14 - PCS - EPSDT

99 - Other (This is mostly specialized CPT procedures)

2.10.4 Mailings

Responsible Manager: All Managers

Date	Claims		Prior	Recipient	
	# Packets of Claim Forms Mailed	Claims Returned to Providers	# Prov / Recip Letters	ID Cards Plastic	# Other Recipient Mailings
Jan-09	35	23,017	25,050	28,435	0
Feb-09	71	20,011	25,908	28,121	2
Mar-09	45	23,580	27,428	31,914	1
Apr-09	20	21,939	26,454	28,795	1
May-09	11	18,979	22,710	26,803	0
Jun-09	49	20,531	27,484	30,100	0
Jul-09	33	19,991	26,940	33,454	0
Aug-09	42	16,384	23,582	33,986	0
Sep-09	51	21,069	24,436	33,607	0
Oct-09	34	17,788	31,876	31,873	0
Nov-09	32	14,637	22,230	25,194	0
Dec-09	40	15,054	22,520	28,773	1

2.10.4 Mailings

Responsible Manager: All Managers

Date	Provider Relations							Number Enrollment Packages (excluding KidMED)	Number Other Provider Mailings
	Number RAS Mailed*	Number Checks Mailed	Number EFT Transactions	Provider Manuals	Manual Updates	Newsletters (Provider Update)			
Jan-09	35,177	2,042	28,807	255	0	13,340	2	0	
Feb-09	36,619	833	30,570	201	0	0	2	0	
Mar-09	46,617	981	38,680	229	1	13,423	0	2	
Apr-09	37,908	873	30,855	218	0	0	5	1	
May-09	37,550	776	31,327	261	0	13,546	2	0	
Jun-09	137,829	869	40,432	184	0	0	1	1	
Jul-09	28,134	604	23,392	283	1	0	0	0	
Aug-09	36,961	695	31,363	248	0	13,666	2	0	
Sep-09	37,216	644	31,490	237	0	0	3	1	
Oct-09	37,040	738	31,740	280	0	13,701	2	1	
Nov-09	37,683	766	32,129	297	0	0	0	1	
Dec-09	36,713	646	31,385	144	0	13,762	1	0	

2.10.4 Mailings

Responsible Manager: All Managers

Date	POS		Number of LADURS Provider Letters	SURS		Pre-Certification	
	Provider Disease State Brochures	Recipient Disease State Brochures		Number REOMBS	Hosp.Pre-Cert Faxes	Pre-Cert Recipient Letters	
Jan-09	0	0	598	6,313	19,496	1,017	
Feb-09	0	0	640	6,188	19,127	1,042	
Mar-09	0	0	868	6,188	20,863	1,264	
Apr-09	0	0	470	6,759	19,458	1,204	
May-09	0	0	430	6,061	18,104	1,036	
Jun-09	0	0	786	6,402	19,805	1,203	
Jul-09	0	0	377	6,402	19,873	1,175	
Aug-09	0	0	415	5,533	17,661	1,058	
Sep-09	0	0	412	5,964	20,086	1,036	
Oct-09	0	0	344	6,499	20,862	1,149	
Nov-09	0	13,000	783	6,499	14,260	1,049	
Dec-09	0	16,800	602	6,508	20,807	1,336	

2.10.4 Mailings

Responsible Manager: All Managers

Date	EPSDT / KidMED / Community Care						Other
	# KidMED Enrollment Packages Sent	# KidMED Screening Reports sent to Providers	# KidMED Recipient Screening Schedules Sent	# Comm Care Recipient/PCP Notifications	# Comm Care Provider Invoices	Provider	
Jan-09	0	No Longer Mailed				812	11,223
Feb-09	0	No Longer Mailed				0	
Mar-09	1	No Longer Mailed				6	
Apr-09	0	No Longer Mailed				0	
May-09	0	No Longer Mailed				20	
Jun-09	2	No Longer Mailed				19	
Jul-09	0	No Longer Mailed				0	
Aug-09	0	No Longer Mailed				41758	
Sep-09	0	No Longer Mailed				0	
Oct-09	0	No Longer Mailed				4	
Nov-09	0	No Longer Mailed				5	
Dec-09	0	No Longer Mailed				106	

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2.10.4 Mailings

Responsible Manager: All Managers

Date	Claims		Prior Authorization	Recipient	
	# Packets of Claim Forms Mailed	Claims Returned to Providers		# Prov / Recip Letters	ID Cards Plastic
Jan-10	23	15,549	27,518	29,136	0
Feb-10	32	15,154	26,606	36,063	0
Mar-10	26	19,660	30,276	32,224	0
Apr-10	24	13,980	29,964	27,201	0
May-10	0	15,092	27,670	29,553	0
Jun-10	0	15,785	29,618	29,291	0
Jul-10	0	0	0	0	0
Aug-10	0	0	0	0	0
Sep-10	0	0	0	0	0
Oct-10	0	0	0	0	0
Nov-10	0	0	0	0	0
Dec-10					

2.10.4 Mailings

Responsible Manager: *All Managers*

<u>Provider Relations</u>									
Date	Number RAs Mailed*	Number Checks Mailed	Number EFT Transactions	Provider Manuals	Manual Updates	Newsletters (Provider Update)	Number Enrollment Packages (excluding KidMED)	Number Other Provider Mailings	
Jan-10	36,344	766	30,902	246	0	0	1	0	
Feb-10	36,709	782	31,242	220	0	13,737	0	0	
Mar-10	47,097	986	40,309	164	0	0	0	3	
Apr-10	37,935	799	32,191	218	0	13,757	0	0	
May-10	37,851	772	32,017	142	0	0	0	0	
Jun-10	48,597	932	37,756	133	0	13,560	0	0	
Jul-10	19,915	427	14,888	0	0	0	0	0	
Aug-10	0	0	0	0	0	0	0	0	
Sep-10	0	0	0	0	0	0	0	0	
Oct-10	0	0	0	0	0	0	0	0	
Nov-10	0	0	0	0	0	0	0	0	
Dec-10									

2.10.4 Mailings

Responsible Manager: All Managers

Date	POS			Number of LADURS Provider Letters	SURS		Pre-Certification	
	Provider Disease State Brochures	Recipient Disease State Brochures			Number REOMBS	Hosp. Pre-Cert Faxes	Pre-Cert Recipient Letters	
Jan-10	0	0	0	602	6,686	23,420	1,400	
Feb-10	0	0	0	580	6,083	20,333	1,408	
Mar-10	0	0	0	491	6,284	22,010	1,443	
Apr-10	0	0	0	395	7,063	20,515	1,548	
May-10	0	0	0	387	6,298	18,583	1,623	
Jun-10	0	0	0	776	6,322	21,923	2,083	
Jul-10	0	0	0	0	0	0	0	
Aug-10	0	0	0	0	0	0	0	
Sep-10	0	0	0	0	0	0	0	
Oct-10	0	0	0	0	0	0	0	
Nov-10	0	0	0	0	0	0	0	
Dec-10								

2.10.4 Mailings

Responsible Manager: All Managers

Date	EPSDT / KidMED / Community Care						Other	
	# KidMED Enrollment Packages Sent	# KidMED Screening Reports sent to Providers	# KidMED Recipient Screening Schedules Sent	# Comm Care Recipient/PCP Notifications	# Comm Care Provider Invoices	Provider		
Jan-10	0	No Longer Mailed				0	849	11,389
Feb-10	0	No Longer Mailed				0	0	
Mar-10	0	No Longer Mailed				0	0	
Apr-10	0	No Longer Mailed				0	5	
May-10	0	No Longer Mailed				0	20	
Jun-10	0	No Longer Mailed				0	25	
Jul-10	0	No Longer Mailed				0	0	
Aug-10	0	No Longer Mailed				0	0	
Sep-10	0	No Longer Mailed				0	0	
Oct-10	0	No Longer Mailed				0	0	
Nov-10	0	No Longer Mailed				0	0	
Dec-10	0	No Longer Mailed				0	0	