

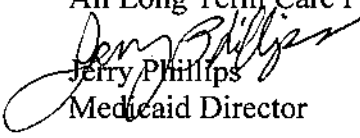


State of Louisiana

Department of Health and Hospitals
Bureau of Health Services Financing

MEMORANDUM

TO: All Long Term Care Providers

FROM: 
Jerry Phillips
Medicaid Director

SUBJECT: Implementation of Denial Edits for Long Term Care Services and Procedure Change for the Patient Liability Adjustment Form

DATE: October 1, 2009

Beginning November 1, 2009, the following denial edits will no longer be "educational edits" for nursing facility, intermediate care facility for persons with developmentally disabilities and hospice claims with dates of service on or after October 1, 2009:

- **Error Code 159 – Long Term Care Provider Not Matched**
This error code is generated when the provider submitting the claims is not the provider of record on the recipient eligibility file. When a recipient is certified for Medicaid long term care services, the provider number is entered into the eligibility system. The provider number on the billing document must agree with the provider number in the recipient eligibility file for the specific dates of service billed. The claim(s) will deny if this information does not match.
- **Error Code 173 – Level of Need/Level of Care Not Matched**
This error code is generated when the billing document specifies a Level of Need Code that is not the same as the Level of Care Code. The claim(s) will pend for the first three billing cycles and then deny on the fourth cycle if no file correction can be made.
- **Error Code 525 – Level of Need/Level of Care Not on Recipient File**
This error code is generated when the billing document includes a Level of Need/Level of Care Code that is not found on the Medicaid recipient file. The claim(s) will deny if this information does not match.
- **Error code 568 – Not LTC Eligible**
This error code is generated when the recipient has not been identified as eligible for LTC benefits. The claim(s) will deny if this information does not match.

Providers should contact their regional Medicaid representative from the attached contact list or the regional Office for Citizens with Developmental Disabilities as appropriate for assistance in correcting the files. Providers should also make sure that the appropriate Revenue Code is used for the dates of service billed for each individual recipient. The Revenue Codes are used to determine the Level of Care/Level of Need and how the payment is calculated. The following table should be used as a guide for selecting the appropriate Revenue Codes:

	Revenue Code	Description
All Providers: Leave of Absence	183	Leave of Absence – Subcategory Therapeutic (for Home Leave)
	185	Leave of Absence – Subcategory Nursing Home (for Hospitalization)
Nursing Facilities: Level of Care	022	Skilled Nursing Facility Prospective Payment System (RUGS)/Case Mix (Formerly LOC 20, 21, 22)
	118	Room & Board – Private Sub-acute Rehabilitation/SNF, ICF I and ICF II
	193	Sub-acute Care Level III (Complex Care)/NF Complex Care
	194	Sub-acute Care Level IV/SNF Technology Dependent Care
	199	Other Sub-acute Care/SNF Infectious Disease
ICF/DDs: Level of Care	911	Psychiatric/Psychological Services – General/Public ICF/DD
	ICAP Revenue Codes to be used for dates of service on or after 10/1/05	
	193	Pervasive Level of Care (ICAP Score 1-19)
	192	Extensive Level of Care (ICAP Score 20-39)
	191	Limited Level of Care (ICAP Score 40-69)
	190	Intermittent Level of Care (ICAP Score 70-99)

Procedure Change for the Patient Liability Adjustment (148 PLI) Form

Effective November 1, 2009, all Patient Liability Adjustment (148 PLI) forms must be completed and submitted by a Bureau of Health Services Financing representative. **Providers may no longer complete and/or submit these forms for processing.** The 148 PLI Adjustment form is being revised to reflect these changes, and forms may no longer be obtained through Unisys. Providers should contact the recipient’s Parish Medicaid Office if they have information or concerns about patient liability.

JP/lw

Attachment

cc: Kay Gaudet, Kent Bordelon, MMIS File Copy

Louisiana Medicaid LTC Staff

Primary Contact by Region

Region/Office	Primary Contact	Back-up Contact
Region 1 – Orleans (East Jefferson, Orleans, St. Bernard)	Monica Brown monica.brown@la.gov 504-599-0618 FAX: 504-599-0608	Charmaine Roby charmaine.robby@la.gov 504-599-0629 FAX: 504-599-0608
Region 2 – Baton Rouge (Ascension, East Baton Rouge, East Feliciana, Iberville, Livingston, Pointe Coupee, St. Helena, West Baton Rouge, West Feliciana)	Marjorie Jenkins Marjorie.jenkins@la.gov 225-925-1655 FAX: 225-925-6909	Carolyn Nowlin Carolyn.nowlin@la.gov 225-922-2166 FAX: 225-925-6725
Region 3 – Thibodaux (Assumption, Lafourche, Plaquemines, St. Charles, St. James, St. John the Baptist, St. Mary, Terrebonne, West Jefferson)	Todd Adamietz todd.adamietz@la.gov 985-449-5050 FAX: 985-449-5161	Jan Carrier jan.carrier@la.gov 985-449-4723 FAX: 985-449-5161 Todd Chiasson todd.chiasson@la.gov 985-449-5090 FAX: 985-449-5161
Region 4 – Lafayette (Acadia, Iberia, Lafayette, St. Landry, St. Martin, Vermillion)	Janet Garcille janet.garcille@la.gov 337-262-1193 or 800-230-0690 FAX: 337-262-5173	Carla Bourg Carla.bourg@la.gov 337-262-5654 or 800-230-0690 FAX: 337-262-5173
Region 5 – Lake Charles (Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis)	John Fleury john.fleury@la.gov 337-491-2438 FAX 337-491-2785	Jeanelle Fontenot jeanelle.fontenot@la.gov 337-491-2457 FAX 337-491-2785
Region 6 – Alexandria/Central (Avoyelles, Catahoula, Concordia, Evangeline, Grant, LaSalle, Rapides, Vernon, Winn)	Katherine Tyler katherine.tyler@la.gov 318-487-5643 FAX: 318-487-5498	Patricia Juneau Patricia.Juneau@la.gov 318-487-5049 FAX: 318-487-5169
Region 7 – Shreveport (Bienville, Bossier, Caddo, Claiborne, De Soto, Natchitoches, Red River, Sabine, Webster)	Mary Mason mary.mason2@la.gov 318-862-9802 FAX: 318-862-9891	Caren Thomas Caren.thomas@la.gov 318-862-9858 FAX: 318-862-9891
Region 8 – Monroe (Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, West Carroll)	Ouachita/Union/Lincoln/Jackson – Beth Wilson Beth.Wilson@la.gov 318-362-3279 FAX: 318-362-0411 Richland/Madison – Georgia Briggs georgia.briggs@la.gov 318-728-0481 FAX: 318-728-9348 Morehouse – Donna Stevenson donna.stevenson@la.gov 318-556-7009 FAX: 318-283-0864 Bozie Brown Bozie.Brown@la.gov 318-556-7016 FAX: 318-283-0864 Franklin/Caldwell – Julie Thompson Julie.thompson@la.gov 318-435-2935 FAX: 318-435-2149 East/West Carroll – Marti Godwin marti.godwin@la.gov 318-428-2244, ext 110 FAX: 318-428-9009	Ouachita/Union/Lincoln/Jackson – Precia Smith Precia.Smith@la.gov 318-362-4693 FAX: 318-362-0411 Richland/Madison – Christine Rancher christine.rancher@la.gov 318-728-3471 FAX: 318-362-0411 Morehouse – Monica Sweat monica.sweat@la.gov 318-556-7019 FAX: 318-283-0864 Barbara Brooks Barbara.Brooks@la.gov 318-556-7015 FAX: 318-283-0864 Franklin/Caldwell – Jeannie Tarver jeannie.tarver@la.gov 318-435-2123 FAX: 318-435-2149 East/West Carroll – Nancy Boyte nancy.boyte@la.gov 318-428-2244, ext 109 FAX: 318-428-9009

Louisiana Medicaid LTC Staff Primary Contact by Region

Region/Office	Primary Contact	Back-up Contact
Region 9 – Hammond – (St. Tammany, Tangipahoa, Washington)	St. Tammany – Sondra Johnson sondra.johnson@la.gov 985-871-1363 FAX: 985-871-1369 Tangipahoa – Kathy Freche’ kathy.freche@la.gov 985-543-4312 FAX: 985-543-4230 Washington – Adair Miller adair.miller@la.gov 985-730-2041 FAX: 985-730-2048	St. Tammany – Carrie Morrisette carrie.morrise@la.gov 985-871-1299 FAX: 985-871-1276 Tangipahoa – Mary Jo Scott maryjo.scott@la.gov 985-543-4219 FAX: 985-543-4230 Washington – Elizabeth Leemans elizabeth.leemans@la.gov 985-730-2028 FAX: 985-730-2048 or 732-6835
Strategic Enrollment Unit – (Spanish/Vietnamese Processing Unit)	Natalie Zeringue natalie.zeringue@la.gov 225-219-1791 FAX: 225-389-2612 Spanish: John Baron John.Baron@la.gov 225-219-0038 Vietnamese: Vi Nguyen vi.nguyen@la.gov 225-219-1782	
State Office	Susan Wright susan.wright@la.gov 985-543-4331 FAX: 225-376-4753	