Q 51	LOUISIANA DEPARTMENT OF HEALTH Engineering Services	66 / 100 = 66%
	BOSSIER PWSID: LA101502	23
2	024 Water Grade	
Federal Water Quality	Points deducted for federal violations, which inclu Treatment Technique and Maximum Contamin Level Violations, may pose a public health risk over extended period of time. Max of 30 po	ant an -0
State Water Quality	Points deducted for state violations, which include water operator, inadequate water disinfection, boil notices and water outages, may lead to ot issues of concern if not resolved. Max of 10 po	her -1
Financial Sustainability	Points deducted for lack of financial sustainab which can affect operations and maintenance of water system. An effective water rate can provide the repair, maintenance, and future replacement infrastructure. Max of 10 po	the for c of -10
Operations & Maintenance	Points deducted for operation and maintena deficiencies noted during water system inspection which may affect the water quality being distributed consumers. Max of 15 po	- 3
Infrastructure	Points deducted for infrastructure deficiencies no during water system inspections, which may lead unsafe drinking water and/or water service disrupti Max of 20 po	to on10
Customer Satisfaction	Points deducted for customer complaints received the water system and/or the Louisiana Departmen Health, which are confirmed to be a water quality quantity issue in the water system. Max of 10 po	- 10
Secondary Contaminants	Points deducted for levels of iron and/or mangan greater than the secondary maximum contamin levels. These levels do not pose a health risk but r cause undesirable water quality issues. Max of 5 po	ant nay -0
BONUS	Points granted for having an asset management pla storage assessment and maintenance program; v assessment & maintenance program; participation management training; or participation in a capa development program. Max of 10 po	vell city +0

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2024 Water Grade Details ST MARYS WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0	- 0	
		5 each	Treatment technique violations for Lead and Copper Rule	0		
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality	-10	1 each	Chlorine violations	1	- 1	
		5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 10	
		5	Did the water system submit an acceptable audit?	No		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	1	- 3	
Infrastructure	-20	5 each	Unresolved significant deficiencies	2	- 10	
Customer Satisfaction -10	10	1 each	Valid water complaints reported	0	0 10	
	-10	10 10	Did the system submit a water complaint log?	No	- 10	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
Total Deductions + Bonus					-34	
Score					66 / 100 = 66%	