

# Customer Notification of known or Potential Service Lines Containing Lead (Instructions/Certification)

Under the Federal Lead and Copper Rule Revisions (40 CFR 141, Subpart I), water systems are required to distribute annual customer notices to each home or building served by a Lead, Galvanized Requiring Replacement (GRR), or Lead Status Unknown service line. These notices are required to be sent out by November 15<sup>th</sup> each year.

To demonstrate that you have completed the required customer notices, a completed and signed copy of this certification form must be received by LDH by July 1<sup>st</sup> along with a representative copy of one of the notices you distributed to your customers.

For more information on the customer notification requirements, including downloadable customer notice templates and an EPA fact sheet, visit: [https://www.epa.gov/dwreginfo/lead-and-copper-rule-implementation-tools#NOTIF\\_LSL](https://www.epa.gov/dwreginfo/lead-and-copper-rule-implementation-tools#NOTIF_LSL)

## To be completed by the water system:

System Name: \_\_\_\_\_ PWSID #: \_\_\_\_\_

Date customer notices were distributed to consumers: \_\_\_\_/\_\_\_\_/\_\_\_\_

Method of delivery (*check those that apply*):

- ☐ Mailed a copy to each consumer
- ☐ Hand delivered a copy to each consumer
- ☐ Other: \_\_\_\_\_

I certify that the notifications have been provided to all persons served by a lead, galvanized requiring replacement, or lead status unknown service line in accordance with the delivery, content, and deadlines of 40 CFR 141.85(e), (40 CFR 141.90(e)(13), and 40 CFR 141.90(f)(4)) and that notices will be provided to new customers at the time-of-service initiation:

### Certified by:

Name (Print): \_\_\_\_\_ Signature: \_\_\_\_\_

Phone #: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Don't forget to attach a copy of one (1) of the customer notices when sending this completed certification form to LDH. Only a single copy is needed for us to review and verify content.

Submit To: Attn: Jeremy Harris, P.E.  
LDH-OPH-Engineering Services  
P.O. Box 4489  
Baton Rouge, LA 70821