

Presenters

US EPA Region 6:

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RTCR Handout Materials

- 1) This powerpoint
- 2) Level 1 Assessment Form-LDHH Final version
- 3) Level 1 Assessment Assistance Contact Info
- 4) Workshop Questions/Answers
- 5) RTCR Repeat Sample Identification Plan
- 6) RTCR Cheat Sheet



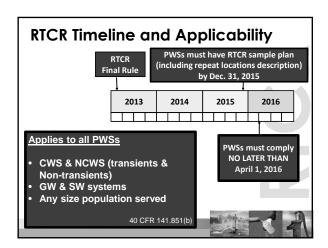
Why a Revision of the Original Total Coliform Rule?

- Congress requires EPA to evaluate existing drinking water rules every 6 years
- EPA determined the original rule could be revised to make monitoring more efficient and to provide greater public health protection

How did EPA identify the changes to the 1989 TCR?

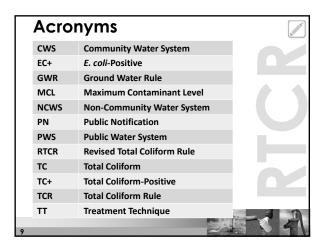
- EPA established an advisory committee called the Total Coliform Rule Distribution System Advisory Committee in 2007
- The advisory committee was comprised of a panel of 15 key stakeholder organizations, including EPA, states and tribal representatives, utility associations, and advocacy groups for environment, public health, epidemiology, and consumers
- The advisory committee signed an Agreement in Principle (AIP) outlining its recommendations in 2008.
- In July 2010, EPA proposed a rule that was consistent with the AIP and gave the public an opportunity to review and comment on the proposed rule.

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RTCR Purpose

- Improve public health protection by reducing the pathways through which fecal contamination and pathogens can enter the distribution system
- TCR & RTCR objectives:
 - Evaluate effectiveness of treatment
 - Determine integrity of distribution system
 - Signal possible presence of microbial contamination



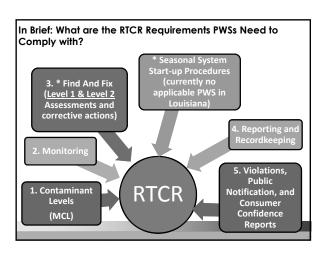
Definition	ons
Public Water System (PWS)	Any entity that provides water for human consumption through pipes or other constructed conveyances to at least 15 service connections or serves an average of at least 25 people for at least 60 days a year.
Community Water System (CWS)	A PWS which serves at least 15 service connections used by year-round residents or regularly serves at least 25 year-round residents.
Consecutive System	A PWS that buys or otherwise receives some or all of its finished water from one or more wholesale systems.
	40 CFR 141.2

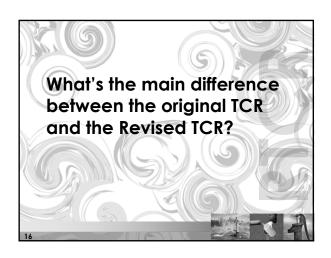
	ns (cont.)
Non- community water system (NCWS)	A PWS that is not a CWS. A NCWS is either a "transient non-community water system (TNCWS)" or a "non-transient non-community water system (NTNCWS)."
Non-transient non-community water system (NTNCWS)	A PWS that is not a CWS and that regularly serves at least 25 of the same persons over 6 months per year.
Transient non- community water system (TNCWS)	A NCWS that does not regularly serve at least 25 of the same persons over 6 months per year.

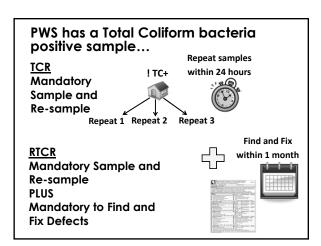
Definition	ns	
Routine Monitoring	Normal total coliform (TC) sampling that must be conducted each month for the RTCR.	
Repeat Monitoring	The three follow-up samples required for every routine compliance sample that is TC+. Must be used to determine if PWS triggered an RTCR Level 1 or Level 2 assessment.	

New Definitions		
Clean Compliance History	A record of no TCR or RTCR MCL violations, no TCR or RTCR monitoring violations, & no coliform TT trigger exceedances or TT violations.	
Level 1 Assessment	An evaluation conducted by the system (can be either operator or owner) to identify the possible presence of sanitary defects, defects in distribution system coliform monitoring practices, & (when possible) the likely reason that the system triggered the assessment.	
Level 2 Assessment	A more detailed evaluation of a system conducted by an individual approved by the state. This assessment is conducted to find sanitary defects when there is a higher indicator of microbiological contamination.	

More New Definitions A defect that could provide a pathway of entry for microbial contamination into the distribution Sanitary Defect system or that is indicative of a failure or imminent failure in a barrier that is already in place. A NCWS that is not operated as a PWS on a year-round basis and Seasonal starts up and shuts down at the System beginning and end of each operating season. 40 CFR 141.2









Main Types of RTCR Violations

- E. coli MCL violation
- Treatment Technique violations
- Monitoring violations
- Reporting violations
- NOTE: Triggering an assessment (Level 1 or Level 2) is <u>not</u> a "Trigger" violation



TCR	П	TCD
(Acute MCL violation)	RTCR (E.coli MCL violation)	
	Routine sample	Repeat sample
Fecal coliform-positive repeat sample.	(1) TC+	EC+
EC+ repeat sample.	(2) EC+	TC+
TC+ repeat sample following a fecal coliform-positive or <i>EC+</i> routine sample.	(3) EC+ routine	Fails to take <u>all</u> required repeat samples
	(4) TC+	TC+ (but no E. coli

# of MCL Violat	ions
TCR (Acute MCL violation)	RTCR (<i>E.coli</i> MCL violation)
One Acute MCL violation occurs for the entire compliance period	More than one E. coli MCL violation can occur during the month.
	The compliance period is always one month.
40 CFR 141	.63 & 141.860(a)

Treatme	Treatment Technique (TT) <u>Violations</u>	
TCR	RTCR	
Does not exists	TT violations: • Failure to conduct a Level 1 or Level 2 assessment within 30 days of the trigger. • Failure to correct all sanitary defects from a Level 1 or Level 2 assessment within 30 days of the trigger or approved timeframe by the state. • Failure of a seasonal system to complete state-approved start-up procedure prior to serving water to public.	
	40 CFR 141.860(b)	

FAILURE TO:	TCR	RTCR
Take routine sample	Monitoring Violation	Same as TCR
Take/analyze for <i>E. coli</i> for a TC+ <u>routine</u> sample	Monitoring Violation	Same as TCR
Take repeat samples following a TC+ / EC - routine sample	Monitoring Violation	Triggers a Level 1 Assessment*
Take repeat sample following a EC+ routine sample	Monitoring Violation	E. coli MCL Violation
Take/analyze for <i>E. coli</i> following a TC+ <u>repeat</u> sample	Monitoring Violation	E. coli MCL Violation

Reporting Violations TCR RTCR Same as RTCR - Failure to submit a monitoring report after monitoring correctly/timely. Does not exists - Failure to notify the state following an E. coli+ sample or E. coli MCL violation within 24 hours. - Failure to submit certification after completion of state-approved start-up procedure by a seasonal system. - Failure to submit completed assessment forms or report completed corrective actions after conducting assessment and corrective actions correctly/timely.



Treatment Technique Trigger versus Violation

- Treatment Technique (TTT) Trigger: event(s) indicating impaired water quality and initiating required processes to reduce the level of a contaminant in drinking water
 - i.e. E. coli MCL violation, TC+ samples
- Treatment Technique Violation: failure to complete the required actions to mitigate potential contamination when there is a treatment technique trigger
 - i.e. Failure to complete Level 1 or 2 Assessments and/or corrective actions

40 CFR 141.2; 141.52(a)(6) & 141.63(c)

Treatment Technique (TT) Triggers and Level 1 & Level 2 Assessments

TCR	RTCR
Does not exist	All systems required to conduct Level 1/Level 2 Assessment when monitoring results show that the system may be vulnerable to contamination
	 Initiated by Treatment Technique (TT) triggers, it is an evaluation to identify sanitary defects
	 Conditions that defined a non-acute MCL violation under TCR are now used to trigger an assessment
	 More proactive approach to public health protection compared to TCR

40 CFR 141.859(a)-(b)

9



Types of RTCR Compliance Samples Required on Sampling Plans

- Routine samples:
 - Required each month
- Repeat samples:
 - Required for when a routine or repeat sample is TC+

29

Special Purpose Samples

Special purpose samples are operationsfocused investigative samples that are not classified as routine or repeat compliance samples

- Examples:
- Samples used to determine if: disinfection, flushing, storage tank cleaning, etc. is working properly
- Boil advisory samples, new water lines, new facilities

20



Special Purpose vs Compliance Samples

- The following are not special purpose samples & must be used to determine RTCR compliance
 - Extra routine samples taken per the sample siting plan
 - Repeat samples
 - Samples marked on the Lab 8 form as
 "Drinking Water Program No. 1 Routine Samples or No. 3, 4, 5 – Repeat Samples"

40 CFR 141.853(a)(4) & (b)

31

Sample Siting Plan Basics

- Systems must develop and adhere to a sample siting plan and a system-specific schedule
 - Must develop plans and submit to LDHH no later than December 31, 2015
- Sample siting plans are subject to state review & revision
 - LDHH will review plans (Jan 1 March 31, 2015) and at each sanitary survey

32

40 CFR 141.853(a)

Surface Water PWS Sampling Plans

- Sampling locations
 - Must be representative of the water in the distribution system
 - Routine & repeat monitoring locations must be shown
 - Monitoring at dedicated sampling stations
- Sample collection schedule
 - Samples must be collected at regular time intervals throughout the entire month
 - i.e. 20 routine samples per month = 5 routine samples taken each week each at a total of 20 different sites

40 CFR 141.853(a)

GW PWS Sampling Plans

- For GW systems, sample siting plan must include locations for:
 - Routine samples
 - Repeat samples
 - GWR triggered source water monitoring sites
- GW systems serving ≤ 4,900 may collect all samples on a single day if taken from different sites

40 CFR 141.853(a)(1) & (5)

24

REPEAT Sites on Sampling Plans

Repeat Sampling locations

- List addresses/locations of repeat sites for EACH routine monitoring site, including the Maximum Residence time site
- PWS collect repeat samples using the same procedure as in the TCR
 - 1 at original location
 - 1 within 5 service connections upstream
 - 1 within 5 service connects downstream

40 CFR 141.853(a)(5)



Sample Siting Plans and Special Monitoring Evaluations

What is a special monitoring evaluation?

ANSWER:

- LDHH does a re-assessment of the adequacy of the sample siting plan
- Conducted by LDHH each sanitary survey
- Applicable to <u>all GWSs</u> serving ≤ 1,000 persons

40 CFR 141.854(c)(2) & 141.855(c)(2)

Sample Siting Plans and Special Monitoring Evaluations

- LDHH determines whether the following are appropriate:
 - # of samples per monitoring period
 - Vulnerable or critical times/sites for sample collection
 - Ensures that the distribution system is evaluated in sufficient detail

40 CFR 141.854(c)(2) & 141.855(c)(2)

How can PWSs Prepare for a Special Monitoring Evaluation

- Keep a copy of your RTCR routine Monitoring Plan and the paper copy of the Repeat Identification plan on file
- Make sure you have routine and repeat sample sites described clearly (list addresses)
- Update both sample plans if major changes happen with PWS:
 - population, distribution system lines, sources, storage tanks

40 CFR 141.854(c)(2) & 141.855(c)(2)

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Minimum Number of Routine Samples

- Systems must collect at least the required number of routine samples
- NO waiver from taking ALL routine samples, even when there is
 - E. coli MCL violation
 - Level 1 or Level 2 Treatment Technique trigger occurs

40 CFR 141.853(a)(3) & 141.853(a)(4)

Extra Routine Samples

- Systems may take extra routine samples for public health protection and increased coverage of the distribution system
 - Must be taken in accordance with the sample siting plan
 - Must be representative of the distribution system
 - Must be used in determining whether the TI trigger has occurred

40 CFR 141.853(a)(3) & 141.853(a)(4)

Routine MONTHLY Monitoring Frequency:

- <u>ALL PWSs</u> must monitor monthly when in operation
 - Noncommunity water systems move from quarterly to monthly
- Systems must collect samples at regular time intervals <u>throughout</u> the month
 - Only GW Systems serving 4,900 or fewer people may collect all samples on a single day if taken from different sites

43



of Routine Samples no longer based on previous TC+

 For PWSs sampling monthly, monitoring requirements for systems serving 4,900 or fewer people:

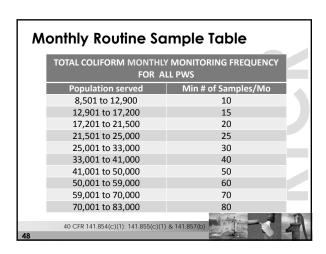
Must take at least 5 routine samples in the month after a TC+ sample.

Systems take their normal number of routine samples the month following a TC+.

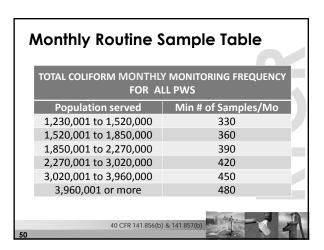
40 CFR 141.21(b)(5); 141.856(b) & 141.857(b)

Small Systems Taking < 5 Routine Samples per Month • For PWSs monitoring monthly, the month following a TC+, systems serving 4,900 or fewer people must sample at their normal routine sample sites: # of ROUTINE Samples Required the Month AFTER TC+ Population served Original TCR Up to 1,000 5 1,001 to 2,500 5 2 2,501 to 3,300 3 5 3,301 to 4,100 40 CFR 141.21(b)(5); 141.856(b) & 141.857(b)

	Y MONITORING FREQUENCY
Population served	Min # of Samples/Mo
0 to 1,000	1
1,001 to 2,500	2
2,501 to 3,300	3
3,301 to 4,100	4
4,101 to 4,900	5
4,901 to 5,800	6
5,801 to 6,700	7
6,701 to 7,600	8
7,601 to 8,500	9



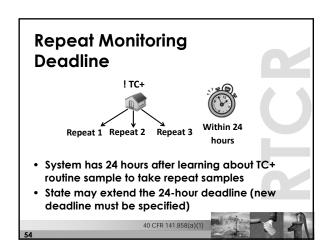
-	Sample Table	
TOTAL COLIFORM MONTHLY MONITORING FREQUENCY FOR ALL PWS		
Population served	Min # of Samples/Mo	
83,001 to 96,000	90	
96,001 to 130,000	100	
130,001 to 220,000	120	
220,001 to 320,000	150	
320,001 to 450,000	180	
450,001 to 600,000	210	
600,001 to 780,000	240	
780,001 to 970,000	270	
970,001 to 1,230,000	300	



Routine Samples Varying Populati	s for PWSs with ion
served – The PWSs populo highest population	or based on this highest
	40 CFR 141.857(d)
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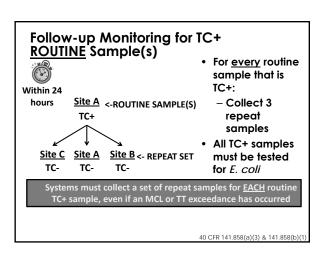


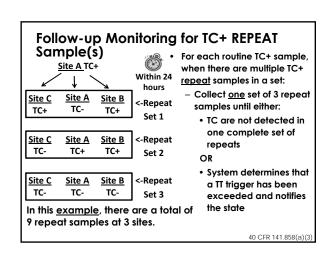
Number of Repeat Samples ALL PWSs of any size now take only 3 repeat samples for each TC+ Small GW systems (serving ≤ 1,000 people) only take 3 repeat samples Under TCR, 4 samples required TCR - # of Repeats 4 Samples A Samples A Samples A Samples A Samples



Repeat Monitoring Timing Must collect all repeats on same day 3 repeat samples are needed for each TC+ routine sample

40 CFR 141.858(a)(1) & (2)





Frequently Asked Question

Does each TC+ routine sample need 3 repeat samples?

ANSWER: Yes, each TC+ routine sample needs 3 repeat samples regardless of whether there is an E. coli MCL violation or an assessment has been triggered.

Does each TC+ <u>REPEAT</u> sample need 3 repeat samples?

ANSWER: PWSs take repeats until a trigger occurs or all samples are TC - whichever happens first

Disinfectant Residual Samples

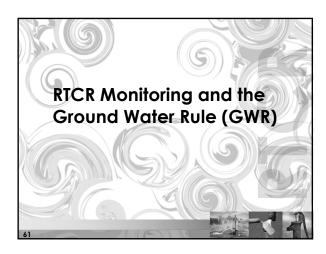
- Under the Disinfection Byproduct Rules:
 - Must monitor disinfectant residuals at same time and place as total coliforms are sampled, includes routine and repeat samples

All routine and repeat RTCR samples must have disinfectant residual results reported on the lab form:

- PWS will have monitoring and/or reporting violation
- Monitoring necessary to demonstrate compliance with chlorine / chloramine Maximum Residual Disinfectant Levels (MRDLs)

40 CFR 141.132(c)(1)(i)





RTCR & GWR

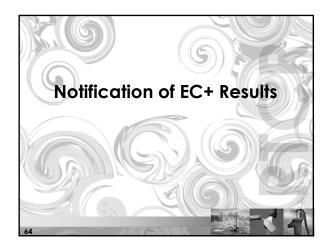
- A GW system must conduct triggered source water monitoring under the GWR if a routine sample collected under the RTCR is TC+, unless:
 - It combines all of its GW with SW/GWUDI water prior to treatment, OR
 - Already provides 4-log treatment of viruses



GWR Triggered Source Water Monitoring

- GW systems that do not provide 4-log treatment of viruses with a TC+ RTCR routine sample:
 - Must collect at least 1 sample from each source in use at the time the TC+ sample was taken
 - Within 24 hours of being notified of TC+ sample
 - · Must be analyzed for the state approved fecal
 - If source sample is FC+, system must collect 5 additional source water samples from that source
 - Within 24 hours of being notified of the FC+ sample
 - Unless state requires immediate corrective action in response to positive source water sample

	March 1884		13
40 CFR 141.402(a)(2)-(3)	建	M	20



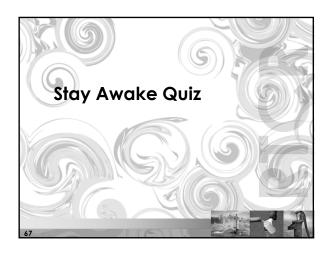
E. coli Positive Results

- PWSs with their own certified PWS laboratory must notify LDHH by the end of the day when the PWS is notified of an EC+ result
- PWS can also email LDHH after business hours at <u>safe.water@la.gov</u>
 - Include the PWS ID and date of EC+ sample in the email notification
- PWS using LDHH OPH laboratory will be notified by OPH District staff of EC+ samples along with follow-up info on repeat samples

40 CFR 141.858(b)

Why the 24 hour EC+ notification matters?

- Things to Consider:
 - EC+ results can potentially trigger time sensitive follow-up action
 - Level 1 or Level 2 assessment



Stay Awake Quiz

What is LDHH's after-hours phone line or alternative notification procedure for systems (with their own PWS lab) to use if they become aware of an *E. coli* MCL violation or EC+ sample after the state office is closed?

- A. safe.water@la.gov
- B. donotcall@epa.gov

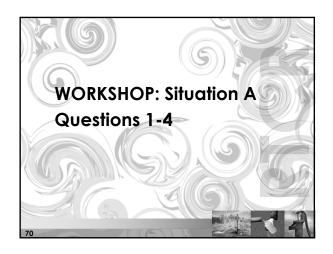
68

Stay Awake Quiz #2 ANSWER

What is LDHH's after-hours phone line or alternative notification procedure for systems (with their own PWS lab) to use if they become aware of an *E. coli* MCL violation or EC+ sample after the state office is closed?

A. safe.water@la.gov

69





All TC+ routine or repeat samples must be tested for E. coli State can allow a system to forgo E. coli testing on a TC+ sample if the system assumes the sample is EC+ Case-by-case basis EC+ assumption must still be reported to the state System incurs an E. coli MCL violation, is required to conduct a Level 2 assessment, and comply with PN/CCR requirements

Certified Laboratories

- Samples must be analyzed by an EPA- or state-certified drinking water lab
- Labs must be certified for each method used for analysis & each contaminant analyzed
- Per bacteriological laboratory certification criteria, PWS with their own certified lab can perform analyses only on their own water system's bacteriological samples

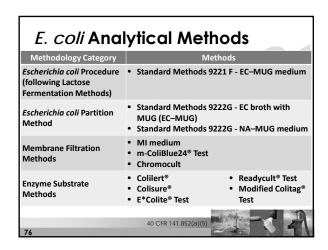
40 CFR 141.852(b)

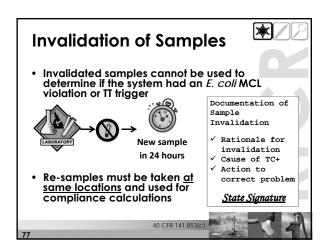
Analytical Requirements

- Standard sample volume required for analysis = 100 mL
 - Regardless of analytical method
- Only determining presence or absence of total coliform & E. coli is required
- The time from sample collection to initiation of test medium incubation may not exceed 30 hours

40 CFR 141.852(a)(1)-(3)

Total Coliform Analytical Methods Category Standard Methods 9221B - Standard Total Coliform Lactose **Fermentation Technique** Fermentation • Standard Methods 9221D - Presence-Absence (P-A) Methods **Coliform Test** • Standard Methods 9222B - Standard Total Coliform Membrane Filter Procedure Membrane • MI medium Filtration Methods m-ColiBlue24® Test Chromocult • Colilert® • Readycult® Test Enzyme • Colisure® Substrate Modified Colitag® Test • E*Colite® Test Methods





Invalidation of Samples (cont.) State may invalidate a sample if: 1. Documentation received from Lab of improper sample analysis 2. Determination of non-distribution plumbing problem and all same site repeat samples are total coliform-positive and all non-same site repeat samples are total coliform-negative Systems must collect replacement samples for all invalidated samples!

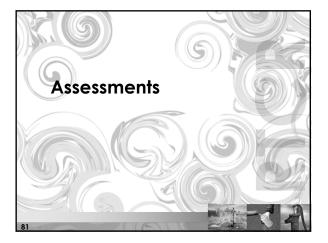
Invalidation of Samples (cont.) State may invalidate a sample if: 3. Documentation of circumstance or condition that does not reflect water quality in the distribution system and signed by the supervisor of the State official who recommended the decision to invalidate the sample Systems must collect replacement samples for all invalidated samples!

40 CFR 141.853(c)(1)

Sampling Steps

- 1. Take your routine samples each month
- 2. Find out your results within 4 days
- 3. If TC+ routine results, take 3 repeat samples for each routine TC+
- 4. Find out your results within 4 days
- If TC+ repeat results, find out if you have triggered an assessment and if you need to take more repeat samples

80



Purpose of Assessments

- All systems required to conduct assessment when monitoring results show that the system may be vulnerable to contamination
- An assessment is an evaluation to identify sanitary defects & TT triggers
- More proactive approach to public health protection compared to TCR
 - Conditions that defined a non-acute MCL violation under TCR are now used to trigger an assessment

40 CFR 141.859(a)-(b)

Sanitary Defects

- Sanitary defect is a defect that could provide a pathway of entry for microbial contamination into the distribution system or that is indicative of a failure or imminent failure in a barrier that is already in place
 - Holes in storage tanks

 - Breaks in pipes Cracks in well seals or casings
- Not linked directly to significant deficiencies under the GWR, but may overlap
- The system should consult with the state regarding how to coordinate actions under the GWR and RTCR, as necessary

Elements of Assessments

- At a minimum, assessment must include review & identification of the following elements:
 - Atypical events that may affect distributed water quality or indicate that distributed water quality was impaired
 - Changes in distribution system maintenance & operation that may affect distributed water quality, including water storage
 - Source & treatment considerations that bear on distributed water quality
 - Existing water quality monitoring data
 - Inadequacies in sample sites, sampling protocol, & sample processing

40 CFR 141.859(b)(2)



Conducting Assessments

- Assessment, submission of assessment form, and completion of corrective actions:
 - ALL conducted <u>as soon as practical and</u>
 <u>WITHIN 30 days</u> after the system has triggered
 an assessment
- Assessment form must include:
 - Assessments conducted
 - All sanitary defects found (if any)
 - Corrective action(s) completed and/or proposed timetable for correction actions not yet completed

40 CFR 141.859(b)(3)-(4); 141.860(b)(1)



No Sanitary Defects?



What if a PWS conducts the required assessment, and does not identify any sanitary defects?

Things to consider:

- Best practices procedures such as flushing and disinfection as part of consultation and corrective actions procedures
- Special purpose samples

86



Level of Effort - Level 1 vs. Level 2

- Level 1:
 - Conducted by the PWS
 - Primarily completed using existing data
 - May include limited inspections or interviews
- Level 2:
 - Assessment must be conducted by LDHH or state contractor
 - More comprehensive review and may include field investigations, additional sampling, and inspections
 - May involve consultation with additional parties

-72



Treatment Technique Trigger: Level 1 Assessment Must consider all compliance samples (total number of routine & repeat samples) to determine Level 1 assessment trigger PWS Collects Results ≥ 40 Samples -> > 5.0% TC+ Level 1 < 40 Samples → ≥ 2 or more assessment TC+ Within 1 month Failure to take every required repeat sample after any TC+ 40 CFR 141.859(a)(1)

How can PWSs Prepare for a Level 1 Assessment • Know the PWS is responsible for ensuring – the Level 1 assessment and corrective actions are completed within 30 days of the Level 1 trigger date • Contact LDHH, LRWA, or Louisiana Communities Unlimited if you need help with the assessment • Find and fix as many sanitary defects as soon as possible, even while waiting for help

Completed Level 1 Assessment Form Components

Must include:

assessment.

- Sanitary defect(s) identified
 - Assessment form may note that no sanitary defects were identified, if applicable
- Corrective actions taken
- Proposed timetable for corrective actions not yet completed
- Completed assessment, submitted form, and completed corrective actions <u>ALL</u> due within 30 days of the trigger

40 CFR 141.859(b)

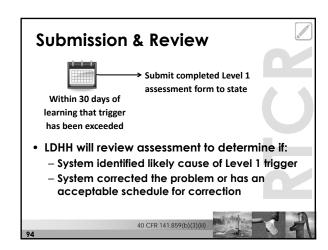
Level 1 Assessor Criteria

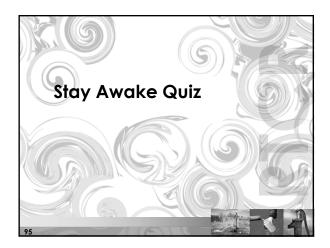
Operator License Level	Population Served	Level 1 Assessor Qualifications
Class 1	<1,000	An operator or
Class 2	1,001 – 5,000	group of operators who hold, in total,
Class 3	5,001-25,000	certifications in
Class 4	Over 25,000	production, treatment*, and distribution
*PWSs without Treatment certification must work with a neighboring PWS or contract operator to do a Level 1		

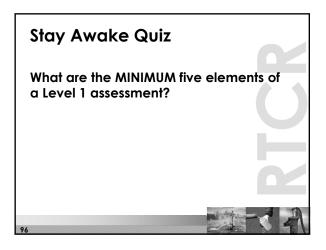
Assistance for Level 1 Assessment Forms

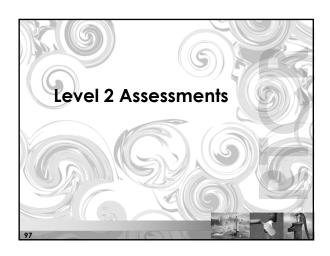
- Get help as soon as possible and no later than 14 days after the Level 1 trigger date
 - See Level 1 Assessment Assistance Contacts

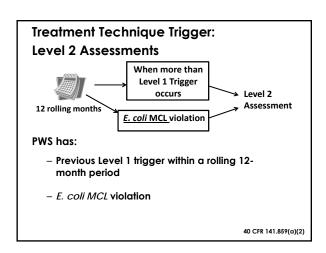
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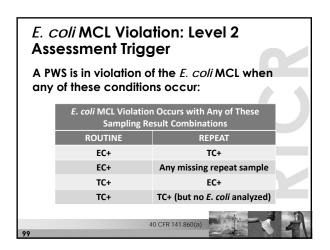












How can PWSs Prepare for a Level 2 Assessment

- Know the PWS is responsible for ensuring
 - the Level 2 assessment and corrective actions are completed within 30 days of the Level 2 trigger date
- Be available for the date/time of the LDHH scheduled Level 2 assessment
- Follow-up with LDHH if you have not received your scheduled date/time for assessment
- Find and fix as many sanitary defects as soon as possible, even before LDHH arrives

100

Level 2 Assessor Criteria

- Must be conducted by the LDHH staff:
 - District Engineer, District Sanitarian, Engineer Manager, or Central Office Management as approved by the Chief Engineer

101

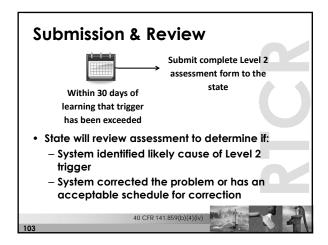
40 CFR 141.859(b)(2); 141.859(b)(4)(i)-(ii)

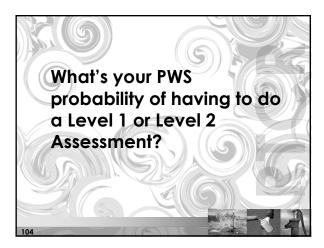
Completed Level 2 Assessment Form Components

- Level 2 assessment elements contain the same elements as the Level 1, but each element is investigated in greater detail
- Must include:
 - Sanitary defect(s) identified
 - Assessment form may note that no sanitary defects were identified, if applicable
 - Corrective actions taken
 - Proposed timetable for corrective actions not yet completed

100

40 CFR 141.859(b)(4)(i)





Do you remember to take all repeat samples within 24 hours after a TC+?	
Yes – memory of an elephant and I always remember	
No – I forget a lot or sometimes	
105	1

My PWS has at the most no TC+ or only 1 TC+ per month <u>and</u> I remember to take all repeat samples.	
Tune am repeat aumpiest	
True	
False	
106	
My PWS occasionally has Acute	
MCL violations under the TCR.	
True	
False	
107	
WORKSHOP: Situation A	-
Questions 5-6	
	-

Defects that may result in pathways for Biological Contamination	
	1
Sources Wells & Apurtenances	
Pitless adapter without a seal	

Compression seal that does not seal properly



Pitless adapter with low casing, cracked pad



Not a potable water cap (no seal, no vent)



Air relief valve with no screen, & too low to floor



Portable cross connection



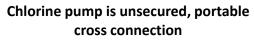
Improper seal for electrical



Hole in casing seal Vent casing is low, not facing down, not 18" off deck Spring Box - seal missing

Cap to casing fill tube cracked	
Bolts for well head seal not tight,	
Vent too low, screen too large	
]
Treatment	

Day tank with (large) opening



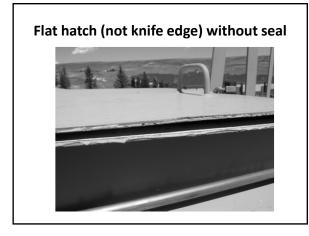


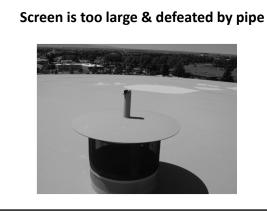
Improper Chlorine day tank

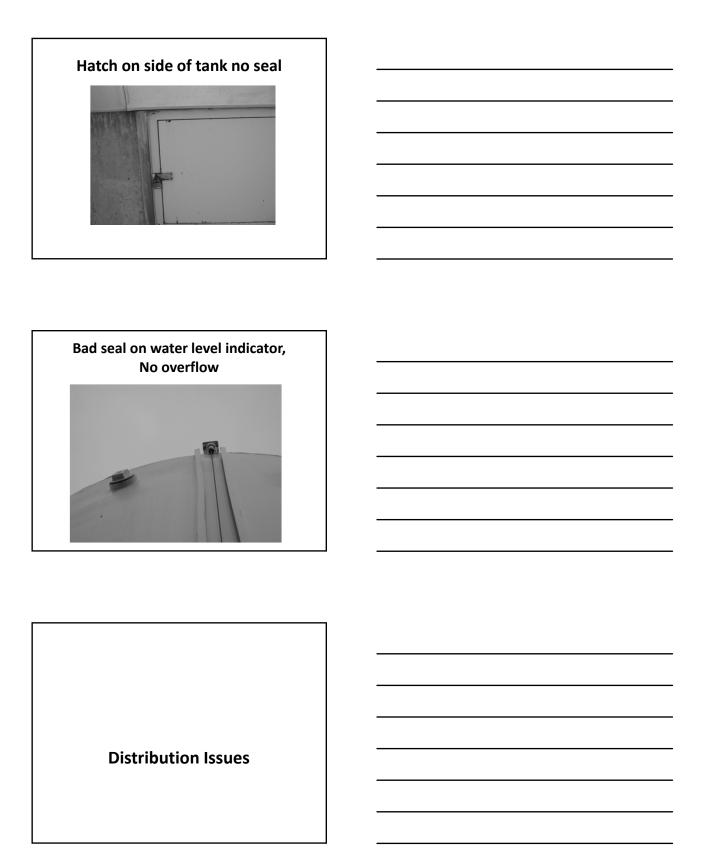


Surface wash creates mounding media	
Mud balls (decrease filtration area)	
360000000000000000000000000000000000000	
Storage Tanks	

Hatch has no gasket to create seal





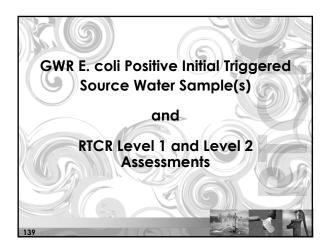


Water in Vault / Air Relief Valve not Vented



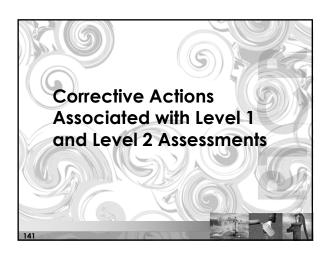
HOW A LACK OF PREVENTIVE MAINTAINANCE CAN CAUSE PATHWAYS FOR CONTAMINATION





Two Separate Requirements

- A GWR E. coli + initial triggered source water sample(s)
 - Followed by 5 additional follow-up GWR source water samples
- RTCR Level 1 and Level 2 Assessment still required
 - When triggered based on RTCR routine/repeat results
 - May wish to pay more attention to well area and source issues during assessment



Timing of Corrective Action

- PWS must complete corrective action:
 - By the time assessment form is submitted, which is within 30 days of the trigger

OR

- Within state-approved timeframe
- PWS must notify the state when each scheduled corrective action is completed
- Either PWS or state can at any time request a consultation with the other party to discuss the corrective action

140

40 CFR 141.859(c) & (d)

Stay Awake Quiz

What violations does the PWS have if it has more than 5% TC + results (*E. coli* absent), completes the required assessment and all corrective actions within 30 days of the trigger?

143



- <u>Best practices</u> actions that PWSs should consider following an assessment trigger regardless of whether or not they have identified a sanitary defect or likely cause of the TC or E. coli occurrence.
- <u>Best available technologies (BATs)</u> list of "best technologies, treatment techniques, or other means" that EPA identifies to help PWSs comply with rules.

_				
_				
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Common Corrective Actions

- Well maintenance/repair
- Revisions/development/implementation of operations plan
- Disinfection
- Flushing
- Replacement/repair of distribution system components
- Storage facility maintenance
- Maintenance of adequate pressure
- Sample siting plan review and training on proper sampling technique
- Collection of additional follow-up samples
- Instituting boil water orders

Common Causes of Contamination & Corrective Actions

a concente Actions			
Common Cause	Common Corrective Action(s)		
Failure to disinfect (or improper disinfection) after maintenance work in the distribution system	• Disinfection		
Main breaks	 Disinfection Replacement/repair of distribution system components 		
Holes in storage tank, inadequate screening, etc.	Maintenance of storage facility Addition of security measures Development & implementation of an operations plan		
Cracks in well seal, casing, etc.	 Replacement/repair of well components 		

Common Causes of Contamination & Corrective Actions (cont.)

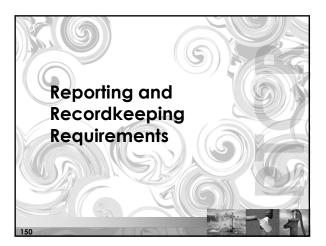
Coneclive Actions (Coni.)			
Common Cause	Common Corrective Action(s)		
Loss of system pressure	Maintenance of adequate pressure Valve maintenance Addition or upgrade of on-line monitoring & control		
Biofilm accumulation in the distribution system	FlushingMaintenance of adequate pressure		
Cross connections	Maintenance of adequate pressure Installation of backflow prevention assembly/device Implementation/upgrade of cross connection control program		

Common Causes of Contamination & Corrective Actions (cont.) Common Cause **Common Corrective Action(s)** Disinfection Inadequate disinfectant Flushing Maintaining appropriate hydraulic residence time residual · Addition or upgrade of on-line monitoring & Contaminated • Replacement/repair of distribution system sampling taps components Sampler training Sampling Sampler training protocol errors • Development & implementation of an operations

Corrective Actions and Simultaneous Compliance Issues

- •PWSs should be aware that actions implemented to comply with the RTCR (e.g., disinfection as a corrective action) may affect their compliance with other rules.
 - –Temporary disinfection and compliance with the DBP rules.
 - –Effect of alkalinity and pH adjustments (to comply with the LCR) on disinfection efficacy
 - -Effect of changes in the disinfectant residual on the corrosivity of water

149



Reporting Requirements – RTCR			
Systems mu	st report to the state:		
REQUIREMENT	TIMING		
E. coli MCL violation, or	By end of current business day		
E. coli positive routine	(or next business day if state		
sample	office is closed)		
TT violation	By end of next business day		
Laval 1 au 2 accessment	Within 30 days of learning that		
Level 1 or 2 assessment	the system has exceeded a TT		
report	trigger		
40	CFR 141.861(a)(1)-(3)		
51			

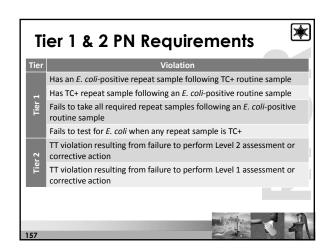
Systems must report to the state: REQUIREMENT Coliform monitoring violation Completion of corrective action, if occurring after submittal of an assessment report 40 CFR 141 861(a)(3)-(5)

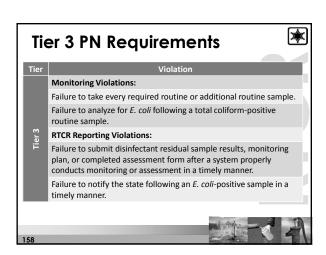
Reporting Violations • A PWS is in violation of reporting requirements when any of the following occurs: — Failure to submit disinfectant residual results on lab form — Failure to submit a completed Level 1 or Level 2 assessment form within 30 days of learning of the trigger — Failure to notify the state by the end of the next business day following an E. coli-positive sample or E. coli MCL violation — Failure to report completion of corrective action

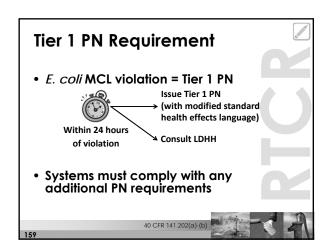
PWS Recordkeeping			
PWSs must maintain re	cords:		
REQUIREMENT	TIMING		
Records of action taken by the system to correct violations of primary drinking water regulations	3 years		
Public notices issued & certifications made	3 years		
Records of microbiological analysis	5 years		
Copies of monitoring plans	As long as analyses are required		
40 CFR 141.33(a)-(c) &	0 - 7 - 7		

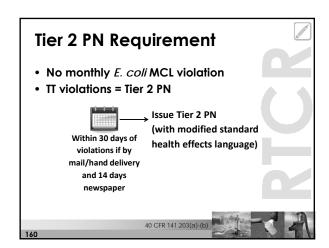
PWS Recordkeeping (cont.)			
PWSs must maintain records:			
REQUIREMENT	TIMING		
Level 1 or 2 assessment forms	5 years		
Documentation of corrective actions	5 years		
Other available summary documentation of sanitary defects & corrective actions	5 years		
Records of any repeat samples taken that meet the state's criteria for an extension of the 24-hour period for collecting repeat samples.	5 years		
40 CFR 141.861(b)	-74		

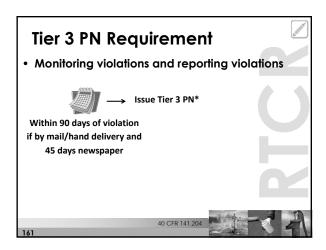


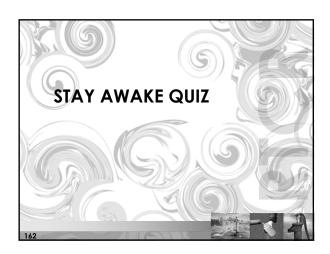












STAY AWAKE QUIZ

Tier 3 PN is required for which of the following reporting violations? (Select all that apply)

- A. Failure to submit a monitoring plan or completed assessment form in a timely manner after the PWS has properly conducted monitoring or an assessment.
- B. Failure to notify the state in a timely manner following an E. coli-positive sample, as required by 40 CFR 141.858(b)(1).

Health Effects Language

Failure to monitor for total coliforms or E. coli prior to serving water to the public: "We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During [compliance period], we 'did not monitor or test' or 'did not complete all monitoring or testing' for [contaminant(s)], and therefore cannot be sure of the quality of your drinking water during that time."

Failure to complete other actions: Appropriate standard content elements in 40 CFR 141.205(a).

40 CFR 141.205(d)(2); Appendix B to Subpart Q -1h

Health Effects Language

E. coli MCL Violation

"E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems."

40 CFR 141, Appendix B to Subpart Q -1g

Health Effects Language (cont.) "Coliforms are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems. We violated the standard for E. coli, indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct a detailed assessment to identify problems and to correct any problems that are found." System must also include the following applicable sentences: "We failed to conduct the required assessment." "We failed to correct all identified sanitary defects that were found during the assessment that we conducted." 40 CFR 141, Appendix B to Subpart Q -1f

Health Effects Language (cont.)

TT Violations (assessment triggered by presence of total coliform)

"Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments to identify problems and to correct any problems that are found."

System must also include the following sentences:

"We failed to conduct the required assessment."

"We failed to correct all identified sanitary defects that were found during the assessment that we conducted."

40 CFR 141, Appendix B to Subpart Q -1e

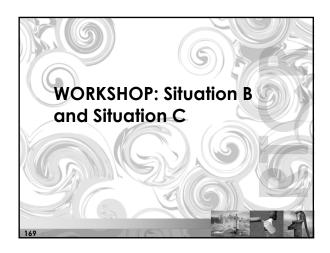
167

Consumer Confidence Reports (CCR)

- CWS must report
 - Until March 31, 2016
 - Total coliform, fecal coliform & E. coli: number or percentage of positive results
 - Starting April 1, 2016
 - E. coli: number of positive results
 - Level 1 or Level 2 assessment language

40 CFR 141.153(c)(4): 141.153(d)(4)(vii), (viii), & (x)





Best Practices for PWSs

- Prevent assessment triggers by:
 - > Take all repeats
 - Be proactive about finding and fixing sanitary defects before samples are TC+
 - > Use disinfection and flushing best practices
- Contact lab within 4 days of sample collection for results
- Complete assessments and corrective action within 30 days of EC+ or TC+ assessment trigger

Questions?

LDHH:

- Jennifer Kihlken <u>Jennifer.Kihlken@la.gov</u> phone: 337-475-3231

Stay Awake Quiz ANSWER

What are the MINIMUM five elements of a Level 1 assessment?

- 1. Existing water quality monitoring data
- Atypical events affecting distributed water quality or indicate that distributed water quality was impaired;
- Source and treatment considerations that affect distributed water quality, where appropriate;
- Changes in distribution system maintenance and operation that may affect distributed water quality, including water storage; and
- Inadequacies in sample sites, sampling protocol and sample processing.

Do you remember to take all repeat samples within 24 hours after a TC+?

NO – I forget a lot or sometimes

At a minimum, a Level 1 Assessment is required <u>each</u> time repeat samples are missing. A Level 2 Assessment is required if a previous Level 1 has been triggered within the previous 12 months.

My PWS has at the most no TC+ or only 1 TC+ per month <u>and</u> I remember to take all repeat samples.

FALSE

For PWSs that collect less than 40 total routine and repeat samples, a Level 1 Assessment is triggered with two or more TC+ results in the month. A Level 2 Assessment is required if a previous Level 1 has been triggered within the previous 12 months.

My PWS occasionally has Acute MCL violations under the TCR. **TRUE** An Acute MCL violation (which requires boil water advisory) is equivalent to an E. coli MCL violation under the RTCR and will require a Level 2 Assessment. Stay Awake Quiz ANSWER What violations does the PWS have if it has more than 5% TC + results (E. coli absent), completes the required assessment and all corrective actions within 30 days of the trigger? NONE. There are no violations issued because the PWS met all requirements for the treatment technique trigger. 5% TC + is no longer a violation under RTCR. **STAY AWAKE QUIZ: Answer** • Tier 3 PN is required for which of the following reporting violations? (Select all that apply) A. Failure to submit a monitoring plan or completed assessment form in a timely manner after the PWS has properly conducted monitoring or an assessment. B. Failure to notify the state in a timely manner following an E. coli-positive sample, as required by 40 CFR 141.858(b)(1).