

Children's Special Health Services Regional Resource Guide, Region 1: Jefferson, Orleans, Plaquemines, St. Bernard

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Children's Bureau GNO*	Infant Mental Health, Crisis Support	Over 5 years	504-525-2366
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcnaia.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, access to service providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment.	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Metropolitan Human Services District Jefferson Parish Human Services Authority	Mental health/addiction treatment, developmental disabilities services *Call for eligibility screen	GNO* East Jefferson West Jefferson Mobile Crisis Line	504-568-3130 mhsdla.org 504-349-8833 504-838-5257 504-832-5123 jphsa.org
Coordinated System of Care (CSOC)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays. 16 service types, including: ST, OT, PT, Special Instruction	Medical diagnosis and/or evaluation Children under 3	504-595-3408 GNO* 504-496-0165 Jefferson ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3	504-304-4988 Orleans 504-349-8677 East Jefferson 504-349-6028 West Jefferson 504-595-6051 Plaquemines 504-301-2000 St. Bernard

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FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Parents as Teachers	In-home visits, coaching, mentoring and education	Families with children less than 24 months	318-545-0137
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name Food Stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Health/human service resources	All families	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	(504) 838-5180 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	504-599-0245 Metropolitan Human Services District (MHSD) 504-838-5424 Jefferson
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINE & HELPLINES **Call 911 for immediate danger*

Metropolitan Crisis	Crisis intervention	Entire GNO area	504-826-2675
Jefferson Mobile Crisis	Crisis intervention	Jefferson Parish	504-832-5123
Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 2: Ascension, East and West Baton Rouge, East and West Feliciana, Iberville, Pointe Coupee

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcna1a.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Capital Area Human Services District	Mental health/addiction treatment, developmental disabilities services	Call for eligibility screen	Child: 225-922-0445 Adult: 225-925-1906 Crisis line: 225-256-6604 Cahsd.org
Coordinated System of Care (CSoc)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	225-925-2426 866-925-2426 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3	East Feliciana 225-683-5638 Iberville 225-687-4341 Pointe Coupee 225-638-8674 West Baton Rouge 225-343-8405 West Feliciana 225-635-3891

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FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Families Helping Families of Greater Baton Rouge	Peer-to-peer support, parent trainings, school accommodations	All youth/families	225-216-7474 866-216-7474 Fhfgbr.org
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Health/human service resources	All families	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	225-295-8900/800-737-2959 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	225-925-1910/866-628-2133 Cahsd.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

Mobile Crisis Response	Crisis intervention	Region 2	211, 800-724-2673, 24/7
Domestic Violence	Crisis intervention	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk , 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 3: Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, Terrebonne

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcna.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
South Central Human Services Authority	Mental/behavioral health, developmental disabilities, addiction	Call for eligibility screen	985-858-2931 sclhsa.org
Coordinated System of Care (CSoc)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	985-447-6550 or 866-891-9044 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3	Assumption 985-369-2977 Lafourche 985-447-8181 St Charles 985-758-1471 St James 225-258-4523 St John 985-536-1106 St Mary 337-828-1767 Terrebonne 985-851-1550

FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Bayou Land Families Helping Families	Peer-to-peer support, parent trainings, school accommodations	All youth/families	985-447-4461 blfhf.org/
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Health/human service resources	All families	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	985- 857-3652 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	985-876-8805 sclhsa.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 4: Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, Vermilion

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcna.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Acadiana Area Human Services District	Mental health/addiction treatment, developmental disabilities services	Call for eligibility screen	337-262-5160 aahsd.org
Coordinated System of Care (CSoC)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	337-359-8748 or 866-494-8900 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3	Acadia 337-783-3171 Evangeline 337-363-6357 Iberia 337-365-2343 Lafayette 337-521-7000 St. Landry 337-948-3646 St. Martin 337-332-3388 Vermilion 337-898-5775

FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Families Helping Families of Acadiana	Peer-to-peer support, parent trainings, school accommodations	All youth/families	337-984-3458 855-985-3458 fhfacadiana.org
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Health/human service resources	All families	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	985- 857-3652 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	800-648-1484 337-262-5610 aahsd.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

South Mobile Crisis	Crisis intervention	Region 4 youth/adults	211, 800-741-2672 (Adults) 337-362-8899 (Youth), 24/7
Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 5: Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcnaa.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Imperial Calcasieu Human Services Authority	Mental health/addiction treatment, developmental disabilities services	Call for eligibility screen	337-475-3100 After hrs: 1-800-272-8367 imcalhsa.org
Coordinated System of Care (CSoc)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	Medical/Financial All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	337-475-3831 or 866-494-8900 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3	State Toll Free 877-453-2721 Allen 337-639-4311 Beauregard 337-463-5551 Calcasieu 337-217-4300 Cameron 337-775-5784 Jefferson Davis 337-824-1357

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FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Families Helping Families of Southwest Louisiana	Peer-to-peer support, parent trainings, school accommodations	All youth/families	337-436-2570 800-894-6558 fhfswla.org
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Information on health resources	Resource linkage	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	337-475-8038 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	337-475-8045 imcalhsa.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

ImCal HSA Crisis Team	Crisis intervention, Hotline	Region 5 youth/adults	1-833-900-0055, 24/7
Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrghstla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 6: Avoyelles, Catahoula, Concordia, Grant, La Salle, Rapides, Vernon, Winn

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcna.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Central Louisiana Human Services District	Mental health/addiction treatment, developmental disabilities services	Call for eligibility screen	Main line: 318-487-5191 Crisis line: 318-253-9638 Clhsd.org
Coordinated System of Care (CSOC)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	Medical/Financial All newborns All children	504-599-1086 ldh.la.gov/edhi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	318-704-1038 or 1-800-268-7200 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3 State Toll Free 877-453-2721	Avoyelles 318-253-5982 Catahoula 318-744-5727 Concordia 318-336-4226 Grant 318-627-3274 La Salle 318-992-5971 Rapides 318-443-4572 Vernon 337-239-1689 Winn 318-628-3913

2025

FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Families Helping Families at the Crossroads	Peer-to-peer support, parent trainings, school accommodations	All youth/families	318-641-7373 800-259-7200 Familieshelpingfamilies.net
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Information on health resources	Resource linkage	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	318-487-5335/800-520-0578 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	318-484-2347 Clhsd.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
Via Link	Hotline, crisis intervention	Resource linkage	800-273-8255, vialink.com
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 7: Bienville, Bossier, Caddo, Claiborne, De Soto, Natchitoches, Red River, Sabine, Webster

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcnala.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment.	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Northwest Louisiana Human Services District	Mental health/addiction treatment, developmental disabilities services	Call for eligibility screen	Main line: 318-741-7455 After Hours: 866-416-5370 Nlhsd.org
Coordinated System of Care (CSoC)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	318-226-8038 or 866-676-1695 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3 State Toll Free 877-453-2721	Bienville 318-263-7968 Bossier 318-549-6119 Caddo 318-603-6700 Claiborne 318-927-2496 De Soto 318-270-2634 Natchitoches 318-352-2358 Red River 318-932-4081 Sabine 318-256-9228 Webster 318-377-7052

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FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Families Helping Families Region 7	Peer-to-peer support, parent trainings, school accommodations	All youth/families	318-226-4541 877-226-4541 Fhfregion7.com
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Parents as Teachers	In-home visits, coaching, mentoring and education	Families with children less than 24 months.	985-602-9952
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Information on health resources	Resource linkage	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	318-676-7155/800-737-2966 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	318-741-7455 Nlhsd.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

Mobile Crisis Behavioral Health Services	Crisis intervention, Hotline	Region 7 youth/adults	866-416-5370, 24/7 Nlhsd.org
Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide,

Region 8: Caldwell, East & West Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcnala.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Northeast Delta Human Services Authority	Mental health/addiction treatment, developmental disabilities services *Call for eligibility screen	GNO East Jefferson West Jefferson Mobile Crisis Line	318-362-3339 After Hrs: 800-256-2522 Nedeltahsa.org
Coordinated System of Care (CSoc)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	Medical/Financial All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics 504-568-8254 ldh.la.gov/cshs
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	318-322-4788 or 877-322-4788 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies Assessments for children over age 3	Caldwell 318-649-6181 Monroe 318-388-3747 East Carroll 318-559-3770 Franklin 318-435-9046 Jackson 318-259-8802 Lincoln 318-251-9082	Madison 318-574-4005 Morehouse 318-263-1600 Ouachita 318-432-5400 Richland 318-728-5964 Tensas 318-766-3269 Union 318-368-9715 West Carroll 318-428-4215

FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH- FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Families Helping Families of Northeast Louisiana	Peer-to-peer support, parent trainings, school accommodations	All youth/families	318-361-0487 888-300-1320 Fhfnela.org
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Parents as Teachers	In-home visits, coaching, mentoring and education	Families with children less than 24 months.	985-602-9952
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Information on health resources	Resource linkage	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	318-362-3232/800-737-2973 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	318-362-5188 Nedeltahsa.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

Mobile Crisis Response Team	Crisis intervention, Hotline	Region 8 youth/adults	1-877-657-4098, 24/7 Region8mhs.org
Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437

Children's Special Health Services Regional Resource Guide, Region 9: Livingston, St. Helena, St. Tammany, Tangipahoa, Washington

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental Provider Locator	Medicaid member	855-702-6262 mcna.net 800-685-0143 DentaQuest
Medicaid	Medicaid Insurance Information	Financial	888-342-6207
Medicaid Managed Care Organization (MCO)	Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect United Healthcare	855-242-0802 888-756-0004 800-448-3810 844-521-6941 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Aetna Amerihealth Caritas Healthy Blue Humana LA Healthcare Connect Medicaid Legacy United Healthcare	877-917-4150 888-913-0364 866-430-1101 844-613-1638 855-369-3723 855-325-7626 866-726-1472
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-456-1146
Florida Parishes Human Services Authority	Mental health/addiction treatment, developmental disabilities services *Call for eligibility screen	GNO East Jefferson West Jefferson Mobile Crisis Line	985-543-4730, ext 4 After Hrs-211 or 504-269-2673 Fphsa.org
Coordinated System of Care (CSoc)	Helps children/youth at greatest risk for out of home placement	Age; 5-20 years old	Healthy Louisiana Plan or 1-800-424-4489

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Healthcare Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	Medical/financial All newborns All children All newborns	504-599-1086 ldh.la.gov/ehdi 888-293-7020 ldh.la.gov/lead 504-568-8254 ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and/or evaluation Children under 3	985-429-1252 or 866-640-0238 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies	Assessments for children over age 3	Livingston 225-686-7600 St. Helena 225-222-4349 St. Tammany 985-898-3311 Tangipahoa 985-748-7153 Washington 985-839-9816

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FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Family Resource Center – Statewide	8-4 M-F, community referrals, resource linkage, transition	All families	504-896-1340 BFH-FamilyResourceCenter@la.gov
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 louisianabelieves.com
Northshore Families Helping Families	Peer-to-peer support, parent trainings, school accommodations	All youth/families	985-875-0511 800-383-8700 Fhfnorthshore.org
Hands and Voices/ Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	337-515-5774/504-388-5712 lahandsandvoices.org
Supplemental Nutrition Assistance Program (SNAP)	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 louisianawic.org
VIALINK/211	Information on health resources	Resource linkage	211/or 800-749-2673, 24/7

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212 exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	985- 857-3652 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	985-543-4333 Fphsa.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

Mobile Crisis Response	Crisis intervention, Hotline	Region 9, youth/adults	601-955-6381, 24/7
Domestic Violence	Crisis intervention, Hotline	Statewide	1-888-411-1333
VIALINK/211	Crisis counseling	504, 985, 337 area codes	211/1-800-273-talk, 24/7
988 Lifeline	Suicide, Hotline	Nationwide	988, Call or text

LEGAL

Disability Rights Louisiana	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705 disabilityrightsla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437