



# Children's Special Health Services Regional Resource Guide: Region 1 Jefferson - Orleans - Plaquemines - St. Bernard

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization  | Services  | Eligibility  | Contact  |
|---|---|--|--|
| Children's Bureau GNO*  | Infant Mental Health, Crisis Support  | Over 5 years   | 504-525-2366   |
| Dental Services   | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.net  |
| Medicaid  | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO)  | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, access to service providers, complaints    | Aetna<br>Healthy Blue<br>Amerihealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport   | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment. | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>Amerihealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services  | In-home Medicaid PCS  | Financial/medical  | 877-456-1146   |
| Metropolitan Human Services District<br>Jefferson Parish Human Services Authority | Mental health/addiction treatment, developmental disabilities services<br>*Call for eligibility screen            | GNO*<br>East Jefferson<br>West Jefferson<br>Mobile Crisis Line   | 504-568-3130 mhsdla.org<br>504-349-8833<br>504-838-5257<br>504-832-5123 jphsa.org                            |
| Coordinated System of Care (CSoc)   | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or 1-800-424-4489   |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |  |
|--|---|---|--|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening                | All newborns<br>All children<br>All newborns            | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics   |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays. 16 service types, including: ST, OT, PT, Special Instruction | Medical diagnosis and/or evaluation<br>Children under 3 | 504-595-3408 GNO*<br>504-496-0165 Jefferson<br>ldh.la.gov/earlysteps   |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies         | Assessments for children over age 3                     | 504-304-4988 Orleans<br>504-349-8677 East Jefferson<br>504-349-6028 West Jefferson<br>504-595-6051 Plaquemines<br>504-301-2000 St. Bernard |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                                | Contact   |
|--|---|--|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                               | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements    | 877-453-2721<br>louisianabelieves.com             |
| Families Helping Families                        | Peer-to-peer support, parent trainings, school accommodations | All youth/families                         | 504-943-0343 New Orleans<br>504-888-9111 GNO      |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                       | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Parents as Teachers                              | In-home visits, coaching, mentoring and education             | Families with children less than 24 months | 318-545-0137                                      |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name Food Stamps)       | Financial, <18 years                       | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                                  | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Health/human service resources                                | All families                               | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |  |
|---|--|-----------------------------|--|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org   |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | (504) 838-5180<br>laworks.net  |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 504-599-0245 Metropolitan Human Services District (MHSD)<br>504-838-5424 Jefferson |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213   |

## CRISIS HOTLINE & HELPLINES *\*Call 911 for immediate danger*

|                         |                              |                          |                          |
|-------------------------|------------------------------|--------------------------|--------------------------|
| Metropolitan Crisis     | Crisis intervention          | Entire GNO area          | 504-826-2675             |
| Jefferson Mobile Crisis | Crisis intervention          | Jefferson Parish         | 504-832-5123             |
| Domestic Violence       | Crisis intervention, Hotline | Statewide                | 1-888-411-1333           |
| VIALINK/211             | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |



# Children's Special Health Services Regional Resource Guide: Region 2

Ascension - East & West Baton Rouge - East & West Feliciana – Iberville - Pointe Coupee

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                             | Services  | Eligibility  | Contact  |
|--|---|--|--|
| Dental Services                          | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.la.net   |
| Medicaid                                 | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO) | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>855-229-6848                 |
| Medical Transport                        | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                   | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Capital Area Human Services District     | Mental health/addiction treatment, developmental disabilities services  | Call for eligibility screen  | Child: 225-922-0445<br>Adult: 225-925-1906<br>Crisis line: 225-256-6604<br>Cahsd.org                         |
| Coordinated System of Care (CSoc)        | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or 1-800-424-4489   |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |   |
|--|---|---|---|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | All newborns<br>All children<br>All newborns            | 504-599-1086 ldh.la.gov/ehdi<br>504-568-8523 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics  |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3 | 225-925-2426<br>866-925-2426<br>ldh.la.gov/earlysteps   |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3                     | East Feliciana 225-683-5638<br>Iberville 225-687-4341<br>Pointe Coupee 225-638-8674<br>West Baton Rouge 225-343-8405<br>West Feliciana 225-635-3891 |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com             |
| Families Helping Families of Greater Baton Rouge | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 225-216-7474<br>866-216-7474<br>Fhfgbr.org        |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Health/human service resources                                | All families                            | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |  |
|---|--|-----------------------------|--|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org     |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 225-295-8900/800-737-2959<br>laworks.net |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 225-925-1910/866-628-2133<br>Cahsd.org   |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                             |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                        |                     |                          |                           |
|------------------------|---------------------|--------------------------|---------------------------|
| Mobile Crisis Response | Crisis intervention | Region 2                 | 225-256-6604, 24/7        |
| Domestic Violence      | Crisis intervention | Statewide                | 1-888-411-1333            |
| VIALINK/211            | Crisis counseling   | 504, 985, 337 area codes | 211/1-800-273-talk , 24/7 |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |



# Children's Special Health Services Regional Resource Guide: Region 3

Assumption – Lafourche - St. Charles - St. James - St. John - St. Mary - Terrebonne

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                             | Services  | Eligibility  | Contact  |
|--|---|--|--|
| Dental Services                          | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.net  |
| Medicaid                                 | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO) | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>Amerihealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                        | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>Amerihealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                   | In-home Medicaid PCS  | Financial/medical  | 877-456-1146   |
| South Central Human Services Authority   | Mental/behavioral health, developmental disabilities, addiction   | Call for eligibility screen  | 985-858-2931 sclhsa.org  |
| Coordinated System of Care (CSoc)        | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or 1-800-424-4489   |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |  |
|--|---|---|--|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | All newborns<br>All children<br>All newborns            | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics   |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3 | 985-447-6550 or 866-891-9044<br>ldh.la.gov/earlysteps  |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3                     | Assumption 985-369-2977<br>Lafourche 985-447-8181<br>St Charles 985-758-1471<br>St James 225-258-4541<br>St John 985-652-9250<br>St Mary 337-828-1767<br>Terrebonne 985-851-1550 |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com             |
| Bayou Land Families Helping Families             | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 985-447-4461<br>blfhf.org/                        |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Health/human service resources                                | All families                            | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |                                      |
|---|--|-----------------------------|--------------------------------------|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 985- 857-3652<br>laworks.net         |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 985-876-8805<br>sclhsa.org           |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                         |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                   |                              |                          |                          |
|-------------------|------------------------------|--------------------------|--------------------------|
| Domestic Violence | Crisis intervention, Hotline | Statewide                | 1-888-411-1333           |
| VIALINK/211       | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |



# Children's Special Health Services Regional Resource Guide: Region 4

Acadia – Evangeline – Iberia – Lafayette – St. Landry – St. Martin – Vermilion

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                             | Services  | Eligibility  | Contact  |
|--|---|--|--|
| Dental Services                          | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcnaa.net   |
| Medicaid                                 | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO) | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                        | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                   | In-home Medicaid PCS  | Financial/medical  | 877-456-1146   |
| Acadiana Area Human Services District    | Mental health/addiction treatment, developmental disabilities services  | Call for eligibility screen  | 337-262-4100<br>aahsd.org  |
| Coordinated System of Care (CSoc)        | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or<br>1-800-424-4489  |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |   |
|--|---|---|---|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | All newborns<br>All children<br>All newborns            | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics  |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3 | 337-359-8748 or 866-494-8900<br>ldh.la.gov/earlysteps   |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3                     | Acadia 337-783-3171<br>Evangeline 337-363-6357<br>Iberia 337-365-2343<br>Lafayette 337-521-7222<br>St. Landry 337-948-3646<br>St. Martin 337-332-3388<br>Vermilion 337-898-5775 |

2024



## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com             |
| Families Helping Families of Acadiana            | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 337-984-3458<br>855-985-3458<br>fhfacadiana.org   |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Health/human service resources                                | All families                            | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |   |
|---|--|-----------------------------|---|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org      |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 985- 857-3652<br>laworks.net              |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 800-648-1484<br>337-262-5610<br>aahsd.org |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                              |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                     |                              |                          |                          |
|---------------------|------------------------------|--------------------------|--------------------------|
| South Mobile Crisis | Crisis intervention          | Region 4 youth/adults    | 701-364-031, 24/7        |
| Domestic Violence   | Crisis intervention, Hotline | Statewide                | 1-888-411-1333           |
| VIALINK/211         | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |





# Children's Special Health Services Regional Resource Guide: Region 5

Allen – Beauregard – Calcasieu – Cameron - Jefferson Davis

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                                | Services  | Eligibility  | Contact  |
|---|---|--|--|
| Dental Services                             | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.net  |
| Medicaid                                    | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO)    | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                           | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                      | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Imperial Calcasieu Human Services Authority | Mental health/addiction treatment, developmental disabilities services  | Call for eligibility screen  | 337-475-3100<br>After hrs: 1-800-272-8367<br>imcalhsa.org  |
| Coordinated System of Care (CSoc)           | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or<br>1-800-424-4489  |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |   |
|--|---|---|---|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | Medical/Financial<br>All newborns<br>All children<br>All newborns | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics  |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3           | 337-475-3831 or 866-494-8900<br>ldh.la.gov/earlysteps   |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3                               | State Toll Free 877-453-2721<br>Allen 337-639-2996<br>Beauregard 337-463-4534<br>Calcasieu 337-217-4300<br>Cameron 337-775-5784<br>Jefferson Davis 337-824-1357 |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com             |
| Families Helping Families of Southwest Louisiana | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 337-436-2570<br>800-894-6558<br>fhfswla.org       |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Information on health resources                               | Resource linkage                        | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |                                      |
|---|--|-----------------------------|--------------------------------------|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 337-475-8038<br>laworks.net          |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 337-475-8045<br>imcalhsa.org         |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                         |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                       |                              |                          |                          |
|-----------------------|------------------------------|--------------------------|--------------------------|
| ImCal HSA Crisis Team | Crisis intervention, Hotline | Region 5 youth/adults    | 1-800-272-8367, 24/7     |
| Domestic Violence     | Crisis intervention, Hotline | Statewide                | 1-888-411-1333           |
| VIALINK/211           | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

## LEGAL

|                             |                                    |                             |                                    |
|-----------------------------|------------------------------------|-----------------------------|------------------------------------|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrghs.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                       |



# Children's Special Health Services Regional Resource Guide: Region 6

Avoyelles – Catahoula – Concordia – Grant - La Salle – Rapides - Vernon - Winn

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                              | Services  | Eligibility  | Contact  |
|---|---|--|--|
| Dental Services                           | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.net  |
| Medicaid                                  | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO)  | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                         | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                    | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Central Louisiana Human Services District | Mental health/addiction treatment, developmental disabilities services  | Call for eligibility screen  | Main line: 318-487-5191<br>Crisis line: 318-253-9638<br>Clhsd.org  |
| Coordinated System of Care (CSOC)         | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or 1-800-424-4489   |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |  |   |
|--|---|--|---|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | Medical/Financial<br>All newborns<br>All children                          | 504-599-1086 ldh.la.gov/edhi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics  |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3                    | 318-487-1165 or 855-449-0900<br>ldh.la.gov/earlysteps   |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3<br><br>State Toll Free<br>877-453-2721 | Avoyelles 318-619-3299<br>Catahoula 318-744-5727<br>Concordia 318-336-5177<br>Grant 318-627-3274<br>La Salle 318-992-5971<br>Rapides 318-443-4572<br>Vernon 337-239-1689<br>Winn 318-628-3913 |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov             |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com                       |
| Families Helping Families at the Crossroads      | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 318-641-7373<br>800-259-7200<br>Familieshelpingfamilies.net |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 337-515-5774/504-388-5712<br>lahandsandvoices.org           |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                                 |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                            |
| VIALINK/211                                      | Information on health resources                               | Resource linkage                        | 211/or 800-749-2673, 24/7                                   |

## DISABILITY SERVICES

|   |  |                             |  |
|---|--|-----------------------------|--|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org     |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 318-487-5335/800-520-0578<br>laworks.net |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 318-484-2347<br>Clhsd.org                |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                             |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                   |                              |                  |                           |
|-------------------|------------------------------|------------------|---------------------------|
| Domestic Violence | Crisis intervention, Hotline | Statewide        | 1-888-411-1333            |
| Via Link          | Hotline, crisis intervention | Resource linkage | 800-273-8255, vialink.com |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |



# Children's Special Health Services Regional Resource Guide: Region 7

Bienville – Bossier – Caddo – Claiborne - De Soto – Natchitoches - Red River – Sabine - Webster

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                                | Services  | Eligibility  | Contact  |
|---|---|--|--|
| Dental Services                             | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.net  |
| Medicaid                                    | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO)    | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, access to health providers, complaints     | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                           | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment. | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                      | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Northwest Louisiana Human Services District | Mental health/addiction treatment, developmental disabilities services  | Call for eligibility screen  | Main line: 318-676-5111<br>After Hrs: 866-416-5370<br>Nlhd.org   |
| Coordinated System of Care (CSoc)           | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or 1-800-424-4489   |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |  |
|--|---|---|--|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | All newborns<br>All children<br>All newborns                            | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics   |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3                 | 318-226-8038 or 866-676-1695<br>ldh.la.gov/earlysteps  |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3<br><br>State Toll Free 877-453-2721 | Bienville 318-263-7968<br>Bossier 318-549-6119<br>Caddo 318-603-6700<br>Claiborne 318-927-2496<br>De Soto 318-872-6550<br>Natchitoches 318-352-2358<br>Red River 318-932-4081<br>Sabine 318-256-9228<br>Webster 318-377-7052 |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                                 | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                                | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements     | 877-453-2721<br>louisianabelieves.com             |
| Families Helping Families Region 7               | Peer-to-peer support, parent trainings, school accommodations | All youth/families                          | 318-226-4541<br>877-226-4541<br>Fhfregion7.com    |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open  | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Parents as Teachers                              | In-home visits, coaching, mentoring and education             | Families with children less than 24 months. | 504-568-5776                                      |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                        | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                                   | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Information on health resources                               | Resource linkage                            | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |  |
|---|--|-----------------------------|--|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org     |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 318-676-7155/800-737-2966<br>laworks.net |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 318-741-7455<br>Nlhd.org                 |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                             |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|  |                              |                          |                                |
|--|------------------------------|--------------------------|--------------------------------|
| Mobile Crisis Behavioral Health Services | Crisis intervention, Hotline | Region 7 youth/adults    | 866-416-5370, 24/7<br>Nlhd.org |
| Domestic Violence                        | Crisis intervention, Hotline | Statewide                | 1-888-411-1333                 |
| VIALINK/211                              | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7       |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |



# Children's Special Health Services Regional Resource Guide: Region 8

Caldwell - East & West Carroll – Franklin – Jackson – Lincoln – Madison – Morehouse –  
Ouachita – Richland -Tensas - Union

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                             | Services  | Eligibility  | Contact  |
|--|---|--|--|
| Dental Services                          | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcna.net  |
| Medicaid                                 | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO) | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                        | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                   | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Northeast Delta Human Services Authority | Mental health/addiction treatment, developmental disabilities services<br>*Call for eligibility screen                  | GNO<br>East Jefferson<br>West Jefferson<br>Mobile Crisis Line  | 318-362-3339<br>After Hrs: 800-256-2522<br>Nedeltahsa.org  |
| Coordinated System of Care (CSoc)        | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or 1-800-424-4489   |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |  |  |  |
|--|--|--|--|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening   | Medical/Financial<br>All newborns<br>All children<br>All newborns  | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics<br>504-568-8254 ldh.la.gov/cshs   |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction   | Medical diagnosis and/or evaluation<br>Children under 3  | 318-322-4788 or 877-322-4788<br>ldh.la.gov/earlysteps  |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies<br><br>Assessments for children over age 3 | Caldwell 318-649-6181<br>Monroe 318-388-3747<br>East Carroll 318-559-3770<br>Franklin 318-435-9046<br>Jackson 318-259-8802<br>Lincoln 318-251-9082 | Madison 318-574-4005<br>Morehouse 318-283-1674<br>Ouachita 318-432-5400<br>Richland 318-728-5964<br>Tensas 318-766-3269<br>Union 318-368-9715<br>West Carroll 318-428-4215 |

2024



## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                                 | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                                | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements     | 877-453-2721<br>louisianabelieves.com             |
| Families Helping Families of Northeast Louisiana | Peer-to-peer support, parent trainings, school accommodations | All youth/families                          | 318-361-0487<br>888-300-1320<br>Fhfnela.org       |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open  | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Parents as Teachers                              | In-home visits, coaching, mentoring and education             | Families with children less than 24 months. | 504-568-5776                                      |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                        | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                                   | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Information on health resources                               | Resource linkage                            | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |  |
|---|--|-----------------------------|--|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org     |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 318-362-3232/800-737-2973<br>laworks.net |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 318-362-5188<br>Nedeltahsa.org           |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                             |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                             |                              |                          |  |
|-----------------------------|------------------------------|--------------------------|--|
| Mobile Crisis Response Team | Crisis intervention, Hotline | Region 8 youth/adults    | 1-877-657-4098, 24/7<br>Region8mhs.org |
| Domestic Violence           | Crisis intervention, Hotline | Statewide                | 1-888-411-1333                         |
| VIALINK/211                 | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7               |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |



# Children's Special Health Services Regional Resource Guide: Region 9

Livingston - St. Helena - St. Tammany - Tangipahoa - Washington

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                              | Services  | Eligibility  | Contact  |
|---|---|--|--|
| Dental Services                           | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcnala.net  |
| Medicaid                                  | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO)  | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607<br>800-448-3810                 |
| Medical Transport                         | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare<br>Humana | 855-325-7626<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472<br>844-613-1638 |
| Personal Care Services                    | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Florida Parishes Human Services Authority | Mental health/addiction treatment, developmental disabilities services<br>*Call for eligibility screen                  | GNO<br>East Jefferson<br>West Jefferson<br>Mobile Crisis Line  | 985-543-4333, ext 4<br>After Hrs-211 or<br>504-269-2673<br>Fphsa.org   |
| Coordinated System of Care (CSoc)         | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or<br>1-800-424-4489  |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |   |   |  |
|--|---|---|--|
| Children and Youth with Special Health Care Needs Programs | Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening        | Medical/financial<br>All newborns<br>All children<br>All newborns | 504-599-1086 ldh.la.gov/ehdi<br>888-283-7020 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics                                     |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction                      | Medical diagnosis and/or evaluation<br>Children under 3           | 985-429-1252 or 866-640-0238<br>ldh.la.gov/earlysteps  |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies | Assessments for children over age 3                               | Livingston 225-686-7600<br>St. Helena 225-222-4349<br>St. Tammany 985-898-3311<br>Tangipahoa 985-748-7153<br>Washington 985-839-9816 |

2024

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov   |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com             |
| Northshore Families Helping Families             | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 985-875-0511<br>800-383-8700<br>Fhfnorthshore.org |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 337-515-5774/504-388-5712<br>lahandsandvoices.org |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                       |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                  |
| VIALINK/211                                      | Information on health resources                               | Resource linkage                        | 211/or 800-749-2673, 24/7                         |

## DISABILITY SERVICES

|   |  |                             |                                      |
|---|--|-----------------------------|--------------------------------------|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 985- 857-3652<br>laworks.net         |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 985-543-4333<br>Fphsa.org            |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                         |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                        |                              |                          |                          |
|------------------------|------------------------------|--------------------------|--------------------------|
| Mobile Crisis Response | Crisis intervention, Hotline | Region 9, youth/adults   | 601-955-6381, 24/7       |
| Domestic Violence      | Crisis intervention, Hotline | Statewide                | 1-888-411-1333           |
| VIALINK/211            | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |