



# Children's Special Health Services Regional Resource Guide: Region 3

Assumption – Lafourche - St. Charles - St. James - St. John - St. Mary - Terrebonne

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental provider locator	Medicaid member	800-494-6262, <a href="http://mcnala.net">mcnala.net</a>
Medicaid	Medicaid insurance information	Financial	855-229-6848
Medicaid MCO	Service approvals, prior authorizations, complaints, Louisiana Medicaid MCO Plans	Financial Aetna Healthy Blue Amerihealth Caritas LA Healthcare Connect United Healthcare	855-242-0802 844-521-6941 888-756-0004 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Medicaid – Financial Aetna Healthy Blue Amerihealth Caritas LA Healthcare Connect United Healthcare	855-325-7565 877-917-4150 866-430-1101 888-913-0364 855-369-3723 866-726-1472
Navigators for a Healthy Louisiana	Louisiana Marketplace for finding health insurance	Open	800-435-2432, <a href="http://lahealthcarenav.com">lahealthcarenav.com</a>
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-455-9955
Human Services Authority	Mental/behavioral health, developmental disabilities, addiction	Call for eligibility screen	985-858-2931, <a href="http://sclhsa.org">sclhsa.org</a>

## EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Health Care Needs Programs	Early Hearing Detection	All newborns	504-568-8254, <a href="http://ldh.la.gov/ehdi">ldh.la.gov/ehdi</a>
	Lead Poisoning Prevention	All children	504-568-5028, <a href="http://ldh.la.gov/lead">ldh.la.gov/lead</a>
	Genetic Diseases Screening	All newborns	504-568-8254, <a href="http://ldh.la.gov/genetics">ldh.la.gov/genetics</a>
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and evaluation Children under 3	985-447-6550 or 866-891-9044 <a href="http://ldh.la.gov/earlysteps">ldh.la.gov/earlysteps</a>
Child Search Educational Assessments	Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies	Assessments for 3+	Assumption: 985-369-2977 Lafourche: 985-447-8181 St Charles: 985-758-1471 St James: 225-258-4541 St John: 985-652-9250 St Mary: 337-828-1767 Terrebonne: 985-851-1550

## FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721 <a href="http://louisianabelieves.com">louisianabelieves.com</a>
Families Helping Families	Peer-to-peer support, resource linkage, system navigation, health/school transitions.	All youth/families	985-447-4461, 800-331-5570 <a href="http://blfhf.org">blfhf.org</a>
Family Resource Center – Virtual (M-F, 8-4)	Community referrals, resource linkage, transition, peer support	All families	504-896-1340, <a href="mailto:BFH-FamilyResourceCenter@la.gov">BFH-FamilyResourceCenter@la.gov</a>
Hands and Voices/Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	504-388-5712, <a href="http://lahandsandvoices.org">lahandsandvoices.org</a>
Nurse Family Partnership	In-home visits, coaching, mentoring and education for pregnant and new moms	Visit website for eligibility details	<a href="http://partnersforfamilyhealth.org/miechv-contact">partnersforfamilyhealth.org/miechv-contact</a>

## DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212, <a href="http://exceptionallives.org">exceptionallives.org</a>
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	985-857-3652 <a href="http://laworks.net">laworks.net</a>
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	985-876-8805
Social Security Benefit	Financial support	Disability/financial	800-772-1213

## EMERGENCY SERVICES/FOOD SECURITY

Supplemental Nutrition Assistance Program	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578 <a href="http://dcfs.la.gov">dcfs.la.gov</a>
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229 <a href="http://louisianawic.org">louisianawic.org</a>
Department of Children and Family Services	DCFS family support services	Emergency funds	888-524-3578
Via Link	Hotline, crisis intervention	Resource linkage	800-273-8255, <a href="http://vialink.org">vialink.org</a>

## LEGAL

Advocacy Center	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705, <a href="http://advocacyla.org">advocacyla.org</a>
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437