



# Children's Special Health Services Regional Resource Guide: Region 4

Acadia – Evangeline – Iberia – Lafayette – St. Landry – St. Martin – Vermilion

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization                             | Services  | Eligibility  | Contact  |
|--|---|--|--|
| Dental Services                          | Dental Provider Locator   | Medicaid member  | 800-494-6262 mcnala.net  |
| Medicaid                                 | Medicaid Insurance Information  | Financial  | 855-229-6848   |
| Medicaid Managed Care Organization (MCO) | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare                         | 855-242-0802<br>844-521-6941<br>888-756-0004<br>866-595-8133<br>866-675-1607                 |
| Medical Transport                        | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment        | Medicaid – Financial<br>Aetna<br>Healthy Blue<br>AmeriHealth Caritas<br>LA Healthcare Connect<br>United Healthcare | 855-325-7565<br>877-917-4150<br>866-430-1101<br>888-913-0364<br>855-369-3723<br>866-726-1472 |
| Personal Care Services                   | In-home Medicaid PCS  | Financial/medical  | 877-455-9955   |
| Acadiana Area Human Services District    | Mental health/addiction treatment, developmental disabilities services  | Call for eligibility screen  | 337-262-4100<br>aahsd.org  |
| Coordinated System of Care (CSoC)        | Helps children/youth at greatest risk for out of home placement   | Age; 5-20 years old  | Healthy Louisiana Plan or<br>1-800-424-4489  |

## EARLY INTERVENTION/SPECIALITY SERVICES

|  |  |   |   |
|--|--|---|---|
| Children and Youth with Special Health Care Needs Programs | CSHS-Clinical Services Clinics<br>Early Hearing Detection<br>Lead Poisoning Prevention<br>Genetic Diseases Screening | Medical/Financial<br>All newborns<br>All children<br>All newborns | 337-262-5616 ldh.la.gov/cshs<br>504-568-8254 ldh.la.gov/ehdi<br>504-568-5028 ldh.la.gov/lead<br>504-568-8254 ldh.la.gov/genetics  |
| EarlySteps – Early Intervention Services                   | Evaluation for developmental delays: ST, OT, PT, special instruction   | Medical diagnosis and/or evaluation<br>Children under 3           | 337-359-8748 or 866-494-8900<br>ldh.la.gov/earlysteps   |
| Child Search Educational Assessments                       | Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies                            | Assessments for children over age 3                               | Acadia 337-783-3171<br>Evangeline 337-363-6357<br>Iberia 337-365-2343<br>Lafayette 337-521-7222<br>St. Landry 337-948-3646<br>St. Martin 337-332-3388<br>Vermilion 337-898-5775 |

2021-2022

## FAMILY SUPPORTS

| Organization                                     | Services  | Eligibility                             | Contact   |
|--|---|---|---|
| Family Resource Center – Statewide               | 8-4 M-F, community referrals, resource linkage, transition    | All families                            | 504-896-1340<br>BFH-FamilyResourceCenter@la.gov |
| Child Care Assistance Program                    | Child care assist for children <13, or <18 with a disability  | Financial – work or school requirements | 877-453-2721<br>louisianabelieves.com           |
| Families Helping Families of Acadiana            | Peer-to-peer support, parent trainings, school accommodations | All youth/families                      | 337-984-3458<br>855-985-3458<br>fhfacadiana.org |
| Hands and Voices/ Guide By Your Side             | Family peer support for children who are deaf/hard of hearing | Open                                    | 504-388-5712<br>lahandsandvoices.org            |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps)       | Financial, <18 years                    | 888-524-3578<br>dcfs.la.gov                     |
| Women Infants and Children (WIC)                 | Food and formula, breastfeeding support, nutrition education  | Financial                               | 800-251-2229<br>louisianawic.org                |
| VIALINK/211                                      | Health/human service resources                                | All families                            | 211/or 800-749-2673, 24/7                       |

## DISABILITY SERVICES

|   |  |                             |   |
|---|--|-----------------------------|---|
| Exceptional Lives                                   | Online disability services and benefits linkage                              | Open                        | 844-354-1212<br>exceptionallives.org      |
| Louisiana Vocational Rehab (LRS)                    | Career development program for individuals with disabilities                 | Medical/disability criteria | 985- 857-3652<br>laworks.net              |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 800-648-1484<br>337-262-5610<br>aahsd.org |
| Social Security Benefit                             | Financial support  | Disability/financial        | 800-772-1213                              |

## CRISIS HOTLINES & HELPLINES *\*Call 911 for immediate danger*

|                     |                              |                          |                          |
|---------------------|------------------------------|--------------------------|--------------------------|
| South Mobile Crisis | Crisis intervention          | Region 4 youth/adults    | 701-364-031, 24/7        |
| Domestic Violence   | Crisis intervention, Hotline | Statewide                | 1-888-411-1333           |
| VIALINK/211         | Crisis counseling            | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

## LEGAL

|                             |                                    |                             |  |
|-----------------------------|------------------------------------|-----------------------------|--|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705<br>disabilityrightsla.org |
| Child Protection            | Child abuse/neglect investigation  | Newborn to 17 years         | 855-452-5437                           |