



Children's Special Health Services Regional Resource Guide: Region 5

Allen – Beauregard – Calcasieu – Cameron - Jefferson Davis

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

| Organization | Services | Eligibility | Contact |
|---|---|--|--|
| Dental Services | Dental Provider Locator | Medicaid member | 800-494-6262 mcnala.net |
| Medicaid | Medicaid Insurance Information | Financial | 855-229-6848 |
| Medicaid Managed Care Organization (MCO) | Louisiana Medicaid MCO Plans, service approvals, prior authorizations, help with access to health providers, complaints | Aetna Healthy Blue AmeriHealth Caritas LA Healthcare Connect United Healthcare | 855-242-0802 844-521-6941 888-756-0004 866-595-8133 866-675-1607 |
| Medical Transport | Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment | Medicaid – Financial Aetna Healthy Blue AmeriHealth Caritas LA Healthcare Connect United Healthcare | 855-325-7565 877-917-4150 866-430-1101 888-913-0364 855-369-3723 866-726-1472 |
| Personal Care Services | In-home Medicaid PCS | Financial/medical | 877-455-9955 |
| Imperial Calcasieu Human Services Authority | Mental health/addiction treatment, developmental disabilities services | Call for eligibility screen | 1-866-698-5304 After hrs: 1-800-272-8367 imcalhsa.org |
| Coordinated System of Care (CSoC) | Helps children/youth at greatest risk for out of home placement | Age; 5-20 years old | Healthy Louisiana Plan or 1-800-424-4489 |

EARLY INTERVENTION/SPECIALITY SERVICES

| | | | |
|--|--|---|---|
| Children and Youth with Special Health Care Needs Programs | CSHS-Clinical Services Clinics Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening | Medical/Financial All newborns All children All newborns | 337-480-2552 Idh.la.gov/cshs 504-568-8254 Idh.la.gov/ehdi 504-568-5028 Idh.la.gov/lead 504-568-8254 Idh.la.gov/genetics |
| EarlySteps – Early Intervention Services | Evaluation for developmental delays: ST, OT, PT, special instruction | Medical diagnosis and/or evaluation Children under 3 | 337-475-3831 or 866-494-8900 Idh.la.gov/earlysteps |
| Child Search Educational Assessments | Special education pre-k -12 th grade; speech, occupational, physical therapies | Assessments for children over age 3 | State Toll Free 877-453-2721 Allen 337-639-2996 Beauregard 337-463-4534 Calcasieu 337-217-4300 Cameron 337-775-5784 Jefferson Davis 337-824-1357 |

2021-2022

FAMILY SUPPORTS

| Organization | Services | Eligibility | Contact |
|--|---|---|---|
| Family Resource Center – Statewide | 8-4 M-F, community referrals, resource linkage, transition | All families | 504-896-1340 BFH-FamilyResourceCenter@la.gov |
| Child Care Assistance Program | Child care assist for children <13, or <18 with a disability | Financial – work or school requirements | 877-453-2721 louisianabelieves.com |
| Families Helping Families of Southwest Louisiana | Peer-to-peer support, parent trainings, school accommodations | All youth/families | 337-436-2570 800-894-6558 fhfswla.org |
| Hands and Voices/ Guide By Your Side | Family peer support for children who are deaf/hard of hearing | Open | 337-515-5774 lahandsandvoices.org |
| Supplemental Nutrition Assistance Program (SNAP) | Food assistance and education (common name food stamps) | Financial, <18 years | 888-524-3578 dcfs.la.gov |
| Women Infants and Children (WIC) | Food and formula, breastfeeding support, nutrition education | Financial | 800-251-2229 louisianawic.org |
| VIALINK/211 | Information on health resources | Resource linkage | 211/or 800-749-2673, 24/7 |

DISABILITY SERVICES

| | | | |
|---|--|-----------------------------|--------------------------------------|
| Exceptional Lives | Online disability services and benefits linkage | Open | 844-354-1212 exceptionallives.org |
| Louisiana Vocational Rehab (LRS) | Career development program for individuals with disabilities | Medical/disability criteria | 337-475-8038 laworks.net |
| Office for Citizens with Developmental Disabilities | Eligibility/needs assessments, family supports and services, waiver services | Medical/disability criteria | 337-475-8045 imcalhsa.org |
| Social Security Benefit | Financial support | Disability/financial | 800-772-1213 |

CRISIS HOTLINES & HELPLINES **Call 911 for immediate danger*

| | | | |
|-----------------------|------------------------------|--------------------------|--------------------------|
| ImCal HSA Crisis Team | Crisis intervention, Hotline | Region 5 youth/adults | 1-800-272-8367, 24/7 |
| Domestic Violence | Crisis intervention, Hotline | Statewide | 1-888-411-1333 |
| VIALINK/211 | Crisis counseling | 504, 985, 337 area codes | 211/1-800-273-talk, 24/7 |

LEGAL

| | | | |
|-----------------------------|------------------------------------|-----------------------------|---------------------------------------|
| Disability Rights Louisiana | Legal services, advocacy, outreach | Physical/medical disability | 800-960-7705 disabilityrghtsla.org |
| Child Protection | Child abuse/neglect investigation | Newborn to 17 years | 855-452-5437 |