



# Children's Special Health Services Regional Resource Guide: Region 7

Bienville – Bossier – Caddo – Claiborne - De Soto – Natchitoches - Red River – Sabine - Webster

## PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental provider locator	Medicaid member	800-494-6262, <a href="http://mcnala.net">mcnala.net</a>
Medicaid	Medicaid insurance information	Financial	855-229-6848
Medicaid MCO	Service approvals, prior authorizations, complaints, Louisiana Medicaid MCO Plans	Financial Aetna Healthy Blue Amerihealth Caritas LA Healthcare Connect United Healthcare	855-242-0802 844-521-6941 888-756-0004 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Medicaid – Financial Aetna Healthy Blue Amerihealth Caritas LA Healthcare Connect United Healthcare	855-325-7565 877-917-4150 866-430-1101 888-913-0364 855-369-3723 866-726-1472
Navigators for a Healthy Louisiana	Louisiana Marketplace for finding health insurance	Open	800-435-2432, <a href="http://lahealthcarenav.com">lahealthcarenav.com</a>
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-455-9955
Northwest Louisiana Human Services District	Mental health/addiction treatment, developmental disabilities services	Call for eligibility screen	Main line: 318-676-5111 After Hrs: 866-416-5370 <a href="http://nlhsd.org">nlhsd.org</a>

## EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Health Care Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-568-8254, <a href="http://ldh.la.gov/ehdi">ldh.la.gov/ehdi</a> 504-568-5028, <a href="http://ldh.la.gov/lead">ldh.la.gov/lead</a> 504-568-8254, <a href="http://ldh.la.gov/genetics">ldh.la.gov/genetics</a>
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and evaluation for children under 3	318-226-8038 or 866-676-1695 <a href="http://ldh.la.gov/earlysteps">ldh.la.gov/earlysteps</a>
Child Search Educational Assessments	Special education pre-k -12 <sup>th</sup> grade; speech, occupational, physical therapies	Assessments for 3+  State Toll Free: 877-453-2721	Bienville: 318-263-7968 Bossier: 318-549-6119 Caddo: 318-603-6700 Claiborne: 318-927-2496 De Soto: 318-872-6550 Natchitoches: 318-352-2358 Red River: 318-932-4081 Sabine: 318-256-9228 Webster: 318-377-7052

## FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721, <a href="http://louisianabelieves.com">louisianabelieves.com</a>
Families Helping Families	Peer-to-peer support, resource linkage; system navigation, health/school transitions.	All youth/families	318-226-4541 877-226-4541 <a href="http://fhfregion7.com">fhfregion7.com</a>
Family Resource Center – Virtual (M-F, 8-4)	Community referrals, resource linkage, transition, peer support	All families	504-896-1340, <a href="mailto:BFH-FamilyResourceCenter@la.gov">BFH-FamilyResourceCenter@la.gov</a>
Hands and Voices/Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	504-388-5712, <a href="http://lahandsandvoices.org">lahandsandvoices.org</a>
Parents as Teachers & Nurse Family Partnership	In-home visits, coaching, mentoring and education for pregnant and new moms	Visit website for eligibility details	<a href="http://partnersforfamilyhealth.org/miechv-contact">partnersforfamilyhealth.org/miechv-contact</a>

## DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212, <a href="http://exceptionallives.org">exceptionallives.org</a>
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	318-676-7155, 800-737-2966 <a href="http://laworks.net">laworks.net</a>
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	318-741-7455, <a href="http://nlhsd.org">nlhsd.org</a>
Social Security Benefit	Financial support	Disability/financial	800-772-1213

## EMERGENCY SERVICES/FOOD SECURITY

Supplemental Nutrition Assistance Program	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578, <a href="http://dcfs.la.gov">dcfs.la.gov</a>
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229, <a href="http://louisianawic.org">louisianawic.org</a>
Department of Children and Family Services	DCFS family support services	Emergency funds	888-524-3578
Via Link	Hotline, crisis intervention	Resource linkage	800-273-8255, <a href="http://vialink.org">vialink.org</a>

## LEGAL

Advocacy Center	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705, <a href="http://advocacyla.org">advocacyla.org</a>
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437