



Children’s Special Health Services Regional Resource Guide: Region 8

Caldwell - East & West Carroll – Franklin – Jackson – Lincoln – Madison – Morehouse – Ouachita – Richland -Tensas - Union

PHYSICAL/MENTAL HEALTH SUPPORTS & INSURANCE ACCESS

Organization	Services	Eligibility	Contact
Dental Services	Dental provider locator	Medicaid member	800-494-6262, mcnala.net
Medicaid	Medicaid insurance information	Financial	855-229-6848
Medicaid MCO	Service approvals, prior authorizations, complaints, Louisiana Medicaid MCO Plans	Financial Aetna Healthy Blue Amerihealth Caritas LA Healthcare Connect United Healthcare	855-242-0802 844-521-6941 888-756-0004 866-595-8133 866-675-1607
Medical Transport	Non-emergency medical transportation to/from medical appointments. Has to be scheduled 2 days before appointment	Medicaid – Financial Aetna Healthy Blue Amerihealth Caritas LA Healthcare Connect United Healthcare	855-325-7565 877-917-4150 866-430-1101 888-913-0364 855-369-3723 866-726-1472
Navigators for a Healthy Louisiana	Louisiana Marketplace for finding health insurance	Open	800-435-2432 lahealthcarenav.com
Personal Care Services	In-home Medicaid PCS	Financial/medical	877-455-9955
Northeast Delta Human Services Authority	Mental health/addiction treatment, developmental disabilities services *Call for eligibility screen	GNO East Jefferson West Jefferson Mobile Crisis Line	318-362-3339 After Hrs: 800-256-2522 nedeltahsa.org

EARLY INTERVENTION/SPECIALITY SERVICES

Children and Youth with Special Health Care Needs Programs	Early Hearing Detection Lead Poisoning Prevention Genetic Diseases Screening	All newborns All children All newborns	504-568-8254, ldh.la.gov/ehdi 504-568-5028, ldh.la.gov/lead 504-568-8254, ldh.la.gov/genetics
EarlySteps – Early Intervention Services	Evaluation for developmental delays: ST, OT, PT, special instruction	Medical diagnosis and evaluation for children under 3	318-322-4788 or 877-322-4788 ldh.la.gov/earlysteps
Child Search Educational Assessments	Special education pre-k -12 th grade; speech, occupational, physical therapies Assessments for 3+	Caldwellll: 318-649-6181 East Carroll: 318-559-3770 Franklin: 318-435-9046 Jackson: 318-259-8802 Lincoln: 318-251-9082 Madison: 318-574-4005	Monroe: 318-388-3747 Morehouse: 318-283-1674 Ouachita: 318-432-5400 Richland: 318-728-5964 Tensas : 318-766-3269 Union: 318-368-9715 West Carroll : 318-428-4215

FAMILY SUPPORTS

Organization	Services	Eligibility	Contact
Child Care Assistance Program	Child care assist for children <13, or <18 with a disability	Financial – work or school requirements	877-453-2721, louisianabelieves.com
Families Helping Families	Peer-to-peer support, resource linkage, system navigation, health/school transitions.	All youth/families	318-361-0487 888-300-1320 fhfnela.org
Family Resource Center – Virtual (M-F, 8-4)	Community referrals, resource linkage, transition, peer support	All families	504-896-1340, BFH-FamilyResourceCenter@la.gov
Hands and Voices/Guide By Your Side	Family peer support for children who are deaf/hard of hearing	Open	504-388-5712, lahandsandvoices.org
Parents as Teachers & Nurse Family Partnership	In-home visits, coaching, mentoring and education for pregnant and new moms	Visit website for eligibility details	partnersforfamilyhealth.org/miechv-contact

DISABILITY SERVICES

Exceptional Lives	Online disability services and benefits linkage	Open	844-354-1212, exceptionallives.org
Louisiana Vocational Rehab (LRS)	Career development program for individuals with disabilities	Medical/disability criteria	318-362-3232, 800-737-2973 laworks.net
Office for Citizens with Developmental Disabilities	Eligibility/needs assessments, family supports and services, waiver services	Medical/disability criteria	318-362-5188, nedeltahsa.org
Social Security Benefit	Financial support	Disability/financial	800-772-1213

EMERGENCY SERVICES/FOOD SECURITY

Supplemental Nutrition Assistance Program	Food assistance and education (common name food stamps)	Financial, <18 years	888-524-3578, dcfs.la.gov
Women Infants and Children (WIC)	Food and formula, breastfeeding support, nutrition education	Financial	800-251-2229, louisianawic.org
Department of Children and Family Services	DCFS family support services	Emergency funds	888-524-3578
Via Link	Hotline, crisis intervention	Resource linkage	800-273-8255, vialink.org

LEGAL

Advocacy Center	Legal services, advocacy, outreach	Physical/medical disability	800-960-7705, advocacyla.org
Child Protection	Child abuse/neglect investigation	Newborn to 17 years	855-452-5437