



State of Louisiana
Louisiana Department of Health
Office of Public Health

August 3, 2021

To: Health Care Industry

Senate Resolution 59, sponsored by Senator Bernard of Louisiana Senate District 31, requested the Office of Public Health study and submit a report relative to health care infrastructure needs in Louisiana. The report should include, but not be limited to: investing in physical infrastructure, building capacity for emergency preparedness and response, expanding health care digital and data infrastructure, strengthening the healthcare workforce, and identifying opportunities to mitigate the risks of critical infrastructure failures.

Background: This resolution was passed in the 2021 Legislative Session in response to the unprecedented challenges of the COVID-19 pandemic, coupled with multiple hurricanes and other severe weather events in quick succession. The past 16 months have highlighted the importance of not only fortifying Louisiana's utility infrastructure, but also taking the time to 'kick the tires' for gaps and fortifications that may be needed to build and sustain a robust healthcare infrastructure.

Outreach/Educational Webinars: A series of "Lunch and Learn" webinars related to critical infrastructure capability and capacity have been organized. Medical Facilities rely on critical infrastructure of power, water, digital, and cyber networks, see Attachment A for the schedule and topics.

The lunch and learn webinars will be recorded and posted on the LDH website. Open to all health care organizations, these webinars are intended to provide: 1) educational outreach on the framework, capabilities, and capacity of critical utility systems; 2) allow the healthcare industry to ascertain a vulnerability assessment of their utility infrastructure and its potential impacts to their facility when a failure/disaster occurs; 3) provide an opportunity for the healthcare industry to engage with information that can inform decisions and proposals related to possible future federal funding allocated to strengthening healthcare infrastructure.

Please let us know if you have any questions or concerns related to your participation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kimberly Hood".

Kimberly Hood, JD, MPH
Assistant Secretary
Office of Public Health

“Lunch and Learn” Webinar Schedule

Topic	Presenter(s)	Objectives	Target Audience	Time and Zoom Link
Power	Jessica Kayuha, Energy and SWEPCO representatives	To provide a state-level overview of power grid, identify infrastructure threats, capabilities, and capacity. The presenters will provide fortification steps that a healthcare facility can take.	Health care facilities are encouraged to invite their Facility Engineer(s).	12:00 pm Thursday, Aug.12, 2021 ZOOM Link: https://ldhophbcpreion2.zoom.us/j/87611370309 Or Dial: 602 333 0032 Conference code: 982679
Communications	Travis Johnson	COVID19 pandemic created a climate that advanced telemedicine opportunities. The presenter will provide an overview of the state’s communications infrastructure of T1 lines, threats, response capabilities. The presenter will also provide “workarounds” when there is a general failure of routine electronic communications platforms.	Healthcare facilities are encouraged to invite their Network manager or their facility’s vendor that handles EMR platform(s).	12:00 pm Thursday, Aug. 19, 2021 ZOOM Link: https://ldhophbcpreion2.zoom.us/j/83957410678 Or Dial: 602 333 0032 Conference code: 982679
Cyber	Dustin Glover, Devon King, Stephen Durnell, Matthew McKey	The presenters will: Provide a state-level overview of cyber infrastructure, threats, capabilities, and capacity. Identify recent events that have affected hospitals/healthcare. Identify vulnerabilities, consequences of a cyber-attack. Identify how to identify and mitigate vulnerabilities. Identify how to respond to a cyber-attack and what to report to the state. Identify resources and CISA assessments that facilities can utilize.	Healthcare facilities are encouraged to invite their Network manager or their facility’s vendor that handles EMR platform(s).	12:00 pm Thursday, Aug. 26, 2021 ZOOM Link: https://ldhophbcpreion2.zoom.us/j/83749717002 Or Dial: 602 333 0032 Conference code: 982679
Water Systems	Amanda Ames, Chief Engineer	The presenter will provide a state-level overview of the public drinking water systems. Additional objectives include: identify emergency back-up supply resources and commensurate regulations. Identify how to order auxiliary water in tankers. Identify elements for an Emergency Plan for Water. Finally, the presenter will recap current efforts underway by ACT98’s consolidation program.	Health care facilities are encouraged to invite their Facility Engineer(s).	12:00 pm Thursday, Sept. 2, 2021 ZOOM Link: https://ldhophbcpreion2.zoom.us/j/84410766322 Or Dial: 602 333 0032 Conference code: 982679

Placeholder	Placeholder	This placeholder is for a session yet to be determined; or alternatively, can be used to rescheduling one of the programs delineated above should LA experience an event such as a hurricane, severe weather, or COVID surge.	To be determined	12:00 pm Thursday, Sept. 9, 2021 ZOOM Link: https://ldhophbcpreion2.zoom.us/j/87391690216 Or Dial: 602 333 0032 Conference code: 982679
Placeholder	Placeholder	This placeholder is for a session yet to be determined; or alternatively, can be used to rescheduling one of the programs delineated above should LA experience an event such as a hurricane, severe weather, or COVID surge.	To be determined	12:00 pm Thursday, Sept. 16, 2021 ZOOM Link: https://ldhophbcpreion2.zoom.us/j/89996650811 Or Dial: 602 333 0032 Conference code: 982679