

People Living with HIV Infection Needs Assessment

New Orleans Eligible Metropolitan Area

Louisiana Department of Health and Hospitals
Office of Public Health

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INTRODUCTION

Purpose of the Louisiana Statewide Needs Assessment

This report was prepared by The Policy & Research Group (PRG) for the *Louisiana Office of Public Health STD/HIV Program* (OPH SHP) within the Department of Health and Hospitals. The purpose of the *2013 Needs Assessment* is to gain understanding of the current care service needs of People Living with HIV Infection (PLWH) in the nine administrative regions of Louisiana. In particular, the *2013 Needs Assessment* aims to provide an estimate of the extent of PLWH's unmet primary care and HIV-related support service needs, their experiences in accessing those services, their perceived barriers to those services, and some insight into their reported knowledge of those services.

Layout of the Report

This report presents the characteristics of survey respondents in the New Orleans Eligible Metropolitan Area (NO EMA) and provides basic aggregate results of responses provided to survey questions. A description of the methods used to conduct the *2013 Needs Assessment* and analyze the data, as well as a copy of the survey instrument, are included as appendices to this report.

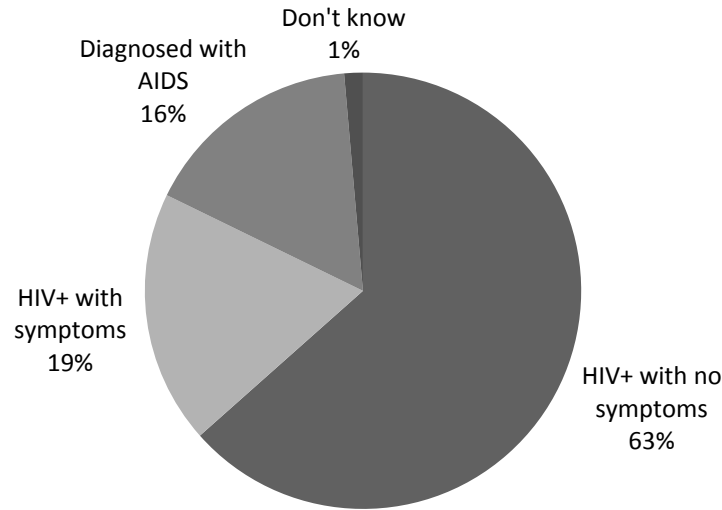
Survey Respondents

A convenience sample of 519 questionnaires was submitted to PRG after the conclusion of the data collection period (April 1 to April 30, 2013). This represents 104% of the goal of 500 responses as set by *New Orleans Regional AIDS Planning Council* (NORAPC). NO EMA administered 19 additional questionnaires to PLWH who requested to be part of the *2013 Needs Assessment*.

A. BACKGROUND

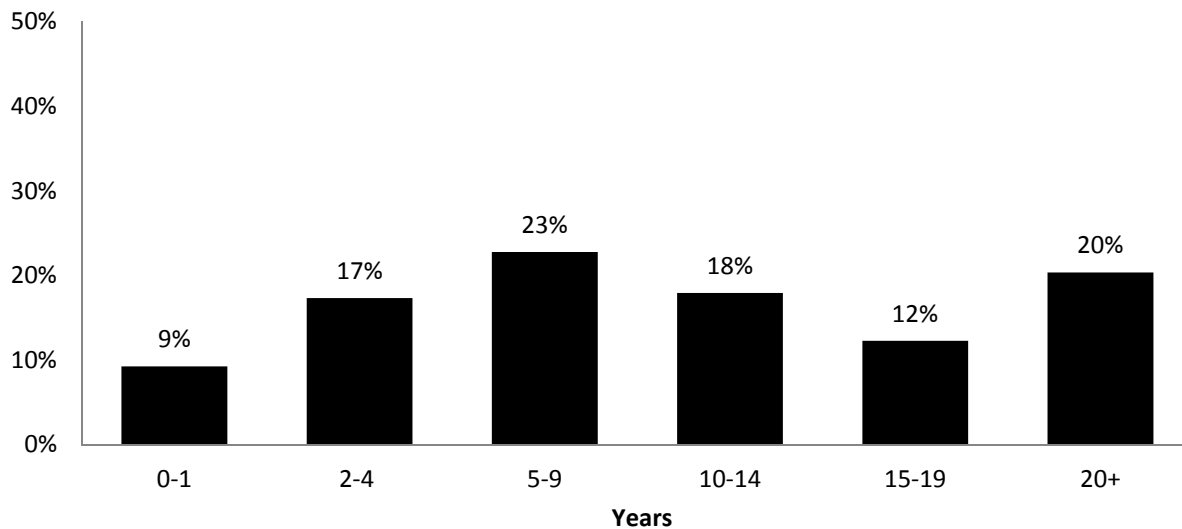
HIV/AIDS Status

Figure A1. HIV/AIDS Status (n=506)



- Rounding accounts for slight discrepancies in calculations.

Figure A2. Length of Time Since HIV Diagnosis (n=496)



- Rounding accounts for slight discrepancies in calculations.
- Respondents were asked to report either the year of their diagnosis or the number of years since their diagnosis; some respondents reported both. For respondents who provided the year of their diagnosis, length of time since diagnosis was calculated by subtracting the reported year of diagnosis from the current year, 2013. For all other cases, the reported number of years since diagnosis was used.

*A total of 519 people responded to this *Needs Assessment*. However, some respondents chose not to answer certain questions, and some questions were only applicable to a specific sub-groups of the sample. Thus, the reported "n," which refers to the number of individuals responding to each question, varies.

Table A1. Current Parish of Residence (n=483)

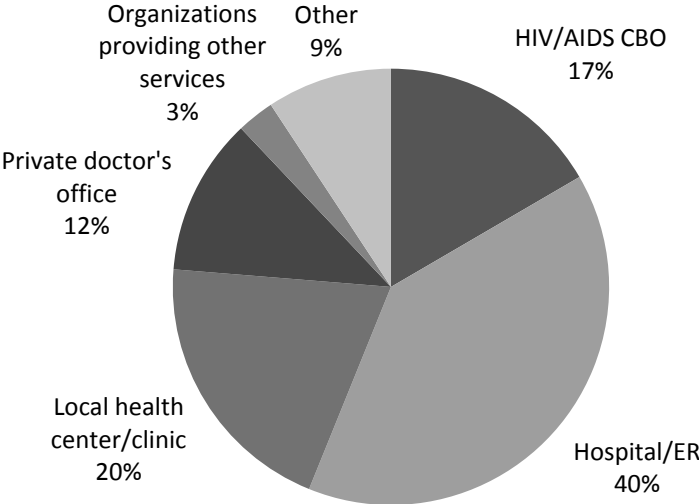
Parish	Number Reporting	Percent Reporting
Orleans Parish	329	68.1%
Jefferson Parish	107	22.2%
St. Tammany Parish	22	4.6%
St. Bernard Parish	15	3.1%
St. Charles Parish	4	0.8%
Plaquemines Parish	2	0.4%
Lafourche Parish	1	0.2%
Livingston Parish	1	0.2%
St. John the Baptist Parish	1	0.2%
St. Mary Parish	1	0.2%

- All respondents were asked to indicate their ZIP code; a total of 490 respondents provided a responses. *The U.S. Department of Housing and Urban Development United States Postal Services* (HUD USPS) 4th quarter 2011 ZIP Code Crosswalk File (Retrieved July 11, 2013 from http://www.huduser.org/portal/datasets/usps_crosswalk.html) was used to determine the parish corresponding to each ZIP code. Four ZIP codes reported by 6 respondents (70012, 70016, 70017, and 70216) did not correspond to any Louisiana parishes; therefore, the parish could not be reported. Additionally, fewer than five respondents reported a ZIP code not in Louisiana and are not included in the table.
- It is important to note that relating ZIP codes to counties (FIPS codes) is problematic for two reasons. The first issue is that ZIP code boundaries are not static; they are redrawn over time to reflect changes in population. This is especially problematic for this report because the most current crosswalk provided by HUD is from 2011 and does not take into account any changes in the allocation of ZIP codes since its publication. For this report, 8 ZIP codes reported by respondents were not listed in the HUD crosswalk. Of these, only 4 could be verified as Louisiana ZIP codes through other sources. It is possible that these discrepancies result from changes in ZIP code allocation since the 2011 crosswalk was published. The second issue is that in some instances ZIP codes cross county or parish lines (i.e., the same ZIP code is found in multiple counties). In order to address this problem, we assigned a county/parish to a ZIP code if that county accounted for the majority of the population residing in that ZIP code. Out of the 483 respondents for whom we designated a county of residence, 38 provided ZIP codes that were contained in more than one parish; therefore, in these cases, the parish of residence may not be accurate.

Figure A3. Map of Respondents' Current Parish of Residence (n=483)



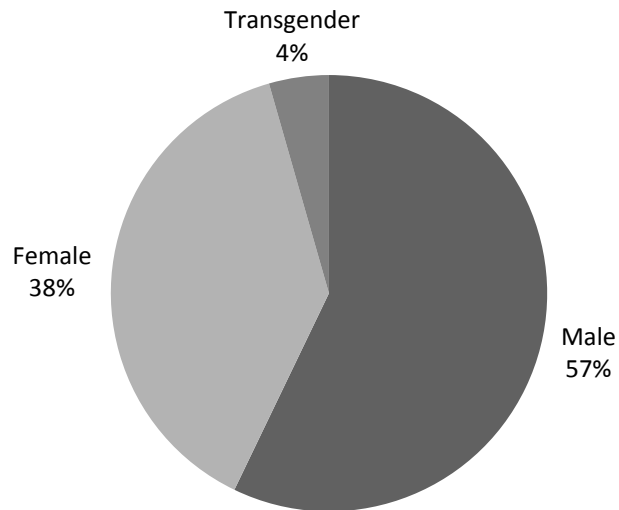
Figure A4. Place Where Respondents Were Told of HIV Diagnosis (n=506)



- Rounding accounts for slight discrepancies in calculations.

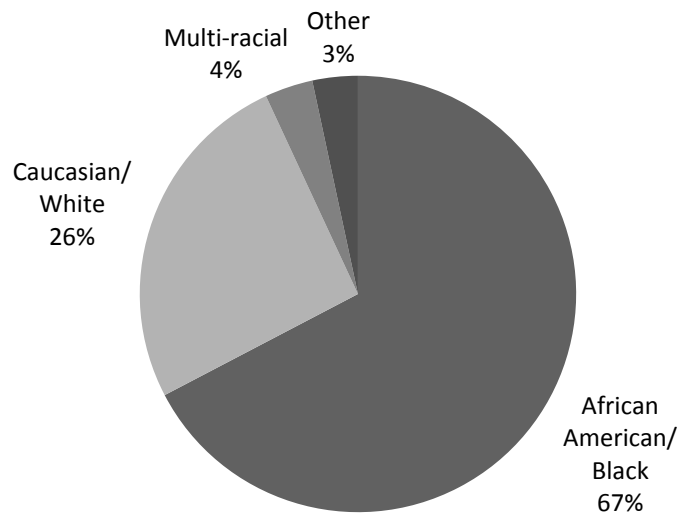
Background Characteristics

Figure A5. Gender (n=518)



- Rounding accounts for slight discrepancies in calculations.

Figure A6. Race (n=505)



- Included in the “other” category are those persons who specifically chose “other” (2% of respondents), along with those who identified as Native American (1%) and Asian/Pacific Islander (<1%).

Figure A7. Latino/Hispanic (n=481)

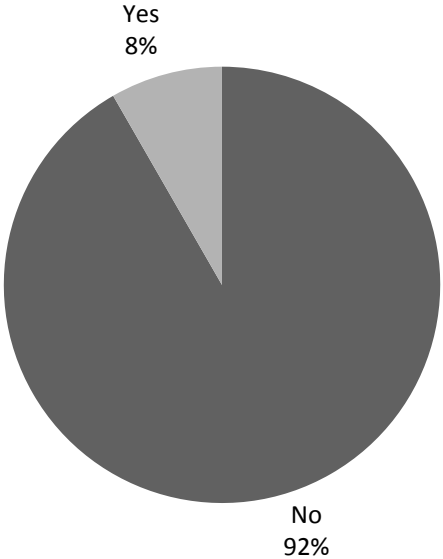
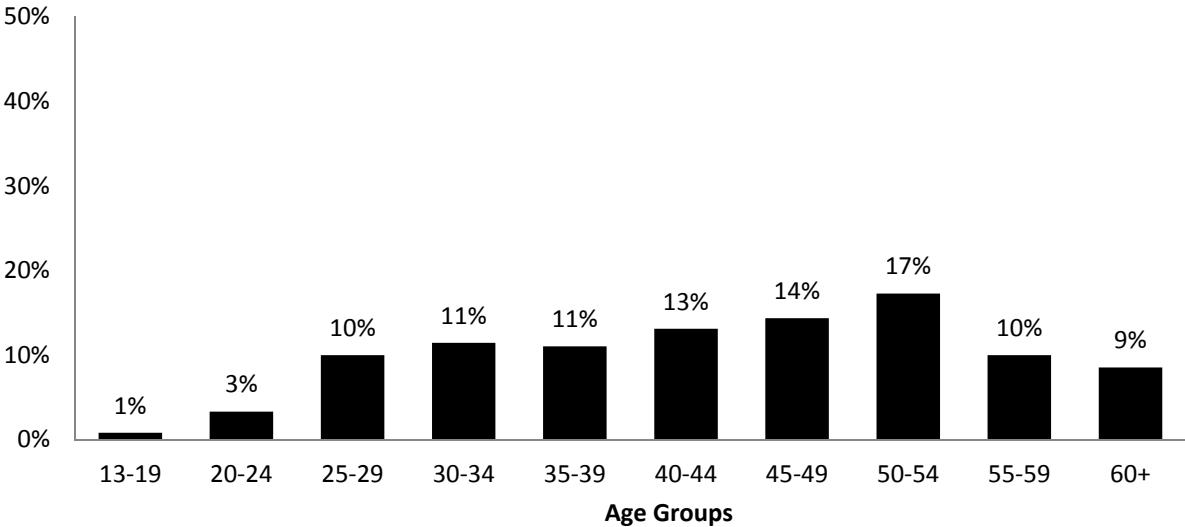


Figure A8. Age (n=480)



- Rounding accounts for slight discrepancies in calculations.

Figure A9. Highest Level of Education Completed (n=501)

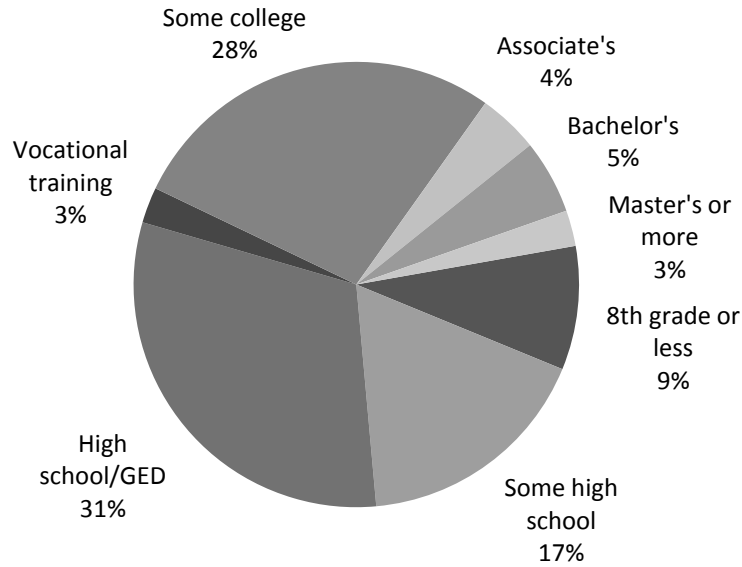
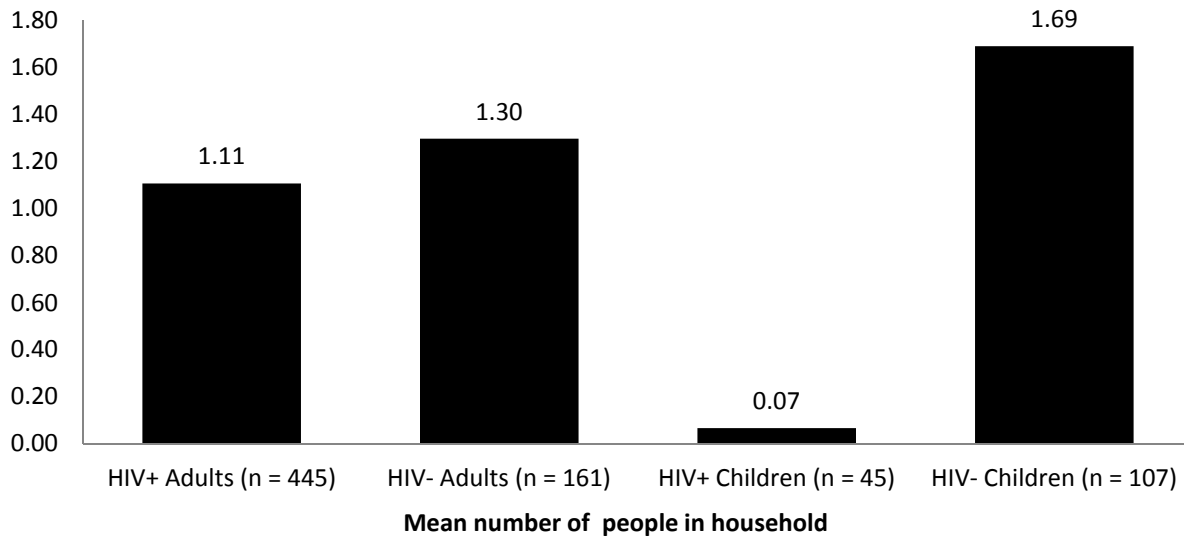
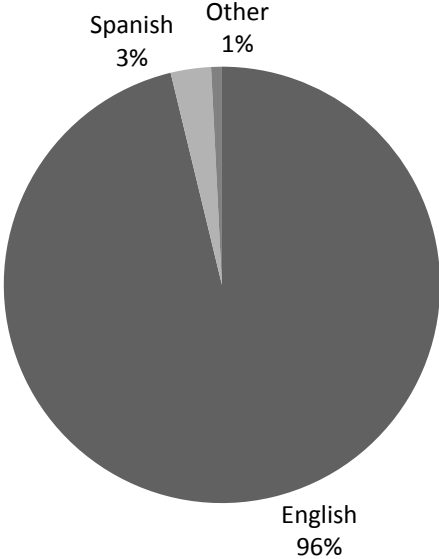


Figure A10. Average Number of Adults and Children in Household by HIV Status



- Respondents were asked to indicate the number of people in their households that fall into each category listed in the figure above. In this figure, “n” represents the number of respondents who responded to each category; categories left blank were treated as missing and are excluded.

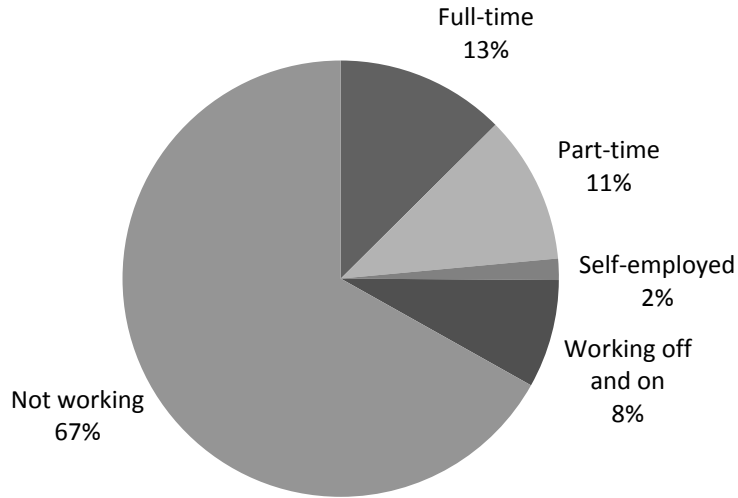
Figure A11. Language Preference (n=502)



B. EMPLOYMENT AND INCOME

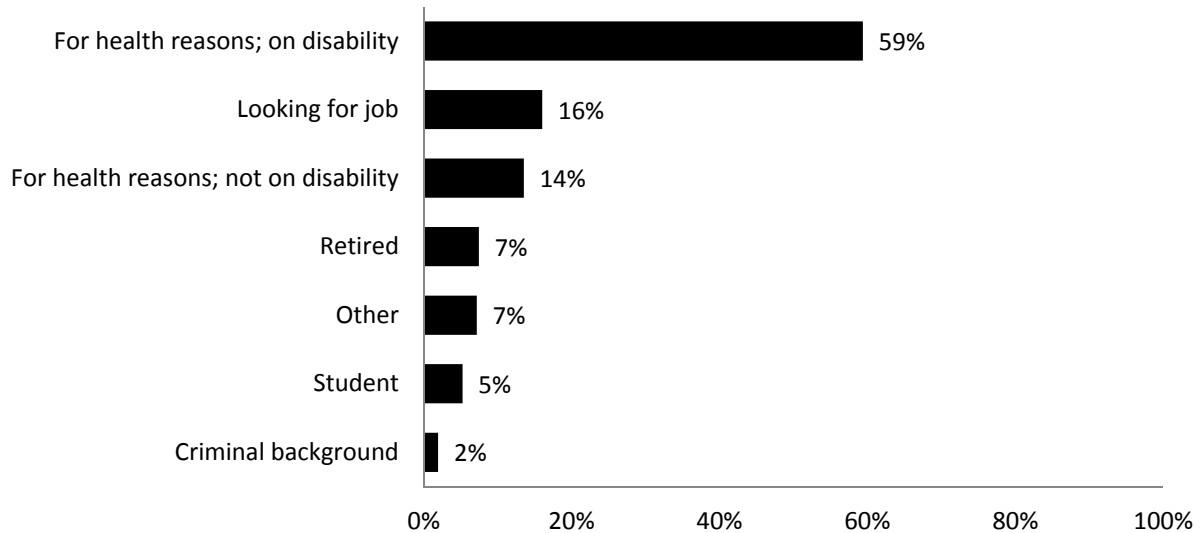
Employment

Figure B1. Employment Situation in the Last Six Months (n=510)



- Rounding accounts for slight discrepancies in calculations.

Figure B2. Reasons for Not Being Employed in the Last Six Months (n=362)



- Included in the figure are respondents who indicated either that they were not working in the last six months (n = 341) or that they were working off and on during that time (n = 41). Out of these 382 respondents, 362 (95%) provided reasons for not being employed
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 362 respondents who responded to this question, 34 (9%) reported two or more reasons for not being employed.

Income

Figure B3. Reported Monthly Household Income (n=500)

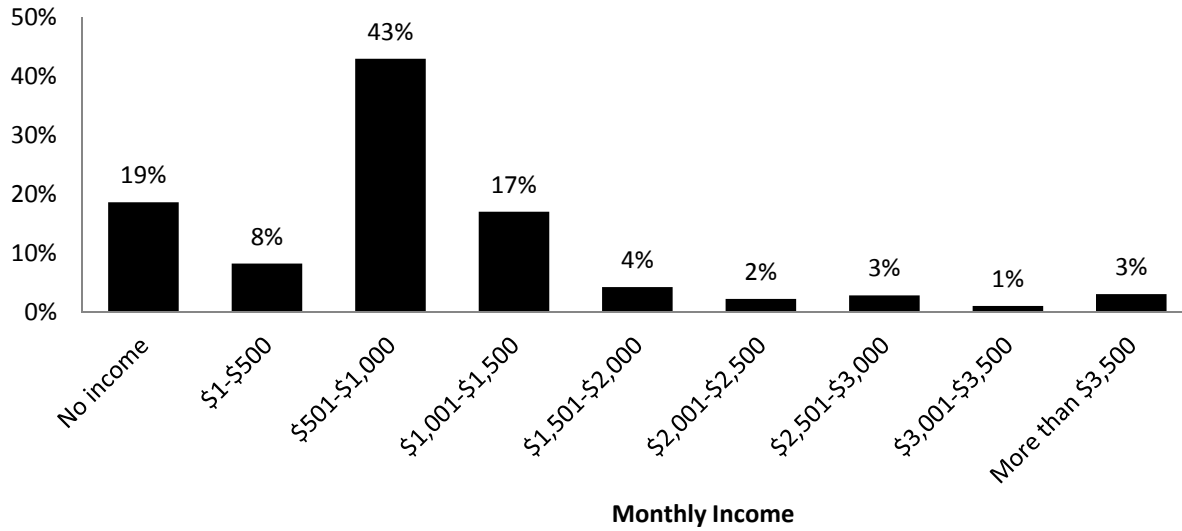
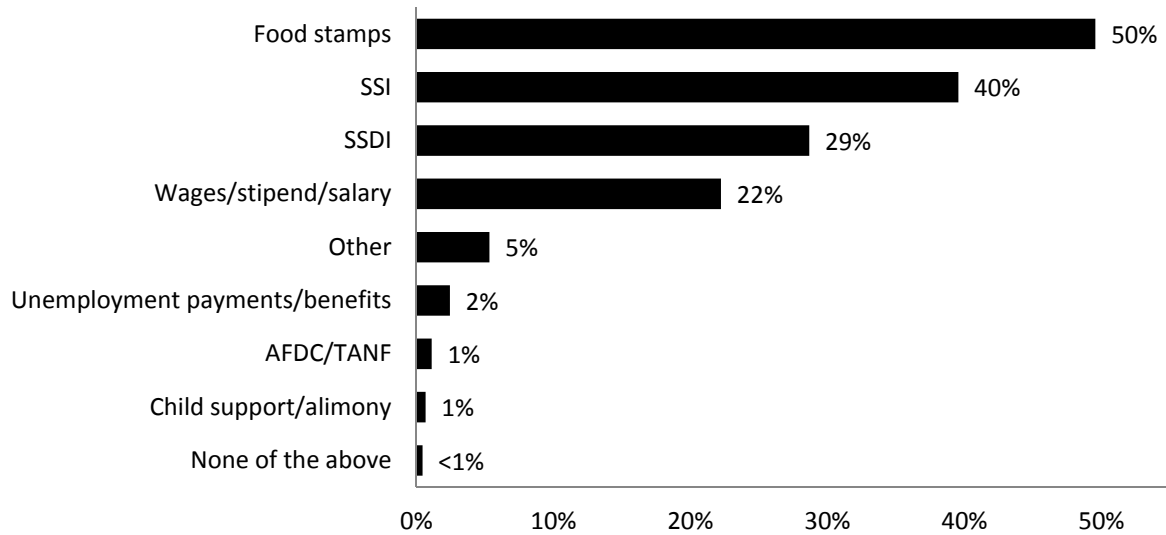


Figure B4. Sources of Household Income (n=450)

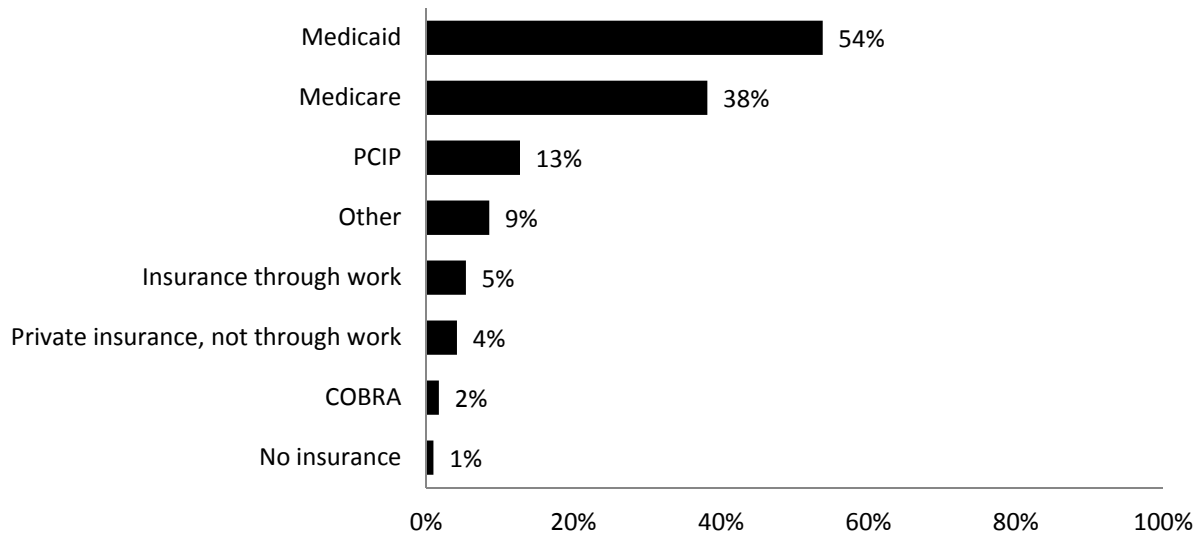


- All respondents were asked to indicate their sources of household income. Some respondents did not provide a response, and some selected more than one source. Therefore, the sum of all categories may not meet or may exceed 100%.
- Out of the 450 respondents who responded to this question, 192 (43%) reported two or more sources of income.
- SSI - Supplemental Security Income; SSDI - Social Security Disability Insurance; AFDC/TANF – Aid to Families with Dependent Children/Temporary Assistance to Needy Families

C. MEDICAL CARE

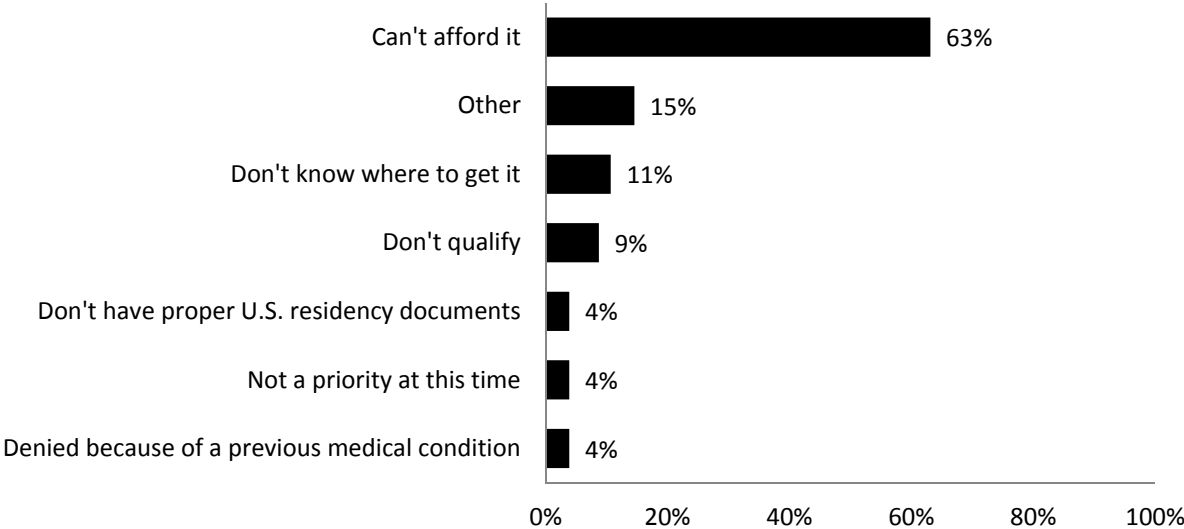
Health Insurance

Figure C1. Sources of Health Insurance for HIV/AIDS Medical Care (n=409)



- All respondents were asked to indicate their sources of HIV/AIDS related medical insurance. Some respondents did not provide a response, and some selected more than one source. Therefore, the sum of all categories may not meet or may exceed 100%.
- Out of the 409 respondents who responded to this question, 92 (22%) reported two or more sources of health insurance.
- No respondents reported the VA or State High-risk Insurance Pool as sources of health insurance.
- PCIP - Pre-existing Condition Insurance Plan

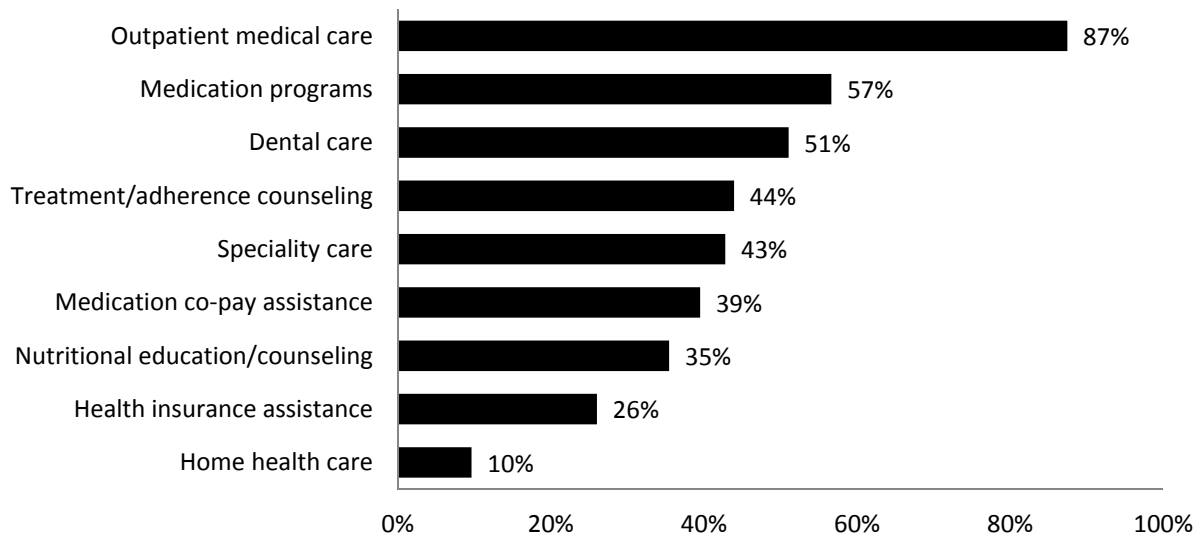
Figure C2. Barriers to Obtaining HIV/AIDS Health Insurance Coverage (n=103)



- Included in the figure are respondents who indicated that they do not have health insurance for their HIV/AIDS-related medical care. Out of these 108 respondents, 103 (95%) indicated barriers to coverage.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 103 respondents who responded to this question, 8 (8%) reported two or more barriers to coverage.

Medical Services

Figure C3. Use of Medical Care Services (n=519)



- Respondents were given several lists of services. For each service, they were asked to whether they a) needed the service, b) knew about the service, c) asked for the service, d) received the service, and e) if they received it, did it meet their needs. Respondents were asked to respond (by way of filling in a bubble) only if their answer was “yes.” Leaving a bubble blank implied that the respondent was responding “no”; therefore, there are no missing responses to these items.
- This chart presents the percentage of respondents who indicated they received each medical care service. Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

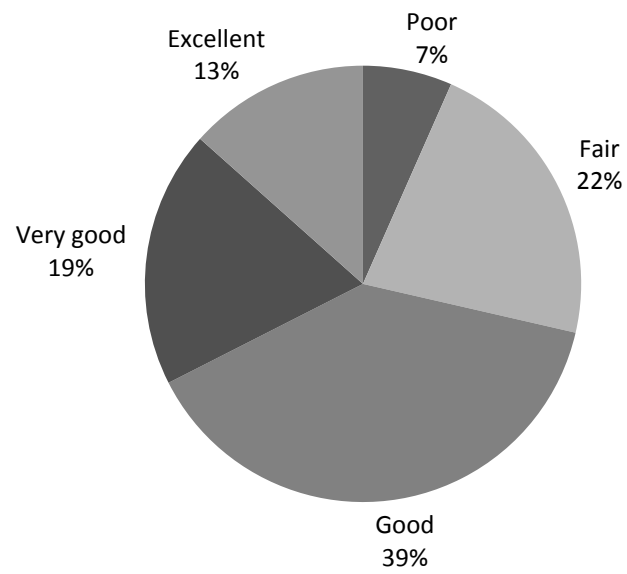
Table C1. Need of Medical Care Services by Use

Persons Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Outpatient medical care	454	86%	87%	73%	93%
Specialty care	222	82%	83%	72%	94%
Dental care	265	86%	88%	83%	86%
Medication programs	294	80%	82%	67%	92%
Medication co-pay assistance	205	75%	79%	66%	93%
Treatment/adherence counseling	228	72%	79%	64%	89%
Nutritional education/counseling	184	78%	83%	74%	88%
Health insurance assistance	135	73%	75%	61%	87%
Home health care	50	64%	78%	68%	86%
Persons not Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Outpatient medical care	65	31%	54%	6%	--
Specialty care	297	26%	59%	10%	--
Dental care	254	50%	52%	21%	--
Medication programs	225	16%	71%	4%	--
Medication co-pay assistance	314	18%	62%	5%	--
Treatment/adherence counseling	291	12%	68%	3%	--
Nutritional education/counseling	335	16%	71%	5%	--
Health insurance assistance	384	16%	55%	3%	--
Home health care	469	9%	57%	2%	--

- This table presents the needs of respondents who responded about their use of medical care services.
- The first half of the table, labeled “Persons Receiving”, considers how many respondents who received a particular service said that a) they needed it, b) they knew about it, c) they asked for it, and d) the service met their needs. “n” refers to the number of persons who said they received the service.
- The second half of the table, labeled “Persons not Receiving”, considers how many respondents who did not receive a particular service said they a) needed it, b) knew about it, and c) asked for it. “n” refers to the number of persons who did not indicate they received the service.
- Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Overall Health

Figure C4. Self-Reported Overall Health Status (n=514)



Health Seeking Behavior

Figure C5. Have Sought HIV/AIDS-Related Medical Care in the Last Six Months (n=501)

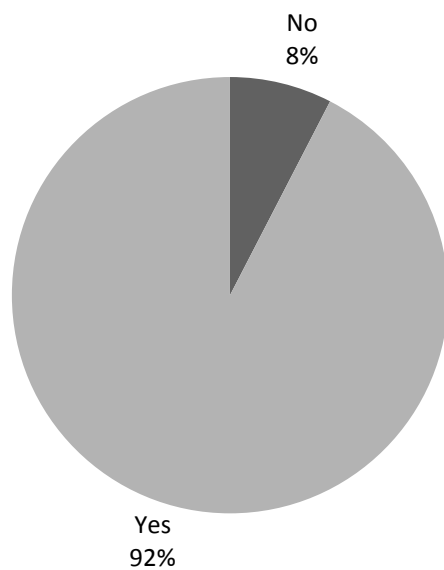
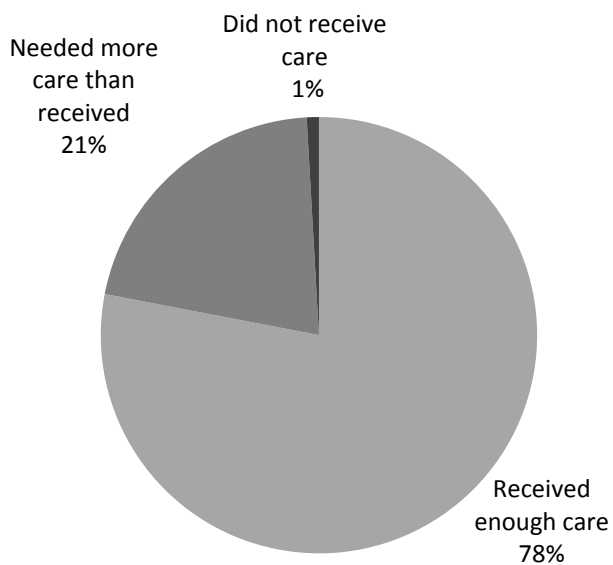
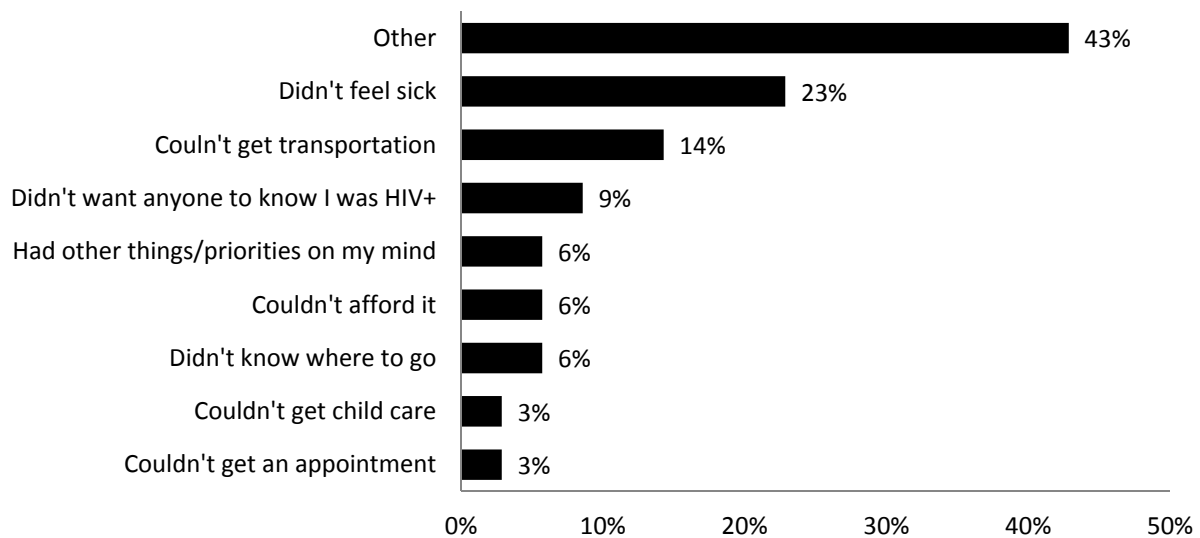


Figure C6. Level of Medical Care Received in the Last Six Months (n=446)



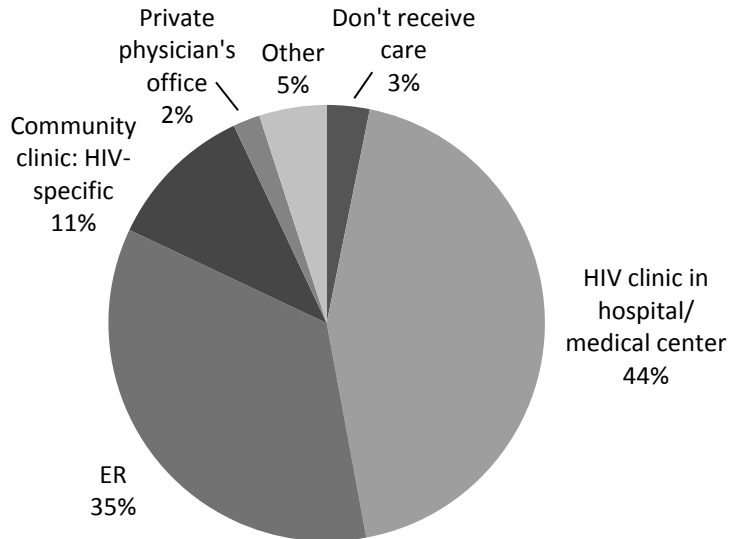
- Included in the figure are respondents who indicated that they sought out medical care in the last six months. Out of these 463 respondents, 446 (96%) provided a response.

Figure C7. Reasons for Not Seeking Out or Receiving HIV/AIDS-Related Medical Care in the Last Six Months (n=35)



- Included in the data are respondents who indicated they did not seek out or receive care in the past six months. Out of these 40 respondents, 35 (88%) indicated reasons for not seeking out or receiving care.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 35 respondents who responded to this question, 3 (9%) reported two or more reasons for not seeking out or receiving care.
- Respondents were able to identify reasons other than those given for not seeking out or receiving HIV/AIDS-related medical care in the last six months. Out of the 15 respondents who chose "other," 11 provided written responses. Responses written in by more than one respondent are: recently diagnosed (2 respondents), missed or didn't go to appointment (2 respondents), and just starting care (2 respondents).

Figure C8. Places Where Respondents Regularly Receive HIV/AIDS-Related Medical Care (n=504)



- Respondents were asked to select only one place where they receive care; some did not respond.
- Included in the “other” category are the persons who specifically chose “other” (4%), as well as the respondents who reported regularly receiving HIV/AIDS-related medical care at an emergency room (<1%) and the respondents who reported regularly receiving care at a VA Hospital/clinic (<1%).

Medical Adherence

Figure C9. Currently Taking HIV Medications Prescribed by a Doctor (n=514)

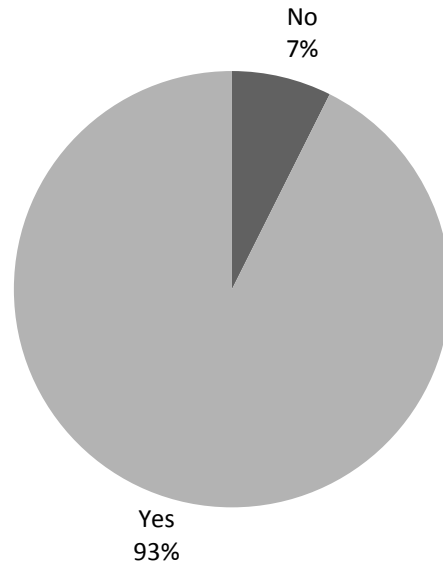
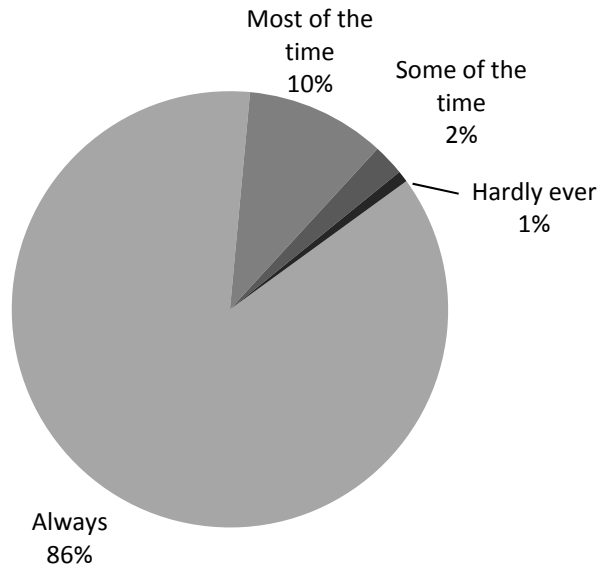
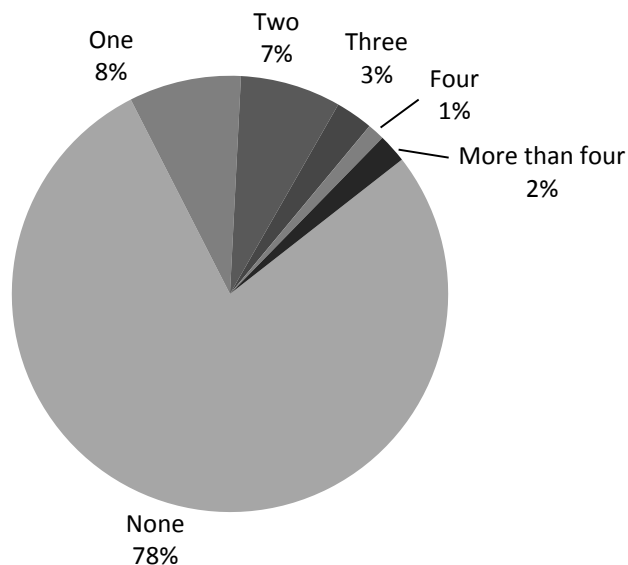


Figure C10. Adherence to Medications Prescribed by Doctor (n=473)



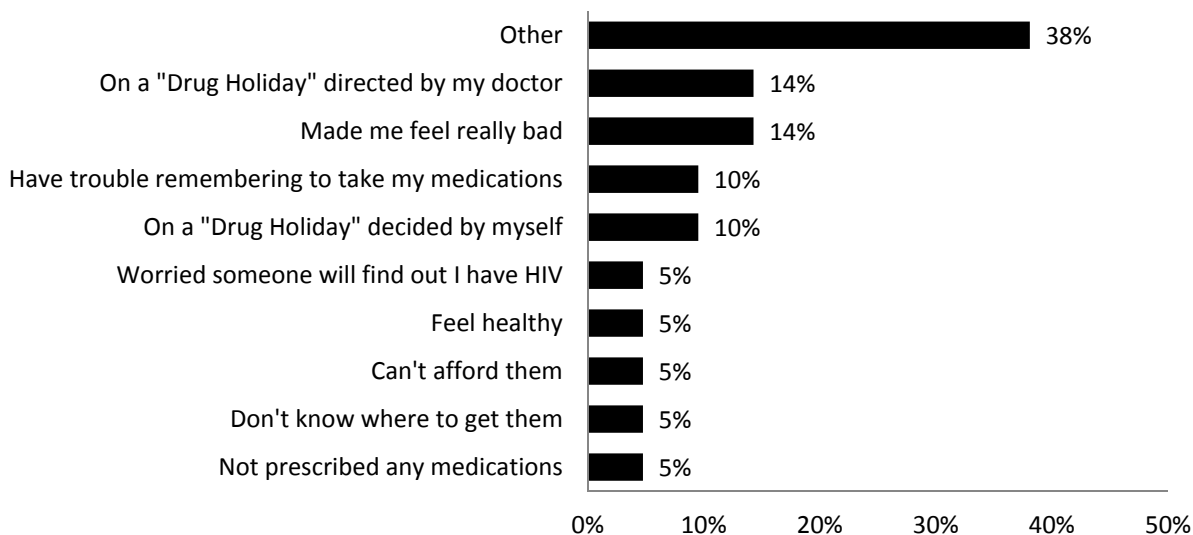
- Included in the figure are respondents who indicated that they are currently taking HIV medications prescribed by a doctor. Out of these 476 respondents, 473 (99%) provided a response.
- Rounding accounts for slight discrepancies in calculations.

Figure C11. Number of Doses Missed in the Last Three Days (n=469)



- Included in the figure are respondents who indicated that they are currently taking HIV medications prescribed by a doctor. Out of these 476 respondents, 469 (99%) provided a response.
- Rounding accounts for slight discrepancies in calculations.

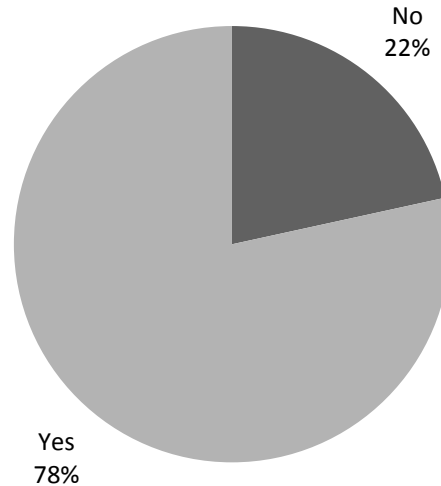
Figure C12. Reasons for Not Currently Taking HIV Medications (n=21)



- Included in the figure are respondents who indicated that they are not currently taking HIV medications prescribed by a doctor. Out of these 38 respondents, 21 (55%) provided a response.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 21 respondents who responded to this question, 1 (5%) reported two or more reasons for not taking medications.
- Respondents were able to identify reasons other than those given for not taking HIV medications. Out of the 8 respondents who chose "other," 5 respondents provided written responses. No responses were written in by more than one respondent.

Case Management

Figure C13. Use of Case Management Services (n=519)



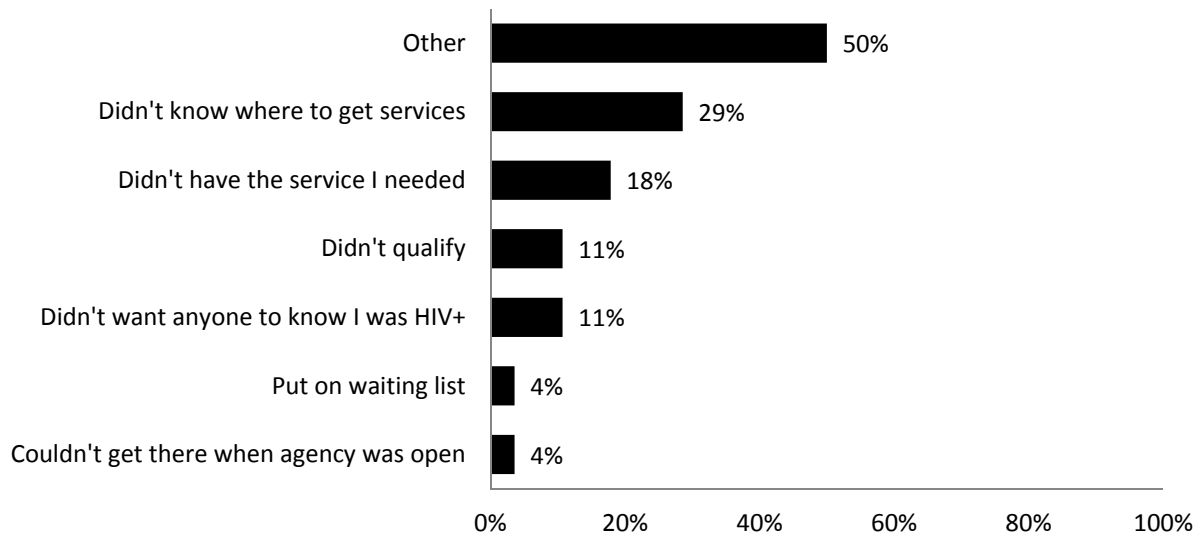
- Respondents were given several lists of services. For each service, they were asked to whether they a) needed the service, b) knew about the service, c) asked for the service, d) received the service, and e) if they received it, did it meet their needs. Respondents were asked to respond (by way of filling in a bubble) only if their answer was “yes.” Leaving a bubble blank implied that the respondent was responding “no”; therefore, there are no missing responses to these items.
- This chart presents the percentage of respondents who indicated they received case management services. Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Table C2. Need of Case Management Services by Use

Persons Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Case management	407	82%	85%	77%	91%
Persons not Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Case management	112	40%	63%	16%	--

- This table presents the needs of respondents who responded about their use of case management services.
- The first half of the table, labeled “Persons Receiving”, considers how many respondents who received a particular service said that a) they needed it, b) they knew about it, c) they asked for it, and d) the service met their needs. “n” refers to the number of persons who said they received the service.
- The second half of the table, labeled “Persons not Receiving”, considers how many respondents who did not receive a particular service said they a) needed it, b) knew about it, and c) asked for it. “n” refers to the number of persons who did not indicate they received the service.
- Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

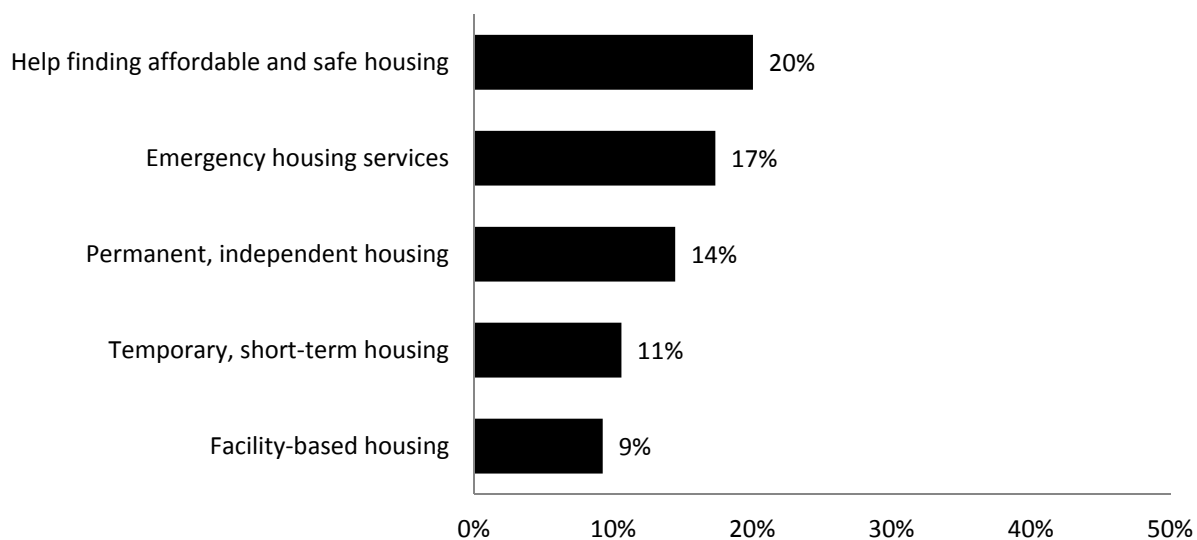
Figure C14. Barriers to Receiving Case Management Services (n=28)



- Included in the figure are respondents who indicated they did not receive the case management services they needed. Out of these 45 respondents, 28 (62%) indicated reasons for not receiving the services they needed.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 28 respondents who responded to this question, 4 (14%) reported two or more barriers to receiving the services they needed.
- Respondents were able to identify reasons other than those given for not receiving case management services. Out of the 14 respondents who chose "other," 10 respondents provided written responses. No responses were written in by more than one respondent.
- No respondents reported "Services were not in my language" as a barrier to receiving case management services.

D. HOUSING

Figure D1. Use of Housing Services (n=519)



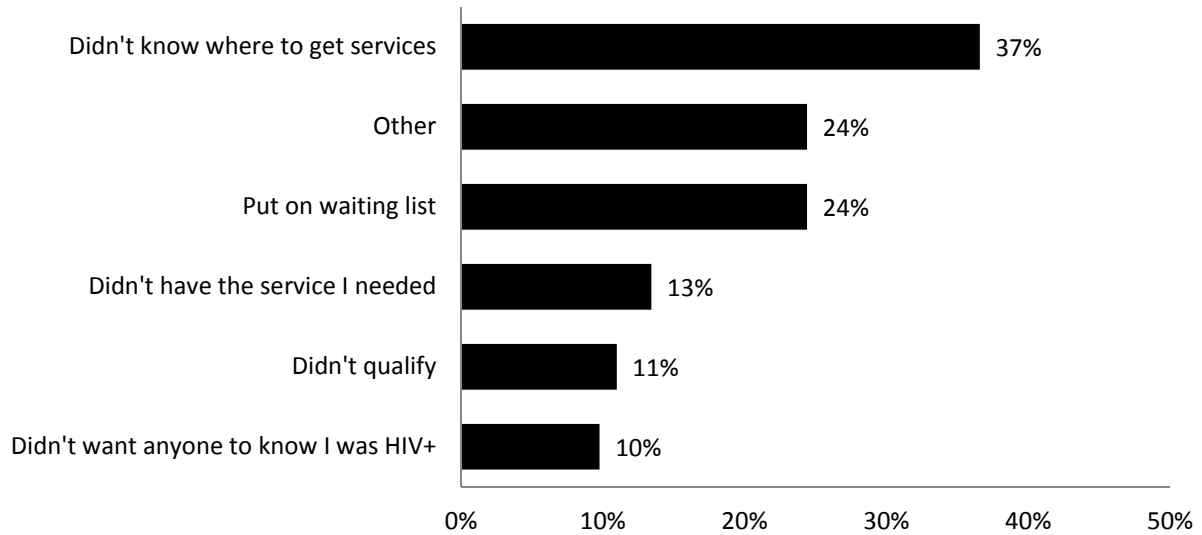
- Respondents were given several lists of services. For each service, they were asked to whether they a) needed the service, b) knew about the service, c) asked for the service, d) received the service, and e) if they received it, did it meet their needs. Respondents were asked to respond (by way of filling in a bubble) only if their answer was “yes.” Leaving a bubble blank implied that the respondent was responding “no”; therefore, there are no missing responses to these items.
- This chart presents the percentage of respondents who indicated they received each housing service. Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Table D1. Need of Housing Services by Use

Persons Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Help finding housing that is affordable and safe	104	86%	89%	88%	91%
Permanent, independent housing	75	77%	83%	79%	88%
Temporary short-term housing	55	75%	80%	80%	89%
Emergency housing services	90	80%	84%	83%	92%
Facility-based services	48	81%	83%	83%	92%
Persons not Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Help finding housing that is affordable and safe	415	30%	63%	9%	--
Permanent, independent housing	444	27%	62%	9%	--
Temporary short-term housing	464	12%	64%	3%	--
Emergency housing services	429	23%	62%	7%	--
Facility-based services	471	10%	63%	3%	--

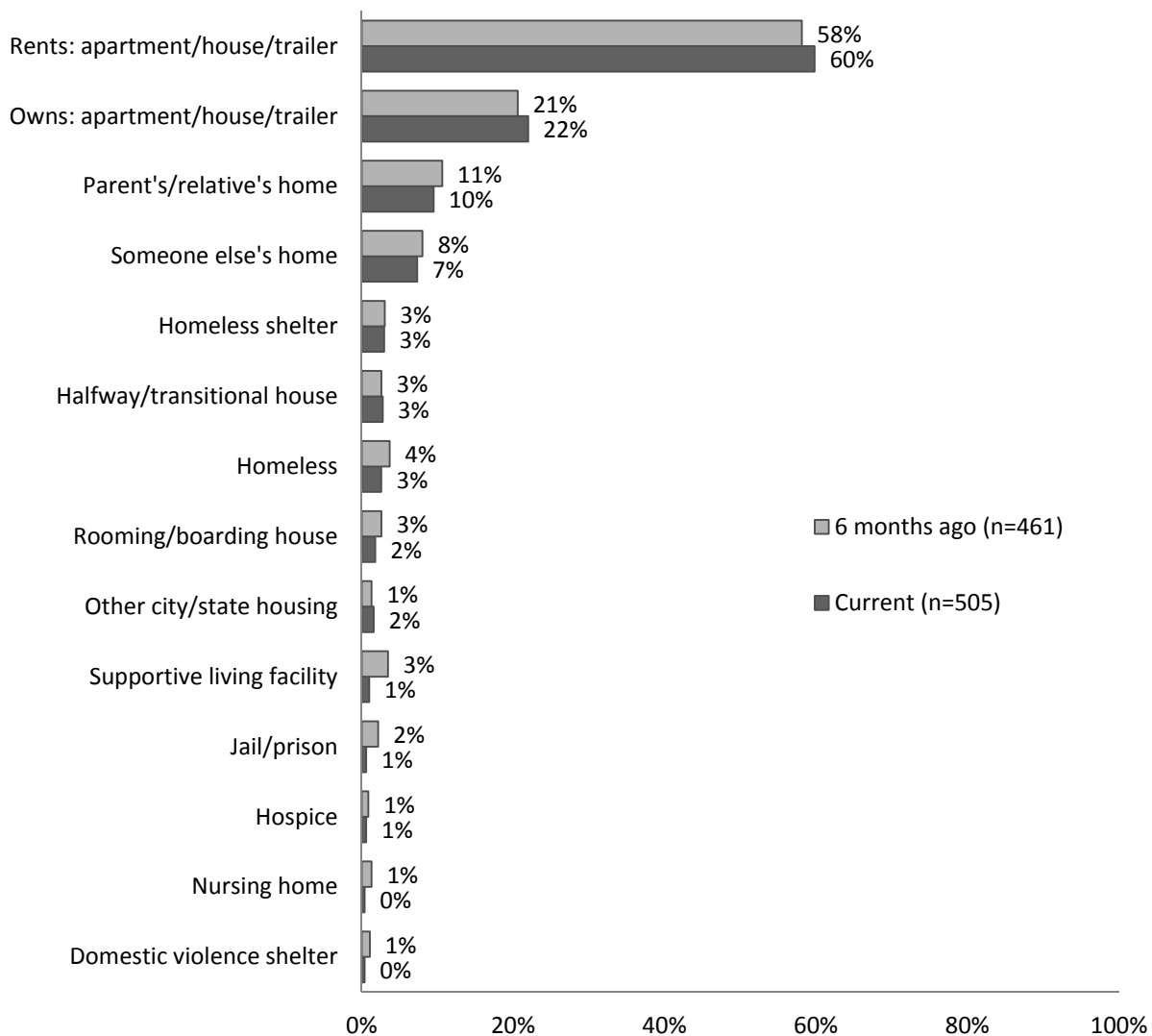
- This table presents the needs of respondents who responded about their use of housing services.
- The first half of the table, labeled “Persons Receiving”, considers how many respondents who received a particular service said that a) they needed it, b) they knew about it, c) they asked for it, and d) the service met their needs. “n” refers to the number of persons who said they received the service.
- The second half of the table, labeled “Persons not Receiving”, considers how many respondents who did not receive a particular service said they a) needed it, b) knew about it, and c) asked for it. “n” refers to the number of persons who did not indicate that they needed the service.
- Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Figure D2. Barriers to Receiving Housing Services (n=82)



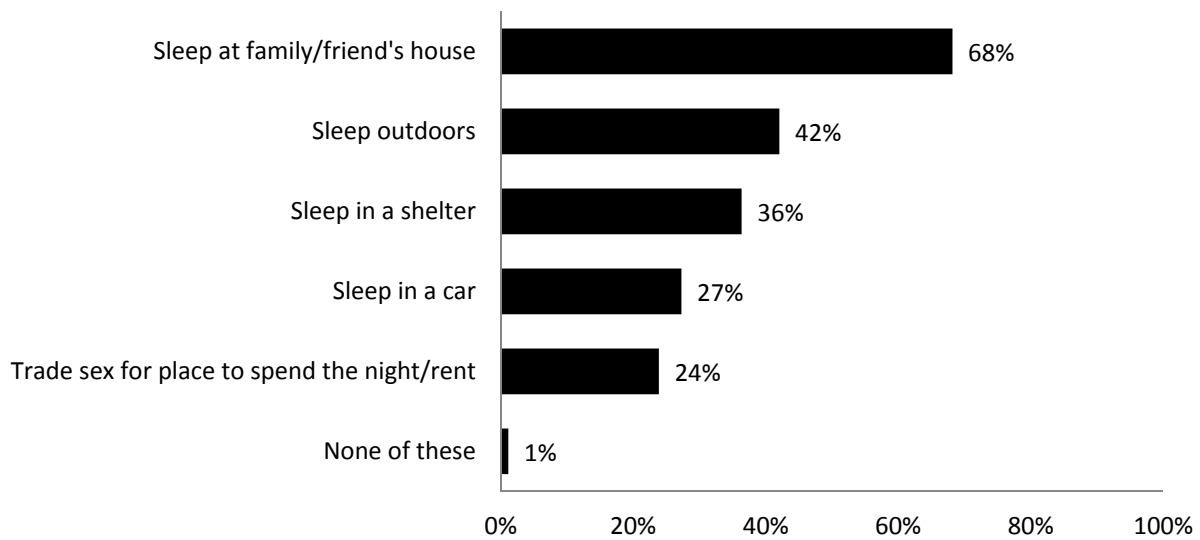
- Included in the figure are respondents who indicated they did not receive the housing services they needed. Out of these 160 respondents, 82 (51%) indicated reasons for not receiving the services they needed.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 82 respondents who responded to this question, 11 (13%) reported two or more barriers to receiving the services they needed.
- Respondents were able to identify reasons other than those given for not receiving housing services. Out of the 20 respondents who chose "other," 18 respondents provided written responses. Responses written in by more than one respondent are: haven't asked yet (2 respondents), no money or funds (4 respondents), waiting for services or funding (3 respondents), and problems with paperwork (2 respondents).
- No respondents reported "Services were not in my language" or "Couldn't get there when agency was open" as barriers to receiving housing services.

Figure D3. Places Where Respondents Live Now and Six Months Ago



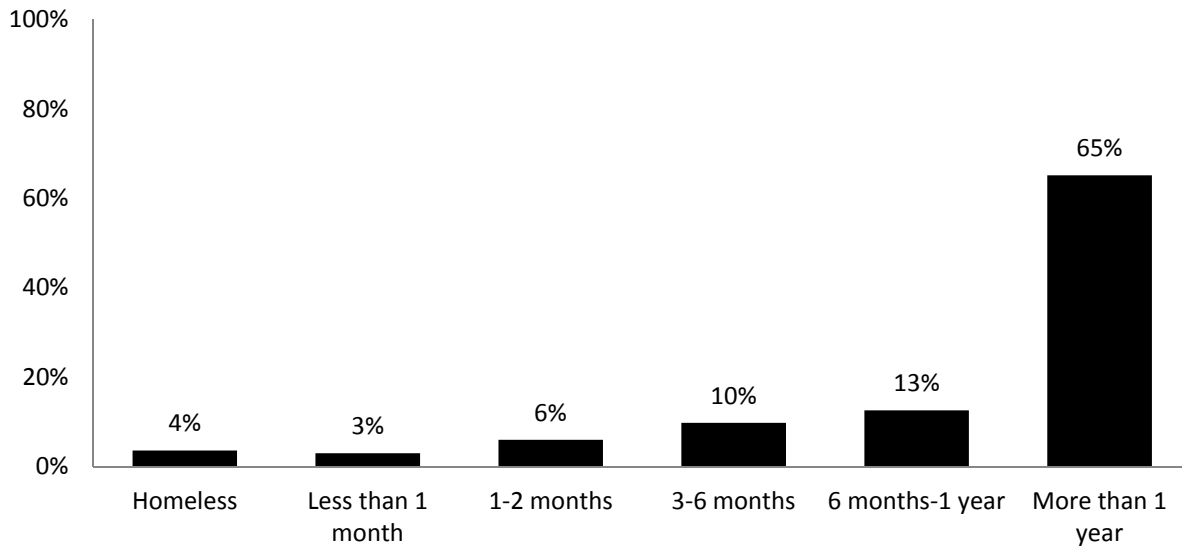
- All respondents were asked to indicate where they live now and where they lived six months ago. Some respondents did not provide a response, and some selected more than one source. Therefore, the sum of all categories may not meet or may exceed 100%.
- Out of the 505 respondents who responded to the question of where they currently live, 31 (6%) reported two or more types of housing. Out of the 461 respondents who responded to the question of where they lived six months ago, 30 (7%) reported two or more types of housing.
- Respondents were able to identify places other than those listed for where they live. However, the “other” category does not specify whether respondents live there now or lived there six months ago; therefore, the percent of respondents who indicated “other” is not included in the figure. Out of the 8 respondents who indicated “other,” 7 respondents provided written responses. Responses written in by more than one respondent are: car/RV (2 respondents) and with friend or partner (2 respondents).
- In addition to be asked about place of residence, all respondents were asked to report the size of their current home. Out of the 504 respondents who responded to the question, 23 (5%) are homeless, 23 (5%) live in a single-room occupancy/studio/0 bedroom home, 146 (29%) live in a one bedroom home, 167 (33%) live in a two bedroom home, 119 (24%) live in a three bedroom home, 22 (4%) live in a four bedroom home, and 4 (<1%) live in a five (or more) bedroom home.
- In addition to be asked about place of residence, all respondents were asked whether they believe their current home or living situation is in a safe area. Out of the 508 respondents who responded to the question, 399 (79%) responded *yes*, 89 (18%) responded *no*, and 20 (4%) responded that the question did not apply to them because they are homeless.
- In addition to be asked about place of residence, all respondents were asked whether they believe their current home or living situation is in good condition. Out of the 507 respondents who responded to the question, 409 (81%) responded *yes*, 74 (15%) responded *no*, and 24 (5%) responded that the question did not apply to them because they are homeless.

Figure D4. Things Respondents Have Done to Have a Place to Sleep in the Last Six Months (n=88)



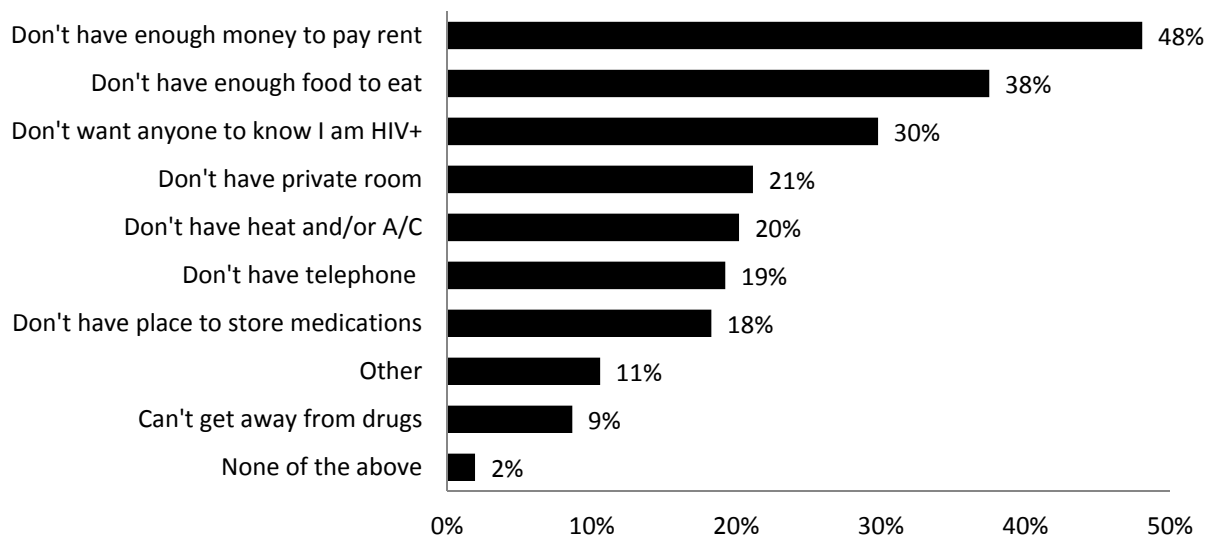
- All respondents were asked to indicate things they have done to have a place to sleep. Some respondents did not provide a response, and some selected more than one source. Therefore, the sum of all categories may not meet or may exceed 100%.
- Out of the 88 respondents who responded to this question, 44 (50%) reported two or more things they had to do to have a place to sleep.

Figure D5. Length of Time at Current Residence (n=502)



- Rounding accounts for slight discrepancies in calculations.

Figure D6. Housing-related Barriers that Stop Respondent from Taking Care of their HIV/AIDS (n=104)



- All respondents were asked to indicate any current problems with their housing situation that prevent them from taking care of their HIV/AIDS. Some respondents did not provide a response, and some selected more than one source. Therefore, the sum of all categories may not meet or may exceed 100%.
- Out of the 104 respondents who responded to this question, 46 (44%) reported two or more housing-related barriers that prevent them from taking care of their HIV/AIDS.

Figure D7. Problems Obtaining Housing in the Past Six Months (n=487)

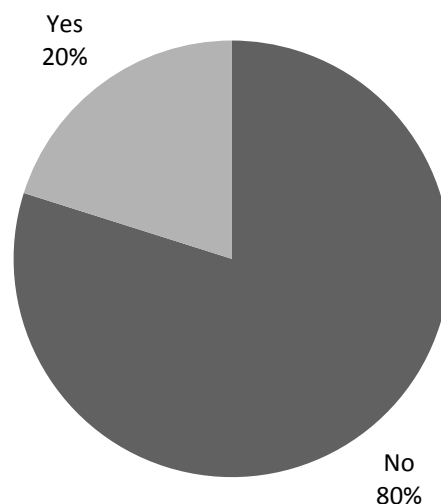
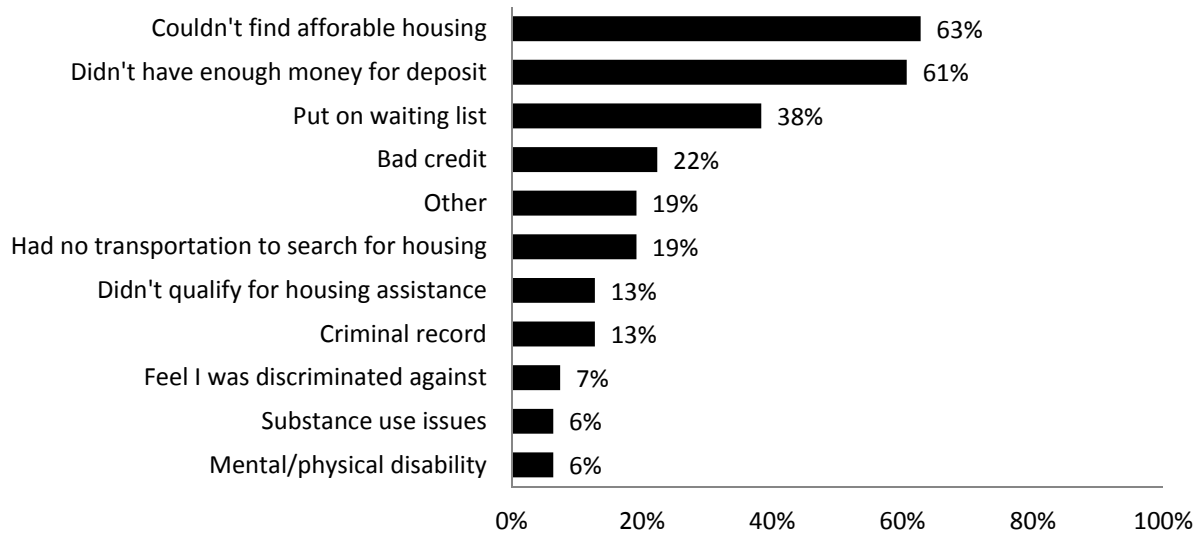
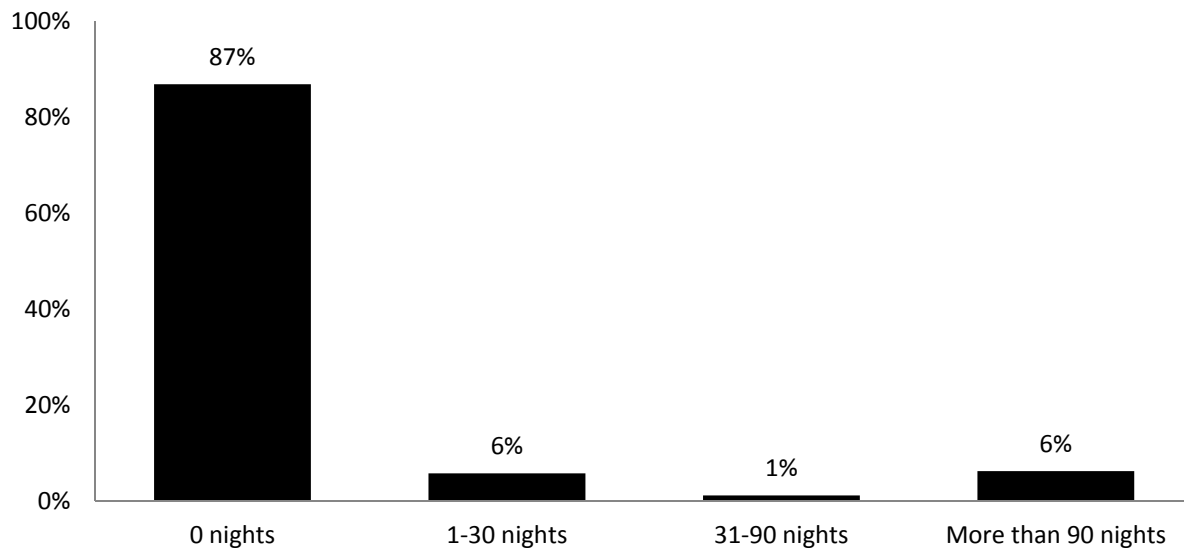


Figure D8. Barriers to Obtaining Housing in the Past Six Months (n=94)



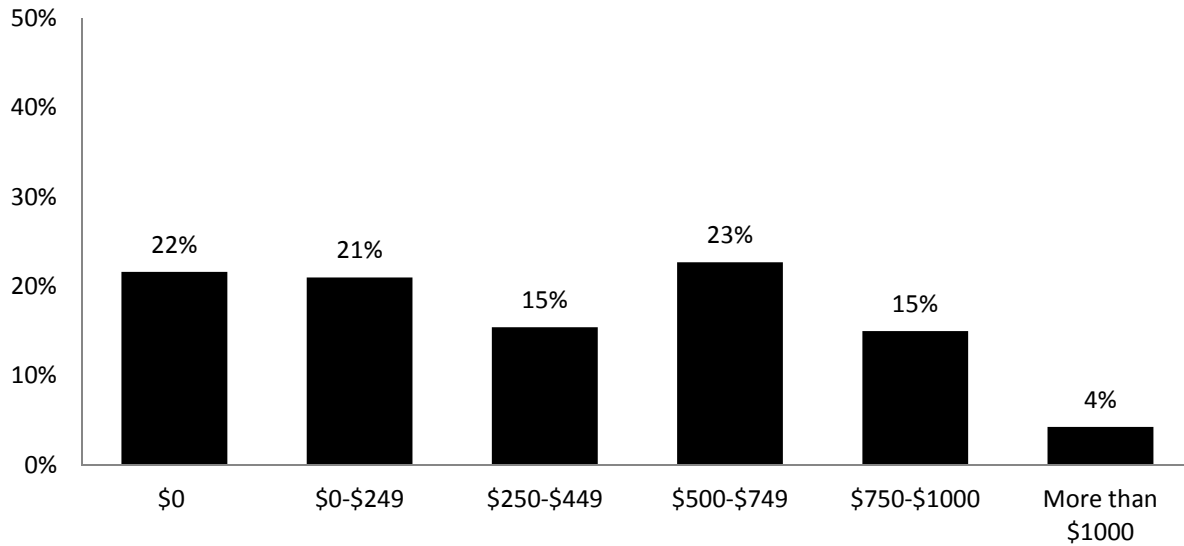
- Included in the figure are respondents who indicated that they had trouble getting housing in the past six months. Out of these 98 respondents, 94 (96%) indicated barriers to obtaining housing.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 94 respondents who responded to this question, 58 (62%) reported two or more barriers to obtaining housing.

Figure D9. Nights Spent Homeless or Without a Place to Sleep (n=435)



- All respondents were asked to report how many nights they did not have a place of their own in which to sleep; some did not respond.

Figure D10. Monthly Rent/Mortgage Contributions (n=467)



- All respondents were asked to report how much they or household members contribute monthly for rent or mortgage; some did not respond.
- For the 467 respondents who provided a response, the average contribution to their monthly rent or mortgage was \$410.14 (range = \$0 to \$2500).
- In addition to being asked about rent/mortgage contribution, respondents were also asked to report whether their reported monthly rent or mortgage pays for utilities. Out of the 334 respondents who provided a response, 146 (44%) indicated that the amount they pay in rent/mortgage does not include utilities, 46 (14%) indicated that the amount includes water/garbage, 34 (11%) indicated that the amount includes electric/gas, and 108 (32%) indicated that the amount includes both water/garbage and electric/gas.

Figure D11. Receiving Monthly Housing Subsidy (n=506)

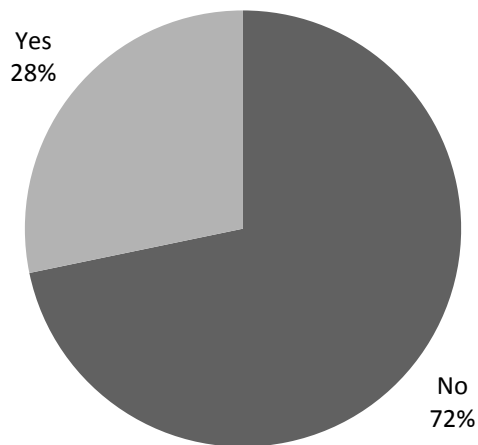
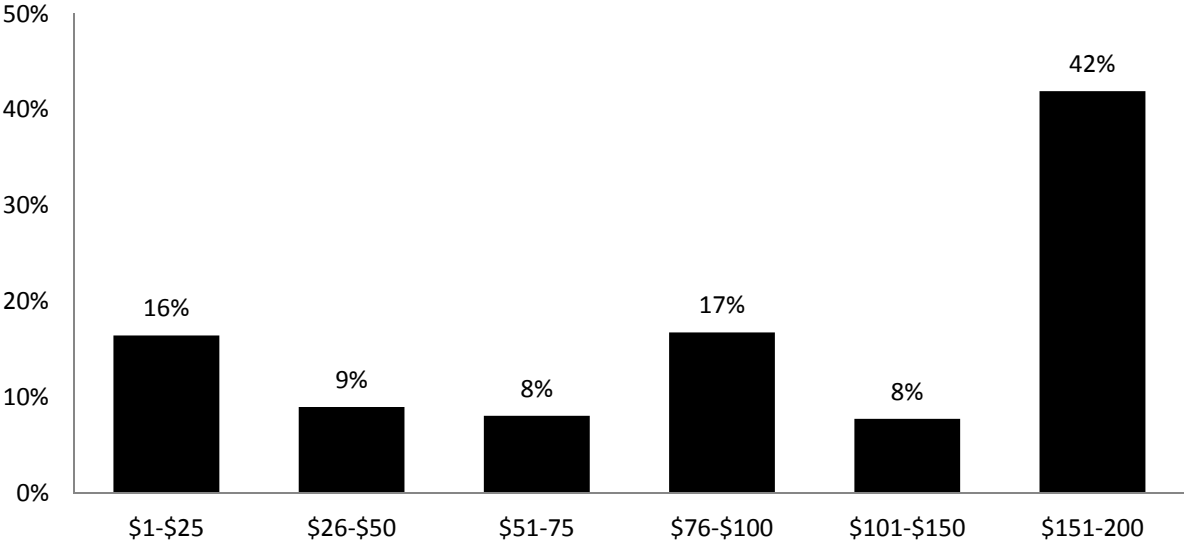


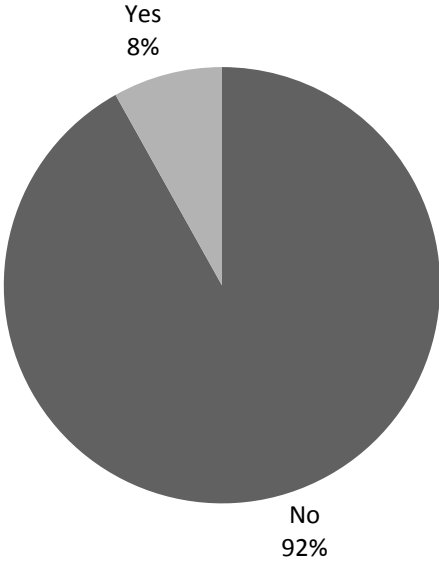
Figure D12. Increase per Month in Rent/Mortgage That Would Cause Respondents to Move (n=322)



- Included in the figure are respondents who indicated that they have monthly rent or mortgage payments. Out of these 366 respondents, 322 (88%) indicated how much of an increase in rent or mortgage would prompt them to move.

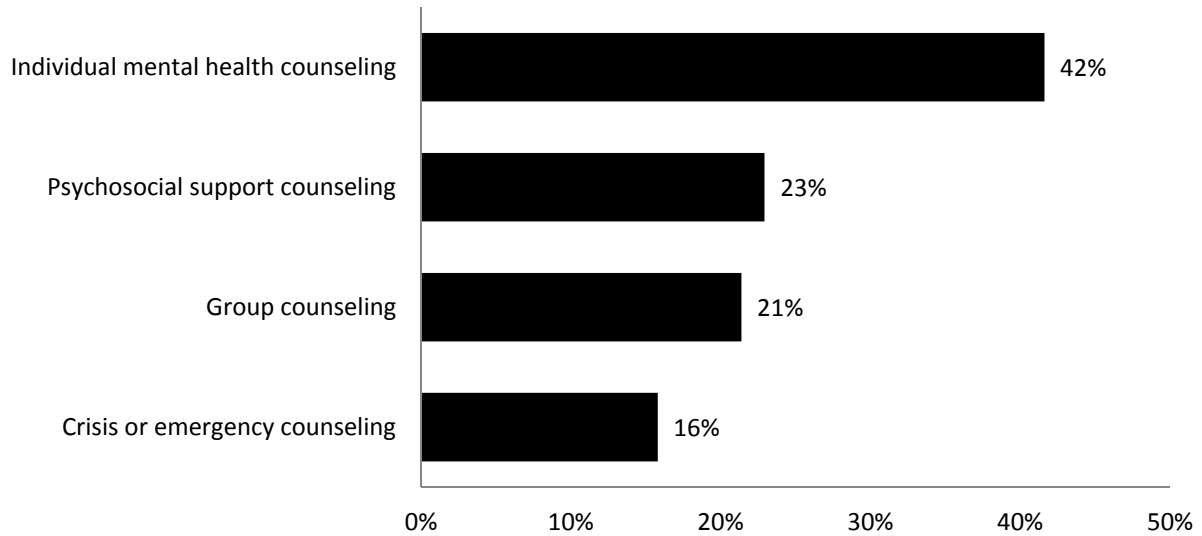
E. INCARCERATION

Figure E1. Incarcerated in the Past 12 Months (n=505)



F. MENTAL HEALTH

Figure F1. Use of Mental Health Services (n=519)



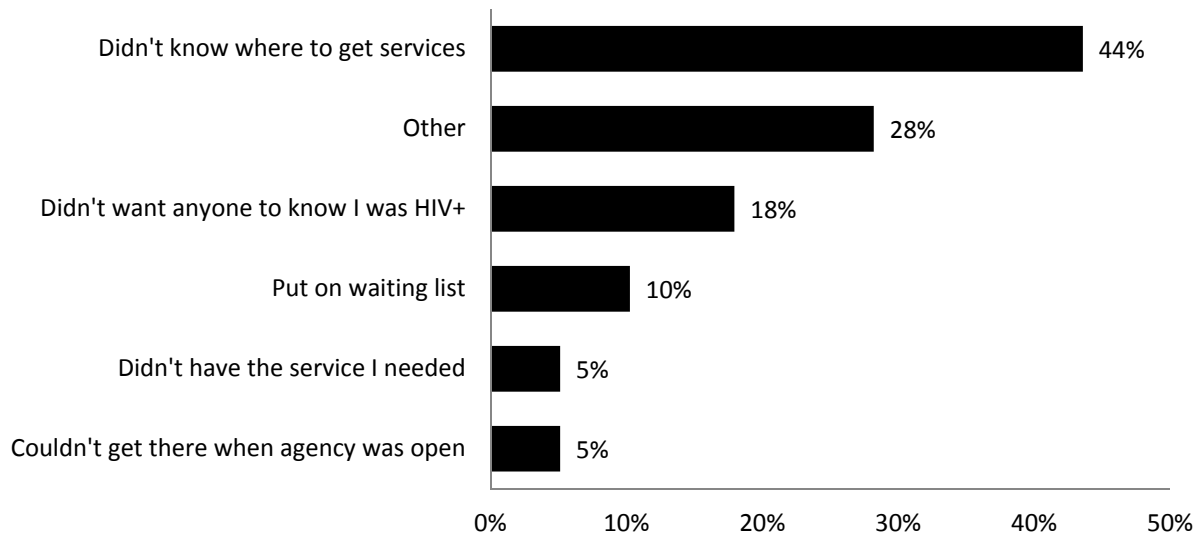
- Respondents were given several lists of services. For each service, they were asked to whether they a) needed the service, b) knew about the service, c) asked for the service, d) received the service, and e) if they received it, did it meet their needs. Respondents were asked to respond (by way of filling in a bubble) only if their answer was “yes.” Leaving a bubble blank implied that the respondent was responding “no”; therefore, there are no missing responses to these items.
- This chart presents the percentage of respondents who indicated they received each mental health service. Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Table F1. Need of Mental Health Services by Use

Persons Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Individual mental health counseling	216	81%	85%	80%	88%
Group counseling	111	79%	88%	77%	88%
Crisis or emergency counseling	82	68%	77%	63%	87%
Psychosocial support counseling	119	76%	82%	71%	85%
Persons not Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Individual mental health counseling	303	16%	76%	4%	--
Group counseling	408	9%	76%	1%	--
Crisis or emergency counseling	437	12%	70%	2%	--
Psychosocial support counseling	400	12%	73%	1%	--

- This table presents the needs of respondents who responded about their use of mental health services.
- The first half of the table, labeled “Persons Receiving”, considers how many respondents who received a particular service said that a) they needed it, b) they knew about it, c) they asked for it, and d) the service met their needs. “n” refers to the number of persons who said they received the service.
- The second half of the table, labeled “Persons not Receiving”, considers how many respondents who did not receive a particular service said they a) needed it, b) knew about it, and c) asked for it. “n” refers to the number of persons who did not indicate they received the service.
- Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Figure F2. Barriers to Receiving Mental Health Services and other Counseling (n=39)



- Included in the figure are respondents who indicated that they did not receive the mental health services they needed. Out of these 86 respondents, 39 (45%) indicated reasons for not receiving the services they needed.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 39 respondents who responded to this question, 4 (10%) reported two or more barriers to receiving the services they needed.
- Respondents were able to identify reasons other than those given for not receiving mental health services. Out of the 11 respondents who chose "other," 8 respondents provided written responses. No responses were written in by more than one respondent.
- No respondents reported "Services were not in my language" or "Didn't qualify" as barriers to receiving mental health services and other counseling.

Figure F3. Respondents Reporting Feeling These Emotions Over the Last Two Weeks (n=478)

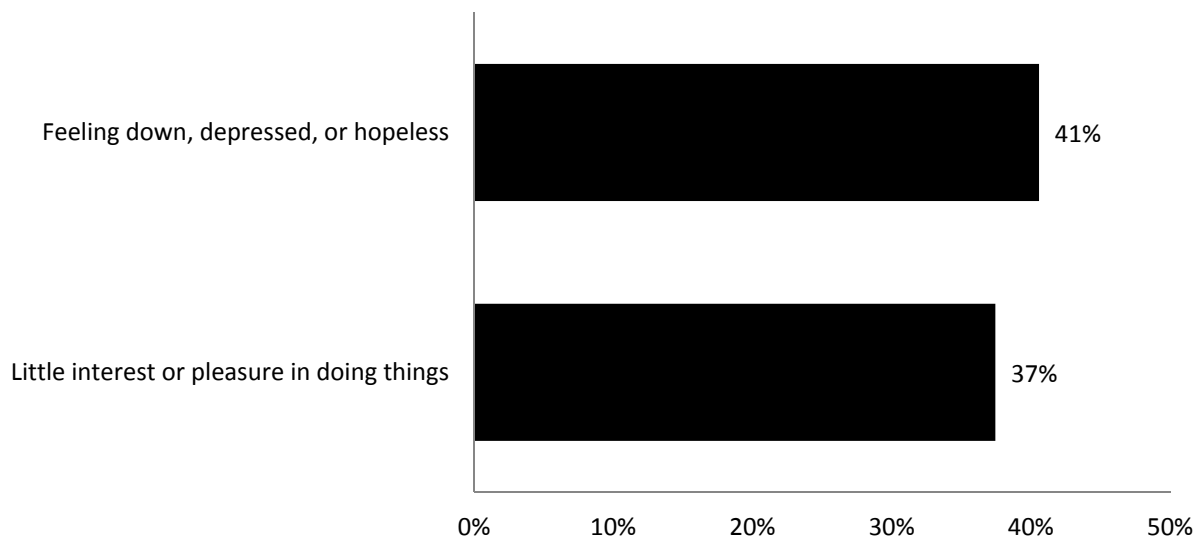


Figure F4. Received Mental Health Services or Counseling in the Past Six Months (n=508)

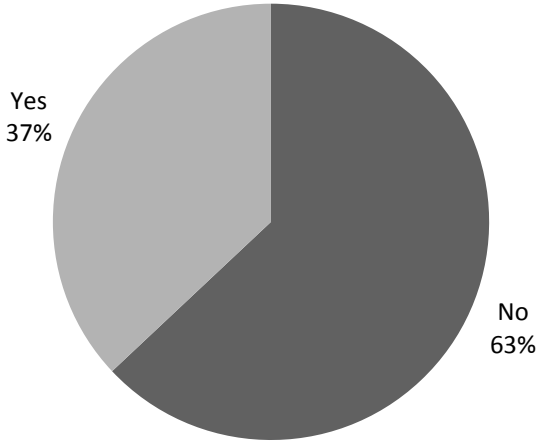


Figure F5. Hospitalized for Mental Health Reasons in the Past Six Months (n=509)

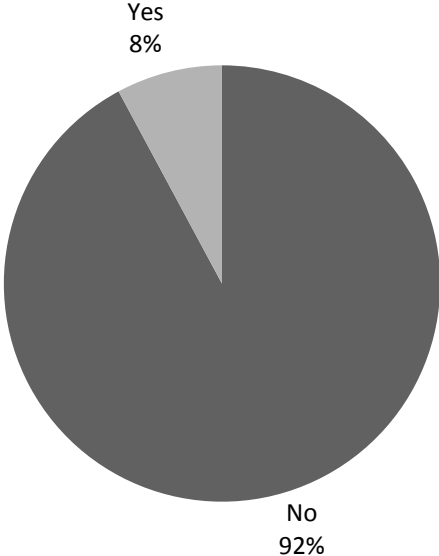
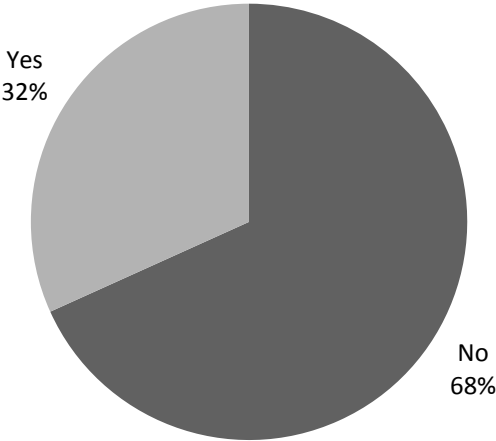
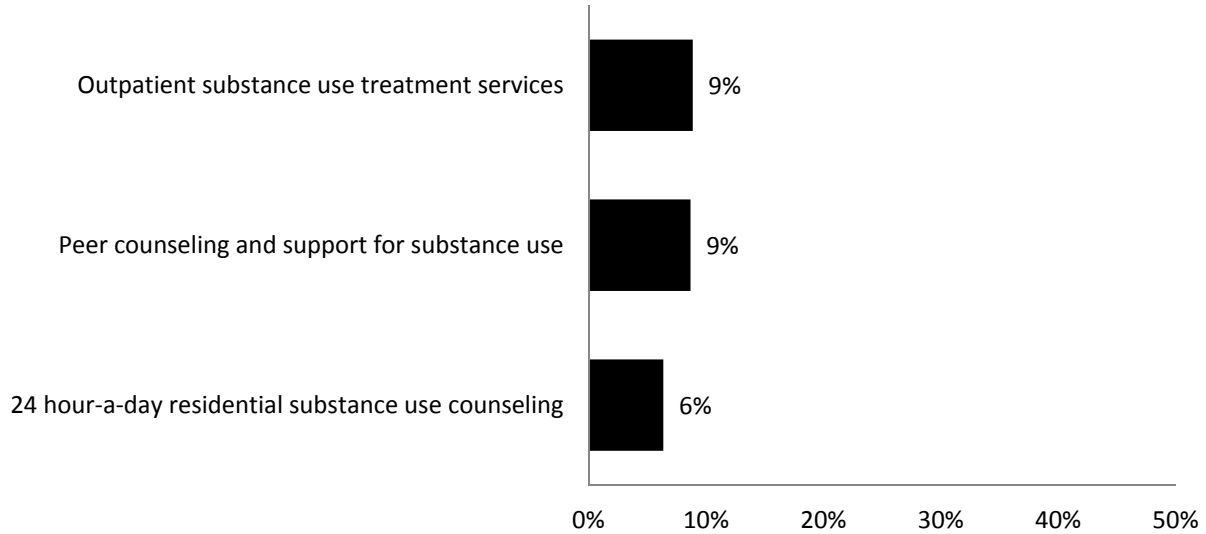


Figure F6. Prescribed Medicine for Mental Health Reasons in the Past Six Months (n=507)



G. SUBSTANCE ABUSE

Figure G1. Use of Substance Abuse Counseling Services (n=519)



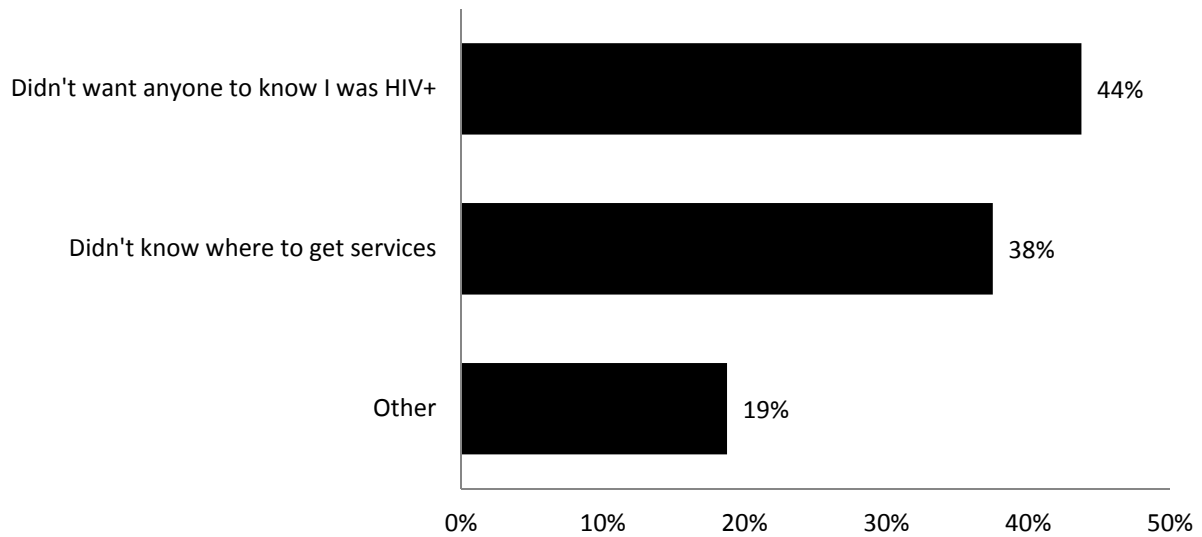
- Respondents were given several lists of services. For each service, they were asked to whether they a) needed the service, b) knew about the service, c) asked for the service, d) received the service, and e) if they received it, did it meet their needs. Respondents were asked to respond (by way of filling in a bubble) only if their answer was “yes.” Leaving a bubble blank implied that the respondent was responding “no”; therefore, there are no missing responses to these items.
- This chart presents the percentage of respondents who indicated they received each Substance Abuse Counseling Service. Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Table G1. Need of Substance Abuse Counseling Services by Use

Persons Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Outpatient substance abuse treatment	46	74%	87%	74%	80%
24 hour-a-day residential substance abuse counseling	33	76%	85%	73%	88%
Peer counseling and support	45	76%	84%	73%	82%
Persons not Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Outpatient substance abuse treatment	473	7%	75%	1%	--
24 hour-a-day residential substance abuse counseling	486	5%	70%	1%	--
Peer counseling and support	474	5%	69%	1%	--

- This table presents the needs of respondents who responded about their use of substance abuse counseling services.
- The first half of the table, labeled “Persons Receiving”, considers how many respondents who received a particular service said that a) they needed it, b) they knew about it, c) they asked for it, and d) the service met their needs. “n” refers to the number of persons who said they received the service.
- The second half of the table, labeled “Persons not Receiving”, considers how many respondents who did not receive a particular service said they a) needed it, b) knew about it, and c) asked for it. “n” refers to the number of persons who did not indicate they received the service.
- Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Figure G2. Barriers to Receiving Substance Abuse Counseling Services (n=16)



- Included in the figure are respondents who indicated that they did not receive the substance abuse counseling services they needed. Out of these 37 respondents, 16 (43%) indicated reasons for not receiving the services they needed.
- Since respondents were permitted to select more than one category or not answer the question at all, the sum of all categories may not meet or may exceed 100%. Out of the 16 respondents who responded to this question, none reported two or more barriers to receiving the services they needed.
- No respondents reported the following reasons as barriers to receiving substance abuse counseling services: "Services were not in my language," "Didn't have the service I needed," "Put on waiting list," "Didn't qualify," and "Couldn't get there when agency was open."

Figure G3. In Treatment for Substance Use in the Past Six Months (n=504)

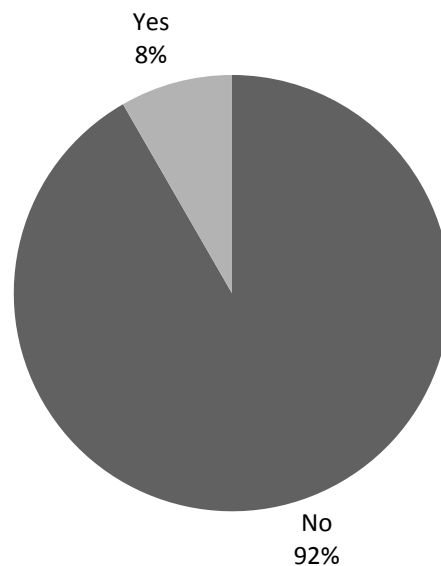
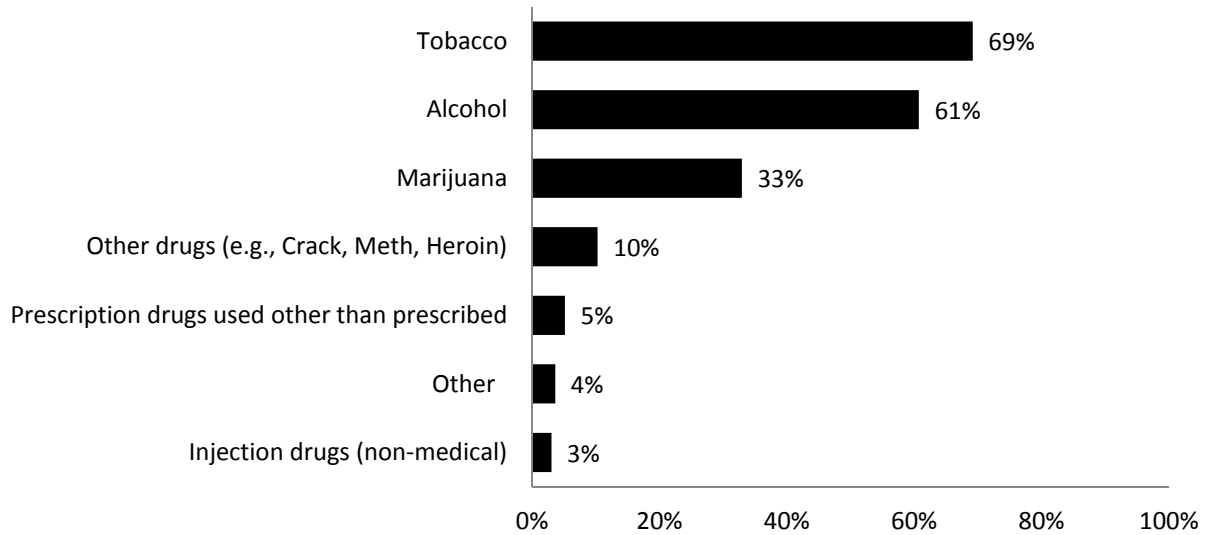
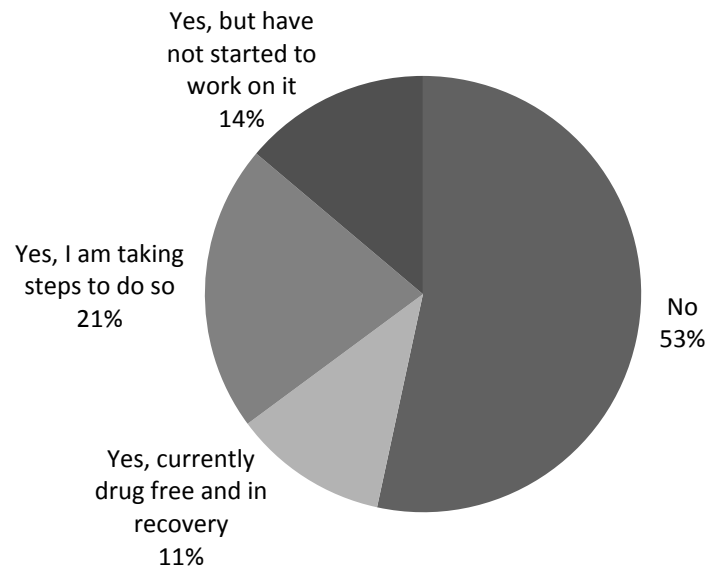


Figure G4. Type of Substances Used During the Past Six Months (n=331)



- All respondents were asked to indicate the types of substances, if any, used in the past six months. Included in the figure, however, are only the 331 respondents who reported using one or more types of substances.
- Some respondents did not provide a response, and some selected more than one source. Therefore, the sum of all categories may not meet or may exceed 100%. Out of the 331 respondents who responded to this question, 178 (54%) reported using two or more types of substances.

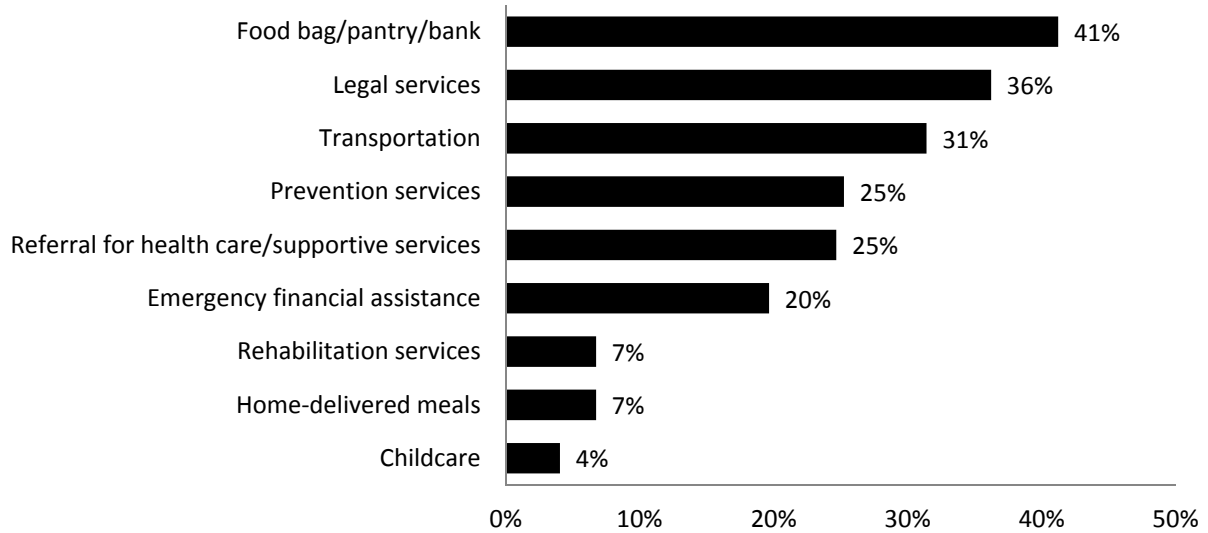
Figure G5. If Using Substances, Desire to Stop (n=296)



- Included in the figure are respondents who indicated that they have used any type of substance in the past six months. Out of these 331 respondents, 296 (89%) provided a response.
- Rounding accounts for slight discrepancies in calculations.

H. SUPPORT SERVICES

Figure H1. Use of Support Services (n=519)



- Respondents were given several lists of services. For each service, they were asked to whether they a) needed the service, b) knew about the service, c) asked for the service, d) received the service, and e) if they received it, did it meet their needs. Respondents were asked to respond (by way of filling in a bubble) only if their answer was “yes.” Leaving a bubble blank implied that the respondent was responding “no”; therefore, there are no missing responses to these items.
- This chart presents the percentage of respondents who indicated they received each support service. Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

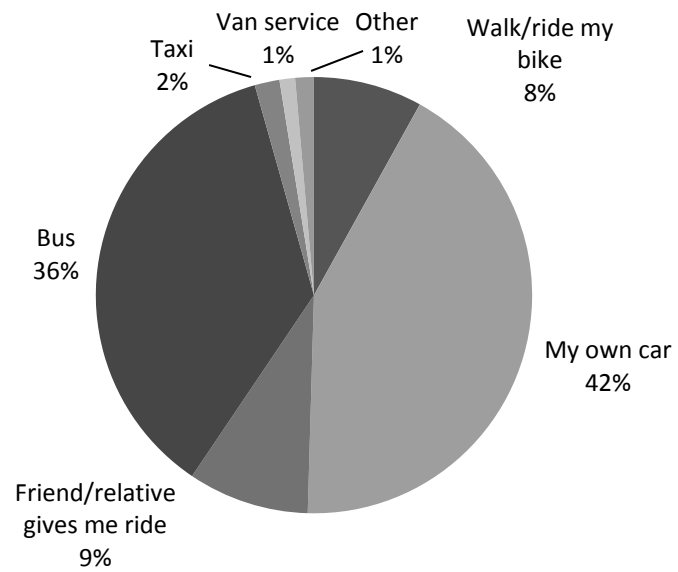
Table H1. Need of Support Services by Use

Persons Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Referral for health care/supportive services	128	80%	77%	75%	90%
Food bag/pantry/bank	214	88%	91%	86%	96%
Home-delivered meals	35	71%	77%	69%	94%
Legal services	188	90%	90%	86%	92%
Prevention services	131	72%	83%	68%	87%
Childcare	21	57%	67%	57%	86%
Emergency financial assistance	102	79%	81%	78%	89%
Transportation	163	88%	94%	89%	93%
Rehabilitation services	35	66%	69%	66%	80%
Persons not Receiving:	n	Needed it	Knew about it	Asked for it	Met needs
Referral for health care/supportive services	391	17%	62%	7%	--
Food bag/pantry/bank	305	24%	70%	9%	--
Home-delivered meals	484	11%	61%	3%	--
Legal services	331	15%	68%	4%	--
Prevention services	388	9%	70%	1%	--
Childcare	498	5%	51%	1%	--
Emergency financial assistance	417	21%	58%	6%	--
Transportation	356	16%	68%	4%	--
Rehabilitation services	484	10%	56%	3%	--

- This table presents the needs of respondents who responded about their use of support services.
- The first half of the table, labeled “Persons Receiving”, considers how many respondents who received a particular service said that a) they needed it, b) they knew about it, c) they asked for it, and d) the service met their needs. “n” refers to the number of persons who said they received the service.
- The second half of the table, labeled “Persons not Receiving”, considers how many respondents who did not receive a particular service said they a) needed it, b) knew about it, and c) asked for it. “n” refers to the number of persons who did not indicate that they needed the service.
- Respondents are considered to have received a service if they responded “yes,” they received it, and/or “yes,” they received it and it met their needs.

Transportation

Figure H2. Usual Means of Transportation to HIV/AIDS Services (n=434)



- Rounding accounts for slight discrepancies in calculations.

I. RANKED NEEDS AND GAPS

Table I1. Services Ranked by Needs

Ranking	Service	Total responses (n)	Number who needed it	% who needed it
1	Outpatient medical care	519	412	79%
2	Case management services	519	377	73%
3	Dental care	519	356	69%
4	Medication programs	519	269	52%
5	Food bag/pantry/bank	519	262	50%
6	Specialty care	519	258	50%
7	Individual mental health counseling	519	223	43%
8	Legal services	519	218	42%
9	Help finding affordable and safe housing	519	213	41%
10	Medication co-pay assistance	519	211	41%
11	Transportation	519	202	39%
12	Treatment/adherence counseling	519	199	38%
13	Nutritional education/counseling	519	197	38%
14	Permanent, independent housing	519	178	34%
15	Emergency housing services	519	170	33%
15	Emergency financial assistance	519	170	33%
16	Referral for health care/supportive services	519	169	33%
17	Health insurance assistance	519	161	31%
18	Psychosocial support counseling	519	140	27%
19	Prevention services	519	127	24%
20	Group counseling	519	126	24%
21	Crisis or emergency counseling	519	107	21%
22	Temporary, short-term housing	519	98	19%
23	Facility-based housing	519	87	17%
24	Home-delivered meals	519	80	15%
25	Home health care	519	72	14%
26	Rehabilitation services	519	70	13%
27	Outpatient substance use treatment services	519	66	13%
28	Peer counseling and support for substance use	519	60	12%
29	24 hour-a-day residential substance use counseling	519	49	9%
30	Childcare	519	39	8%

- This table presents services ranked by need.

Table I2. Services Ranked by Gaps

Ranking	Service	Total responses (n)	Number who needed it, but didn't receive it	% who needed it, but didn't receive it
1	Dental care	356	128	36%
2	Help finding affordable and safe housing	213	124	58%
3	Permanent, independent housing	178	120	67%
4	Emergency housing services	170	98	58%
5	Emergency financial assistance	170	89	52%
6	Specialty care	258	76	29%
7	Food bag/pantry/bank	262	74	28%
8	Referral for health care/supportive services	169	66	39%
9	Health insurance assistance	161	63	39%
10	Transportation	202	58	29%
11	Temporary, short-term housing	98	57	58%
11	Medication co-pay assistance	211	57	27%
12	Home-delivered meals	80	55	69%
13	Nutritional education/counseling	197	54	27%
14	Crisis or emergency counseling	107	51	48%
15	Psychosocial support counseling	140	49	35%
15	Legal services	218	49	22%
16	Individual mental health counseling	223	48	22%
16	Facility-based housing	87	48	55%
17	Rehabilitation services	70	47	67%
18	Case management services	377	45	12%
19	Home health care	72	40	56%
20	Group counseling	126	38	30%
21	Treatment/adherence counseling	199	35	18%
21	Medication programs	269	35	13%
22	Prevention services	127	33	26%
23	Outpatient substance use treatment services	66	32	48%
24	Childcare	39	27	69%
25	Peer counseling and support for substance use	60	26	43%
26	24 hour-a-day residential substance use counseling	49	24	49%
27	Outpatient medical care	412	20	5%

- This table presents services ranked by gaps experienced. Included in the figure are only respondents who said that they needed the service.
- The “total responses” or “n” represents the number of respondents who said they needed the service *and* responded as to whether they received the service.
- Because there is variation in “n”, the percentages do not accurately reflect how gaps in services compare (i.e., the percentages do not capture which services have the largest gaps). Therefore, gaps are ranked by the frequency of gaps, or the number of respondents reporting they needed a service but did not receive it.

Appendix A – Methods

To collect data for the *2013 Needs Assessment*, a convenience sample survey on the current care service needs of PLWH was conducted with consumers of HIV/AIDS services in NO EMA. The survey was conducted at six agencies that provide HIV/AIDS-related medical care and services using a self-administered questionnaire available in both English and Spanish. Consumers were eligible to take the survey over a 4 1/2 week period, from April 1 to April 30, 2013. Survey administration was managed by the NORAPC. As incentives for their participation, consumers who participated in the survey were entered into a raffle to win one of three Kindle Fire HD tablets. Peer coordinators were used to promote the *2013 Needs Assessment* at their local agencies and in the community, assist consumers in completing the questionnaire, and distribute and document raffle tickets. This section describes the instrument, sample, and procedures used in this needs assessment.

Instrument

The *2013 Needs Assessment Survey* is a revised and adapted version of the 2011 questionnaire. The OPH SHP made revisions to the instrument based on feedback received from the *Ryan White Part A HIV/AIDS* service organizations, NORAPC, the *City of New Orleans Office of Health Policy and AIDS Funding*, the *City of Baton Rouge Division of Human Development and Services*, *Collaborative Solutions, Inc.*, and consumers throughout Louisiana.

The questionnaire comprises the following six sections: General Information; Employment and Income; Access & Barriers to HIV Care; Mental Health & Substance Use Services; Overall Summary (which includes sub-sections on Medical Care, Case Management, Mental Health Services & Other Counseling, Substance Use Counseling, Housing, and Supportive Services); and Housing. The instrument has a total of 41 primary questions, 12 sub-questions to account for skip patterns and questions not applicable to certain individuals, and six multiple category questions with 31 total categories. Thus, the instrument contains 84 total questions within seven pages. Due to the skip patterns built into the questionnaire, consumers are not expected to answer all 84 questions. Questions are mostly closed-ended, including multiple-selection, dichotomous, and select-all-that-apply response options. Some questions include an “other” category so that consumers can write in a unique response if the available categorical response options are not comprehensive enough. From the field-testing of the instrument, the questionnaire is expected to take between 30 and 45 minutes to complete.

Sample

The Louisiana Public Health Regions and *Ryan White* funding structures were used to organize administration of the *2013 Needs Assessment*. OPH specified a convenience sampling method in the initial Request for Proposal. In NO EMA, NORAPC determined that the desired sample size would be 500 people, stratified by agency. NO EMA includes all parishes in Region I (Orleans, St. Bernard, Plaquemines, and Jefferson), and several additional parishes from Region III (St. Charles and St. John the Baptist) and Region IX (St. Tammany). These parishes are highlighted in Figure 1 below.

Figure 1. Map of Louisiana with New Orleans Metropolitan Statistical Area in Gray



The survey used convenience sampling, which means that the sample is not considered representative of all PLWH in the NO EMA, but rather a subset of that population that shares the characteristics – observed and unobserved – with those who were asked and responded to the questionnaire. Because the survey was additionally stratified by agency, the resulting sample will be weighted according to the proportions of the sub-samples. Any PLWH who walked into any one of the participating agencies and was at least 13 years old during the administration period was eligible to complete the *2013 Needs Assessment Survey*.^{1,2} NORAPC staff were in regular communication with each local agency during survey administration to ensure that the sampling size target was being met.

¹ The age for participation was determined by OPH SHP based on the minimum age to consent for HIV treatment.

² At two agencies, the Family Advocacy, Care & Education Services Program of Children's Hospital (FACES) and the Medical Center of Louisiana at New Orleans, only people living with HIV who were 18 years or older were eligible to participate in the survey due to IRB constraints.

Partners

The NO EMA *2013 Needs Assessment* was conducted with the cooperation of six agencies across NO EMA. Partner agencies were responsible for distributing questionnaires and raffle tickets to consumers and tracking the distribution of raffle tickets. A partner list is provided in Appendix B.

Between one and four peer coordinators were assigned to work in each partner agency; their role was to manage administration of questionnaires and distribution of raffle tickets, as well as serve as the point of contact during data collection for NORAPC. Peer coordinators were consumers who either had previously served as peer coordinators during the *2008* or *2011 Needs Assessment*, or were chosen by NORAPC to assist with data collection. The peer coordinators' responsibilities included promoting the *2013 Needs Assessment* at their local agency and in the community, helping consumers complete the survey, collecting all surveys, and distributing and documenting raffle tickets.

Training

All individuals who were involved with the administration of the NO EMA *2013 Needs Assessment* attended training conducted by NORAPC. The training covered survey administration, an overview of the questionnaire, practice completing the questionnaire to become familiar with the instrument, management of incentives, logistics and planning, and confidentiality agreements.

Administration

All of the materials necessary to begin collecting data, including questionnaires and raffle tickets, were provided by NORAPC to the partner agencies. Data were collected in NO EMA from April 1 to April 30, 2013. Each agency had a target for the number of questionnaires it aimed to administer to consumers. Agencies were provided with the specific number of questionnaires needed to reach their target. However, some agencies made several copies of the questionnaire to administer to additional consumers requesting to take part in the *2013 Needs Assessment*, and NORAPC decided to include these extra questionnaires in the sample.

During the data collection period, each consumer who visited a participating agency was offered the chance to take the *2013 Needs Assessment Survey*. Peer coordinators were involved in recruiting consumers for the survey. Participation was completely voluntary, and consumers had to verbally consent to participate in the survey. Each consumer who agreed to participate was given survey materials, including the paper version of the questionnaire, instructions, a clipboard, and a pen. The instruction sheet explained the purpose of the *2013 Needs Assessment*, how long it would take to complete the questionnaire, that participation was completely voluntary, details about the raffle, and a reminder that consumers could only complete one questionnaire.

The questionnaire was completed by the consumer in the waiting room at the agency. When requested, consumers were given a private space where they could complete the questionnaire. Consumers were assured that the survey was completely confidential and anonymous, that their responses would not be used to identify them, and that the information collected would be used only for planning purposes. Consumers were also instructed not to write any identifying information on the questionnaire itself. Peer coordinators were available to assist consumers as needed.

Once the consumer completed his/her questionnaire, the peer coordinators reviewed the instrument for any errors. Then, the consumer either (1) folded up the finished questionnaire and placed it in a locked survey drop box, or (2) sealed the questionnaire in an envelope and gave it to the site representative at the agency who was the primary contact for the *2013 Needs Assessment*. The consumer then received a raffle

ticket for entry into a drawing for one of three Kindle Fire HD tablets as a gesture of appreciation for his/her time and participation. Completed questionnaires were kept in a secure place and delivered to NORAPC by the peer coordinators on a regular basis during the data collection period. In June 2013, PRG picked up all completed questionnaires from NORAPC.

Data Entry and Cleaning

Data entry began as soon as the questionnaires were received by PRG. Questionnaires were counted, marked with a unique ID number, and grouped into stacks of 50. Each questionnaire in a stack was entered into an online *Remark Web Survey* data form that was created by PRG. Once a stack of 50 questionnaires was entered, 10% of the questionnaires from the stack were randomly chosen, and responses on the paper instruments were compared with the corresponding data in the data set. If any errors were found in the first 10% data check, a subsequent 10% data check was completed. This process continued until no errors were found in a 10% data check, or all 50 questionnaires in a stack were checked. This was done to ensure data entry accuracy. Once all questionnaires were entered and cleaned, they were converted to Stata 12.1.

Data Preparation

Responses to all questions were tabulated and corresponding figures and tables were created to depict distribution of responses. The total number of people who responded to each question (“*n*”) was reported for each figure. However, the reported “*n*” varies throughout the report. Some respondents chose not to answer certain questions. Furthermore, respondents were excluded from analyses if (1) they did not provide an answer to a particular question, (2) they provided multiple responses to a particular question in which only one response was permitted, or (3) they did not belong to the subpopulation of respondents to which the question pertained.

As previously mentioned, some questions allowed respondents to provide “other” responses if they felt that their situation was not represented by the given answers. PRG reviewed responses to all questions with an “other” category. For each particular question, if over 20% of respondents in NO EMA selected the “other” category, we report any response written in by more than one respondent below the appropriate figure. The responses are presented from most common to least common. It should be noted that not all persons who responded “other” provided written-in responses.

For all questions, if the response percentage to a category was less than one percent, the category was still retained in the calculation, but it was either omitted from the figure or included in the “other” category percentage. In all of these cases, a note was included below the appropriate figure describing the distribution. Any category with zero responses was omitted from figures and was noted below the figure.

To protect respondent confidentiality and privacy, it is PRG policy not to report statistics on measures in which there are fewer than five observations. This is especially important where the data collected are of a sensitive and personal nature and where the respondent’s identity might reasonably be revealed with the data available.

For this report, two separate tables were generated, which ranked services needed and services in which respondents reported a gap (needed the service but did not receive it). For Table I1, ranking was determined by the total number of respondents who provided an affirmative response to the question “Needed this service?” For Table I2, ranking was determined by the total number of respondents who provided an affirmative response to the question “Needed this service?” combined with negative responses to the question “Received this service?” and the statement “Service received and met my

needs.” In each table, the service with the highest number of respondents is ranked first, and the service with the lowest number of respondents is ranked last.

Appendix B – List of Partners

New Orleans Eligible Metropolitan Area:

Family Advocacy, Care & Education Services Program of Children's Hospital (FACES)

Louisiana State University Health Sciences Center, HIV Outpatient Clinic

NO/AIDS Task Force

Priority Health Care

Southeast Louisiana Area Health Education Center

Tulane T-Cell Clinic

Appendix C – Survey Instrument

2013 Needs Assessment Survey

FOR PERSONS LIVING WITH HIV/AIDS

Please STOP if you have already taken this survey. Each individual is only allowed to take this survey ONE TIME.

What is this survey for?

The survey asks people living with HIV/AIDS (PLWHA) in Louisiana what HIV/AIDS services they need and what HIV/AIDS services they are getting. The information that is gathered from these surveys helps determine what services will be offered to PLWHA for the next 2 years. Data is being collected from April 1 – April 30.

Why should you complete this survey?

Completing this survey gives YOU a voice and helps us understand your needs relating to HIV/AIDS services. We won't know the services you need most unless YOU tell us. Your input *does* matter. Plus, you will be entered in a raffle to win one of three Kindle Fire HD tablets just for completing the survey!

How long will this survey take?

This survey takes 30-45 minutes to complete. Please take as long as you need to answer each question. If there is a question you do not understand, please ask for help from the survey coordinator.

Do I have to complete this survey in order to receive HIV/AIDS services?

No. Please understand the completion of this survey is **strictly voluntary**. If you do not want to complete the survey, it will not affect the services you receive. You may stop the survey at any time or skip any question that you do not want to answer.

Will this information be used to identify me as an individual?

No. All information collected through this survey is completely confidential and anonymous. **Please do not put your name or any identifying information on this survey.** The information is collected for planning purposes only and the individual's information will **NOT** be shared with anyone.

How will I know if I won the raffle?

Raffle drawing will take place at the beginning of May once all surveys have been completed. Winners will then be contacted to receive their new Kindle Fire HD tablet!

If you need help taking this survey, please ask the peer coordinator or agency staff for help. If you have any further questions regarding this survey, please contact Erika Sugimori at the New Orleans Regional AIDS Planning Council (NORAPC) at 504-821-7334.

This Survey Serves You!!!

INTRODUCTION

Completing this survey gives you a voice and helps us understand your needs as it relates to HIV/AIDS services available to you.

There are no right or wrong answers. Please take as much time as you need to answer each question based on your experiences. If you have any questions or don't understand something, please ask the peer assistant to explain the question to you.

Your responses are anonymous. Your answers will never be linked to you. Thank you in advance for completing this survey.

SECTION A. GENERAL INFORMATION

1. What is your HIV/AIDS status?

- HIV positive with no symptoms (asymptomatic)
- HIV positive with symptoms
- Diagnosed with AIDS
- Don't know

2. What year did you find out you were HIV infected?

(Indicate the year diagnosed or number of years ago)

_____ OR _____ years ago

3. Where were you told you were HIV+?

- HIV/AIDS community-based organization
- Hospital/ER
- Local health center or clinic
- Private doctor's office
- Organizations providing other services (family planning, substance use treatment, etc.)
- Other (specify:_____)

4. What is your zip code? _____

5. I am _____

- Male
- Female
- Transgender-Male to Female
- Transgender-Female to Male

6. How would you describe your race?

- African-American/Black
- Caucasian/White
- Asian/Pacific Islander
- Native-American
- Multi-racial
- Other (specify:_____)

7. Do you consider yourself to be Latino/a/Hispanic?

- Yes No

8. What language do you feel most comfortable speaking?

- English
- Spanish
- Other (specify:_____)

9. How old are you? _____

10. What is the highest level of education you completed?

- 8th grade or less
- Some college, no degree
- Some high school
- Associate degree
- High School / GED
- Bachelor's degree
- Vocational Training
- Master's degree or more

SECTION B. EMPLOYMENT & INCOME

11. What best describes your work situation in the last 6 months? (SELECT ONLY ONE)

- Full-time
- Part-time
- Self-employed (you have your own business)
- Working off and on
- Not working

12. If you are *not* working, why not? (MARK ALL THAT APPLY)

- Student
- Looking for a job
- Retired
- For health reasons; and I'm on disability
- For health reasons; and I'm not on disability
- Criminal background
- Other (specify:_____)

13. What was your total household income last month?

(Include all the money you received, plus the money anyone else who lives with you received. Include money from government assistance, except food stamps.)

\$ _____

- No income

14. INCLUDING YOU, how many people in your household fall into each of the following categories?
 (NOTE: Write the number of household members on each line that fall into the category listed.)

- Adults (18 yrs or older) that are HIV+
- Adults (18 yrs or older) that are HIV-
- Children that are HIV+
- Children that are HIV-

15. Did you directly receive any of the following in the last 6 months? Answer for yourself only and not the household. (MARK ALL THAT APPLY)

- Wages/stipend/salary from a job
- SSI (Supplemental Security Income)
- SSDI (Social Security Disability Insurance)
- AFDC/TANF (Aid to Families with Dependent Children/Temporary Assistance to Needy Families)
- Child Support/Alimony
- Unemployment payments/benefits
- Food stamps
- Other (specify: _____)
- None of the above

16. What kind of health insurance (including Medicaid or Medicare) do you have that covers your HIV/AIDS-related medical care/medications? This could be your insurance or someone else's if you are on their plan.
 (MARK ALL THAT APPLY)

- No insurance
- Insurance through work
- COBRA (continuation of insurance paid through your last employer)
- Private insurance, not through work
- Medicare
- Medicaid
- State High Risk Insurance Pool
- Pre-Existing Condition Insurance Plan (PCIP)
- VA (Veteran's Administration)
- Other (specify: _____)

17. If you selected *no insurance* above, what is preventing you from getting health insurance?
 (MARK ALL THAT APPLY)

- I can't afford it
- I don't know where to get it
- I was denied because of a previous medical condition
- I don't have proper U.S. residency documents
- I don't qualify
- It is not a priority for me at this time
- Other (specify: _____)

SECTION C. ACCESS & BARRIERS TO HIV CARE

18. In general, how would you describe your overall health today?

- Poor
- Very Good
- Fair
- Excellent
- Good

19. Did you seek out or receive HIV/AIDS-related medical care during the last 6 months?

- Yes
- No (Skip to Q21)

20. If you answered YES above, select the following that applies:

- I received enough medical care (Skip to Q22)
- I needed MORE medical care than I received (Skip to Q22)
- I did not receive medical care

21. If you did not seek out or receive HIV/AIDS-related medical care in the last 6 months, why not?
 (MARK ALL THAT APPLY)

- I didn't know where to go
- I couldn't get an appointment
- I couldn't get transportation
- I couldn't get child care
- I couldn't afford it
- I had other things on my mind/other priorities
- I didn't want anyone to know I was HIV+
- I didn't feel sick
- Other (specify: _____)

22. Where do you REGULARLY receive your HIV/AIDS-related medical care?

(SELECT ONLY ONE)

- N/A: I don't receive HIV/AIDS-related medical care
- HIV clinic in a hospital/medical center
- Emergency Room (ER)
- Community clinic serving only HIV+ clients
- Private physician's office/clinic
- Other community clinic that is not HIV-specific
- VA Hospital/clinic
- Other (specify:_____)

23. Are you currently taking HIV medications prescribed to you by a doctor?

- Yes No (Skip to Q25)

24a. If YES, do you take them as the doctor said you should?

- Always Most of the time
 Some of the time Hardly ever

24b. Of all your HIV medications, how many doses of medication have you missed in the last three days?

- None 1 2
 3 4 More than 4

25. If you are NOT currently taking HIV medications prescribed to you, why not? (MARK ALL THAT APPLY)

- N/A: I'm not prescribed any HIV medications
- I don't know where to get them
- I can't afford them
- They made me feel really bad
- I'm on a 'Drug Holiday' (break from taking HIV meds) directed by my doctor
- I'm on a 'Drug Holiday' (break from taking HIV meds) decided by myself
- I feel healthy
- I'm worried someone will find out I have HIV
- I have trouble remembering to take my medications
- Other (specify:_____)

SECTION D. MENTAL HEALTH & SUBSTANCE USE SERVICES

26. Over the last 2 weeks, have you been bothered by either of the following problems?

- | | Yes | No |
|---|--------------------------|--------------------------|
| Little interest or pleasure in doing things | <input type="checkbox"/> | <input type="checkbox"/> |
| Feeling down, depressed, or hopeless | <input type="checkbox"/> | <input type="checkbox"/> |

27. During the past 6 months, have you received counseling or other mental health services? (NOTE: This does not include support groups or peer counseling)

- Yes No

28. During the past 6 months, have you been hospitalized for mental health reasons?

- Yes No

29. During the past 6 months, have you been prescribed medicine for mental health reasons?

- Yes No

30. During the past 6 months, have you been in treatment for substance use?

- Yes No

31. Have you used any of the following during the past 6 months? (MARK ALL THAT APPLY)

- Tobacco
- Alcohol
- Marijuana
- Other drugs (examples: Crack, Meth, Heroin)
- Injection drugs (non-medical use)
- Prescription drugs used other than as prescribed
- Other (specify:_____)
- None of the above (Skip to SECTION E.)

32. Do you have a desire to stop using?

- Yes, I am currently drug free and in recovery
- Yes, and I am taking steps to do so.
- Yes, but I have not started to work on it.
- No

SECTION E. OVERALL SUMMARY

Various services are listed below. Please fill in the circle corresponding with given responses as they most appropriately apply to you.



33. MEDICAL CARE	<i>Needed this service?</i>	<i>Knew about this service?</i>	<i>Asked for this service?</i>	<i>Received this service?</i>	<u>Service RECEIVED and met my needs</u>
<i>EXAMPLE: Help choosing a TV</i>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
a. Outpatient medical care – an appointment with a doctor, nurse, or other provider to take care of your on-going HIV treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Specialty care – an appointment with a specialist, for example dermatologist or gynecologist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Dental care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Medication programs - help paying for and obtaining HIV/AIDS related drugs, including the AIDS Drug Assistance Program (ADAP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Medication co-pay assistance – help paying for co-pays on other (non HIV-related) medications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Treatment / adherence counseling – someone to help you understand your medications and doctor’s instructions, and strategies to keep with your prescribed medications schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Nutritional education/counseling – someone to help you with eating habits and nutrition issues affecting your health status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Health insurance assistance – help with premiums and co-payments to private health insurance plans, including COBRA (a type of health insurance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Home health care – a licensed health care worker to help with prescribed treatments at home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34. CASE MANAGEMENT	<i>Needed this service?</i>	<i>Knew about this service?</i>	<i>Asked for this service?</i>	<i>Received this service?</i>	<u>Service RECEIVED and met my needs</u>
a. Case management – someone to help with medical appointments, getting medications, scheduling transportation, and getting public and financial assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

35. If you did NOT get the case management services you needed, why not? (MARK ALL THAT APPLY)

- | | |
|--|--|
| <input type="checkbox"/> I didn’t know where to get services | <input type="checkbox"/> I was put on a waiting list |
| <input type="checkbox"/> I couldn’t get there when the agency was open | <input type="checkbox"/> They didn’t have the service I needed |
| <input type="checkbox"/> I didn’t want anyone to know I was HIV+ | <input type="checkbox"/> Services were not in my language |
| <input type="checkbox"/> I didn’t qualify | <input type="checkbox"/> Other (specify: _____) |

36. MENTAL HEALTH SERVICES & OTHER COUNSELING	<i>Needed this service?</i>	<i>Knew about this service?</i>	<i>Asked for this service?</i>	<i>Received this service?</i>	Service RECEIVED and met my needs
a. Individual mental health counseling – a professional to talk to if you have a mental health diagnosis (such as depression, bipolar disorder, schizophrenia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Group counseling (including support groups) – a professional to assist you <i>in a group format</i> if you have a mental health diagnosis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Crisis or emergency counseling – support and assistance during a crisis to minimize stress of an event	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Psychosocial Support Counseling – individual and group support by peers (people living with HIV) and other non-clinical staff (includes Support Groups)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37. If you did NOT get the above counseling services you needed, why not? (MARK ALL THAT APPLY)

- | | |
|--|--|
| <input type="checkbox"/> I didn't know where to get services | <input type="checkbox"/> I was put on a waiting list |
| <input type="checkbox"/> I couldn't get there when the agency was open | <input type="checkbox"/> They didn't have the service I needed |
| <input type="checkbox"/> I didn't want anyone to know I was HIV+ | <input type="checkbox"/> Services were not in my language |
| <input type="checkbox"/> I didn't qualify | <input type="checkbox"/> Other (specify: _____) |

38. SUBSTANCE USE COUNSELING	<i>Needed this service?</i>	<i>Knew about this service?</i>	<i>Asked for this service?</i>	<i>Received this service?</i>	Service RECEIVED and met my needs
a. Outpatient substance use treatment services – treatment for alcohol and/or legal and illegal drugs through office visits with specially qualified staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. 24 hour-a-day residential substance use counseling – short-term treatment in a residential setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Peer counseling and support for substance use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

39. If you did NOT get the substance use counseling services you needed, why not? (MARK ALL THAT APPLY)

- | | |
|--|--|
| <input type="checkbox"/> I didn't know where to get services | <input type="checkbox"/> I was put on a waiting list |
| <input type="checkbox"/> I couldn't get there when the agency was open | <input type="checkbox"/> They didn't have the service I needed |
| <input type="checkbox"/> I didn't want anyone to know I was HIV+ | <input type="checkbox"/> Services were not in my language |
| <input type="checkbox"/> I didn't qualify | <input type="checkbox"/> Other (specify: _____) |

40. HOUSING	<i>Needed this service?</i>	<i>Knew about this service?</i>	<i>Asked for this service?</i>	<i>Received this service?</i>	Service RECEIVED and met my needs
a. Someone to help you find housing that is affordable and safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Permanent, independent housing (house or apartment to rent, including a place you may share)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Temporary short-term housing (shelter, hotel/motel or other very temporary housing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Emergency Housing Services (money for utilities, rent/mortgage)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Facility-based housing (nursing home, assisted living facility for HIV+ residents, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

41. If you did NOT get the housing services you needed, why not? (MARK ALL THAT APPLY)

- I didn't know where to get services
- I was put on a waiting list
- I couldn't get there when the agency was open
- They didn't have the service I needed
- I didn't want anyone to know I was HIV+
- Services were not in my language
- I didn't qualify
- Other (specify: _____)

42. SUPPORTIVE SERVICES	<i>Needed this service?</i>	<i>Knew about this service?</i>	<i>Asked for this service?</i>	<i>Received this service?</i>	Service RECEIVED and met my needs
a. Referral for health care/supportive services – someone to direct you to public services you need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Food bag, food pantry or food bank	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Home delivered meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Legal services – assistance with evictions and housing discrimination, wills or estate planning, power of attorney, confidentiality breaches, eligibility for public benefits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Prevention services – information about living with HIV, safer sex, telling friends, family and partners (needle sharing and/or sexual) about your status, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Childcare so that you may attend medical and other clinical appointments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Emergency financial assistance – help paying for emergency expenses, including critical items when other assistance is not available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Transportation - assistance or rides to medical and other clinical appointments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Rehabilitation services – therapies to help improve your quality of life, such as physical therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

43. How do you usually get to the HIV/AIDS Services that you need? (SELECT ONLY ONE)

- Walk or ride my bike
- Bus
- Van service
- My own car
- Taxi
- Other (specify: _____)
- My friend/relative gives me a ride

SECTION F. HOUSING

44. Please indicate the size of your current home:

(SELECT ONLY ONE)

- Single Room Occupancy (SRO)/Studio/0 bdrm
- 1 bdrm 3 bdrm 5+ bdrm
- 2 bdrm 4 bdrm None, I'm homeless

45. Approximately how long have you lived at your current residence?

- Less than 1 month
- More than 1 year
- 1 – 2 months
- Don't know
- 3 – 6 months
- I'm homeless
- 6 months – 1 year

46. Think about your housing situation now: do any of the following stop you from taking care of your HIV/AIDS? (MARK ALL THAT APPLY)

- I don't have a private room
- I don't have a place to store my medications
- I don't have a telephone where someone can call me
- I don't have enough food to eat
- I don't have money to pay for rent
- I don't have heat and/or air conditioning
- I don't want anyone to know I am HIV+
- I can't get away from drugs (in the neighborhood)
- Other (specify: _____)
- None of the above

47. Mark the columns to tell us where you live NOW and where you lived 6 MONTHS AGO?

	NOW	6 mos. ago
Apartment/house/trailer that <i>I own</i>	<input type="checkbox"/>	<input type="checkbox"/>
Apartment/house/trailer that <i>I rent</i>	<input type="checkbox"/>	<input type="checkbox"/>
At my parent's/relative's apartment/house/trailer	<input type="checkbox"/>	<input type="checkbox"/>
Someone else's apartment/house/trailer	<input type="checkbox"/>	<input type="checkbox"/>
In a rooming or boarding house	<input type="checkbox"/>	<input type="checkbox"/>
In a "supportive living" facility (Assisted Living Facility)	<input type="checkbox"/>	<input type="checkbox"/>
In a half-way house, transitional housing or treatment facility (drug or psychiatric)	<input type="checkbox"/>	<input type="checkbox"/>
Nursing home	<input type="checkbox"/>	<input type="checkbox"/>
Homeless (on street/in car/abandoned building)	<input type="checkbox"/>	<input type="checkbox"/>
Homeless shelter	<input type="checkbox"/>	<input type="checkbox"/>
Domestic violence shelter	<input type="checkbox"/>	<input type="checkbox"/>
Other housing provided by the city or state	<input type="checkbox"/>	<input type="checkbox"/>
Hospice	<input type="checkbox"/>	<input type="checkbox"/>
In jail/prison	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other (specify: _____)		

48. Now think about general problems you had getting housing. In the past 6 months, did you have any trouble getting housing?

- Yes No

49. If you answered YES above, what kept you from getting housing? (MARK ALL THAT APPLY)

- I didn't have enough money for the deposit
- I could not find affordable housing
- I had no transportation to search for housing
- I had bad credit
- I was put on a waiting list
- I had a mental/physical disability
- I had a criminal record
- I didn't qualify for housing assistance
- I feel I was discriminated against
- I had substance use issues
- Other (specify: _____)

50. In the past year, how many nights have you NOT had a place of your own in which to live and sleep? (Meaning you were homeless, in a shelter, on the street, or in a similar situation) _____

51. In the past year, have you had to do any of these things to have a place to sleep? (MARK ALL THAT APPLY)

- Sleep on the streets, in a park, or other outdoor place
- Trade sex for a place to spend the night, or money for rent
- Sleep at a family/friend's house
- Sleep in a car
- Sleep in a shelter
- None of these

52a. How much do you and/or your household pay monthly on rent or mortgage? (Note: This is not the amount of your rent, but how much you and your household members contribute or "pay out-of-pocket.")
\$ _____

52b. Does this amount include some or all the following utilities (water, garbage, electric, gas)?

- Water & Garbage Yes / No
Electric & Gas Yes / No

53. How much of an increase PER MONTH in rent or mortgage would cause you to have to find a new place to live?

- \$1 - \$25
- \$26 - \$50
- \$51 - \$75
- \$76 - \$100
- \$101 - \$150
- \$151 - \$200

54. Are you currently receiving an ongoing monthly housing subsidy, such as Section 8, Housing Choice Voucher, Permanent Supportive Housing (PSH), Shelter+Care, or living in public housing?

- Yes No

55. Do you believe that your current home or living situation is in a safe area?

- Yes No N/A, I am homeless

56. Do you believe your current home or living situation is in good condition? (NOTE: This includes overall structural condition of the home, as well as major systems such as water, lights, heating/AC, all in working order)?

- Yes No N/A, I am homeless

57. Were you in jail or prison during the past year?

- Yes No

Thank you for sharing & ensuring your voice is heard.